Help wanted

We need you. Help us to help you and all consumers by sharing your experiences, questions and concerns



Recycling services

We are keen to hear how recycling services are working in your area. Is it clear what you can recycle, and where? **SIMON OSBORN**

Pensions

Are you unsure about how much money you should be contributing towards your pension? Is it unclear what the state will provide and how much extra you'll need to add on top for a comfortable retirement? If so, we'd like to hear from you. **PAUL DAVIES**

Negative feedback on eBay or Amazon

Have you, or your friends or family, bought anything from eBay, Amazon Marketplace, PlayTrade or similar and left negative feedback for a seller? Were you then offered money by the seller to remove it or change

it? Or worse, did you receive an unpleasant or threatening response from the seller after you had done so? If so, what did you do? **SARAH DENNIS**

Boilers

Tell us your stories about boiler repairs or services. Did the repairers fix it first time, or did it take several attempts? Was your boiler service thorough? Please get in touch. ALICE JUDD



Money from your home

Have you ever earned extra money from your home? Perhaps you have run a business from it, or rented it out as a film location? Have you ever house-swapped or rented out a parking space? We would like to hear about your experiences. **RICHARD DILKS**



Buying tickets

Have you bought event tickets online that turned out to be fake? Did you get your money back, or did you miss out on the event? What things would you advise others to look out for? Or have you had a great experience buying tickets through unofficial sellers? SARAH DENNIS



No-frills flights

Have you flown with a no-frills airline in the last 12 months? Did the service meet with your expectations? JANE EDWARDS

Contact us

Email helpwanted @which. co.uk with your contact details and membership number, including the researcher's name in the subject line. Or, write to Help Wanted, Which?, Gascoyne Way, Hertford SG14 1LH. We regret that we cannot reply to all responses. Go to www.which.co.uk/helpwanted to view our full list. See pages 2 and 81 for other contacts.

CCTV systems

Have you got a CCTV system installed in your home? Why? Do you find it easy to use? Tell us your experiences, or what you'd like to know if you're thinking of getting one installed. JAMES TALLACK



Fast food marketing

We want you to keep a look out for advertising of fast food. It can be on billboards, at bus stops, on leaflets or elsewhere. Let us know what's being advertised, who's being targeted and where you saw the ad. If possible, send us a picture. SHEFALEE LOTH

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