

# Six-month index

Main features from May to October 2007 plus corrections (+) on these topics. For this month's reports, see p2. For a full index to 2006 *Which?* reports, see December 2006. Full index to 2007 reports next month

|                                   |          |                               |          |                                      |          |
|-----------------------------------|----------|-------------------------------|----------|--------------------------------------|----------|
| <b>Ads:</b> financial: misleading | Oct 31   | DVD players                   | Jun 60   | NHS: postcode lottery                | Oct 12   |
| Aerials: indoor                   | Oct 72   | reliable brands               | Jul 32   | <b>O</b> ptometrists                 | Sep 12   |
| Air conditioners                  | May 54   | DVD recorders                 | Jun 62   | Oven cleaners                        | Jul 66   |
|                                   | + Jun 83 | reliable brands               | Jul 32   | <b>P</b> ayment protection insurance | May 30   |
| Air travel:                       |          | DVD rental: online sites      | May 26   | Pensions                             | Jun 26   |
| passengers' rights                | Jun 24   | DVDs: blank                   | Jul 50   | Pest control                         | May 17   |
| Audiovisual products:             |          |                               | + Aug 83 |                                      | + Jul 83 |
| disposal                          | Jul 33   | <b>E</b> lderly: care homes   | Jun 19   | Pet care                             | Aug 23   |
| reliable brands                   | Jul 28   | Eye tests                     | Sep 12   | Pet insurance                        | Aug 28   |
| <b>B</b> anking: online           | Jul 20   | <b>F</b> inancial advisers    | Oct 34   | Photo processing                     | Jun 51   |
| Barbecues: food for               | Jul 36   | Financial services:           |          | Printers: photo: small               | Jul 54   |
| Bike carriers                     | May 53   | misleading ads                | Oct 31   | Property:                            |          |
| Bluetooth headsets                | Sep 64   | Financial statements          | Aug 32   | buy-to-let                           | Sep 28   |
| Boiler servicing                  | Sep 55   | Food: barbecue                | Jul 36   | first-time buyers: helping           | Sep 25   |
| Boilers                           | Sep 50   | labelling                     | May 12   |                                      |          |
| Breakdown services                | Sep 20   | Football: seat prices         | May 9    | PVRs                                 | May 54   |
| Broadband: speeds                 | Aug 40   | Freezers                      | Jul 70   | reliable brands                      | Jul 33   |
| <b>C</b> amcorders: digital       | Aug 54   |                               | + Oct 83 | <b>R</b> adios, digital:             |          |
| reliable brands                   | Jul 31   | Fridges                       | Oct 48   | reliable brands                      | Jul 30   |
| Cameras:                          |          | Fuel: car                     | Aug 16   | Rail fares: price advice             | Oct 28   |
| digital: mid-sized                | Sep 46   | <b>G</b> reen dilemmas        | Jun 30   | Removal companies                    | Jun 36   |
| reliable brands                   | Jul 31   | <b>H</b> air dyes             | Oct 20   | Retirement advice                    | May 22   |
| SLRs                              | Jun 46   | Headphones                    | Aug 50   | Roof boxes                           | May 50   |
| single use                        | Aug 58   | Headsets: bluetooth           | Sep 64   | <b>S</b> ecateurs                    | Jul 68   |
| Car insurance:                    |          | Health checks: home kits      | Jun 16   | Set-top boxes                        | May 54   |
| for young drivers                 | Oct 38   |                               | + Sep 83 | reliable brands                      | Jul 29   |
|                                   | + Nov 83 | Heaters: portable             | Oct 60   | Students: funding                    | Jul 17   |
| Care homes                        | Jun 19   |                               | + Nov 83 | Supermarkets:                        |          |
|                                   | + Oct 83 | Hi-fis: micro                 | Aug 46   | plastic bag use                      | Oct 9    |
| Cars: bike carriers               | May 53   | Home cinema                   | Jul 44   | <b>T</b> elephone services:          |          |
| child seats                       | Jun 70   |                               | + Aug 83 | bundles                              | Oct 24   |
|                                   | + Jul 83 | Home information packs (Hips) | May 33   | codes explained                      | Jun 12   |
| compact 4x4s                      | Aug 70   | House insurance               | Jul 25   | mobile internet                      | Sep 63   |
| fuel                              | Aug 16   | <b>I</b> nflation             | Sep 32   | networks                             | Sep 62   |
| medium                            | Jun 64   | Insurance: unreliable         | May 30   | roaming                              | Sep 63   |
| new models                        | Oct 64   | Internet:                     |          | Telephones (handsets):               |          |
| roof boxes                        | May 50   | banking                       | Jul 20   | cordless                             | Oct 44   |
| safety: dealers' advice           | Sep 16   | DVD rental sites              | May 26   |                                      | + Nov 83 |
| servicing                         | Aug 12   | mobile                        | Sep 63   | mobile                               | May 62   |
| packages                          | May 20   | Irons                         | Jul 58   |                                      | Sep 57   |
| Charities:                        |          | ISPs                          | Aug 40   | Travel insurance                     | May 28   |
| bag collections                   | Aug 8    |                               | + Nov 83 | Treadmills                           | May 32   |
| Computers:                        |          | <b>K</b> nives: kitchen       | Sep 69   |                                      | May 70   |
| buying guide                      | Sep 38   | <b>L</b> abelling: food       | May 12   | TV sets:                             |          |
| Cooker hoods                      | Aug 66   | Legal expenses insurance      | Sep 35   | flat-screen: reliable                | Jul 29   |
| Cookers: range                    | Aug 61   |                               | May 68   | small screen                         | Oct 68   |
|                                   | + Nov 83 | Limescale removers            | May 68   |                                      | + Nov 83 |
| slow                              | Sep 66   | <b>M</b> P3 players           | May 40   | <b>V</b> acuum cleaners              | Oct 52   |
| Critical illness insurance        | May 31   | accessories                   | May 47   | <b>W</b> asher-dryers                | Oct 56   |
| <b>D</b> ays out                  | Aug 18   | reliable brands               | Jul 30   | Washing machines                     | Jun 53   |
| Debt relief                       | Jun 40   | <b>M</b> P4 players           | May 44   | Washing powder                       | Jun 58   |
| Dentists: NHS provision           | May 14   | <b>N</b> appies               | Jul 62   | Washing-up liquid                    | Sep 72   |
| Doorstep Selling Regs             | Sep 7    |                               | + Sep 83 | <b>W</b> hich? awards                | Jul 12   |
| Drug companies                    | Jul 38   |                               |          |                                      |          |

## CORRECTIONS AND CLARIFICATIONS

**Dishwashers, Mar 07, p50**  
Miele's brand reliability is average (see table, p52).

**ISPs, Aug 07, p40**  
The monthly download limit for Metronet (12 in the table, p44) is 0.4GB.

**Range cookers, Aug 07, p61**  
The Best Buy Hotpoint model that we tested (see p63 and number 3 in the table, p64) is the EG1000EX.

**Ask Which?, Sep 07, p75**  
The annual turnover of David Campion's company, Campion Willcocks, is £30 million.

**Car insurance, Oct 07, p38**  
The Pass Plus scheme is run by the Driving Standards Agency.

**Cordless phones, Oct 07, p44**  
The Philips VOIP8411B (14 in the table, p46) is £100 for one handset, not two.

**Portable heaters, Oct 07, p60**  
The timer of the Prem-i-Air PCH-1033RC (22 in the table, p62) does not allow the heater to switch on at a pre-defined time in the future. Instead, it allows you to start the heater and leave it running for pre-defined periods up to eight hours.

**Small screen TVs, Oct 07, p68**  
The photo for the 'Best on a budget' LG 26LC55 (see 'Which should you choose?', p70) shows the smaller, non-widescreen LG 17LS5R.

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