Help wanted

We need you. Help us to help you and all consumers by sharing your experiences, guestions and concerns

Buying tickets

Have you bought event tickets online that turned out to be fake? Did you get your money back, or did you miss out on the event? What things would you advise others to look out for? Or have you had a great experience buying tickets through unofficial sellers? SARAH DENNIS

Bread makers

Have you recently bought a bread maker for heath-related reasons? Do you use it to make low-salt or gluten-free bread so you can follow a special diet? If so, we'd like to hear about it. LISA GALLIERS



Carbon offsetting

Have you ever paid money to offset your carbon emissions? How did you choose a provider and what did you think of it? Or do you think it's all a waste of money? Either way, tell us about your experiences. MARTYN SAVILLE

CCTV systems

Have you got a CCTV system installed in your home? Why? Do you find it easy to use? Tell us your experiences, or what you'd like to know if you're thinking of getting one installed. JAMES TALLACK

Recycling services

We are keen to hear how recycling services are working in your area. Is it clear what you can recycle, and where? SIMON OSBORN

No-frills flights

Have you flown with a no-frills airline in the last 12 months? Did the service meet with your expectations? JANE EDWARDS

Air pollution

Do you avoid travelling to some destinations because of the air quality? If so, please get in touch with us. PAOLA BONETTI

Fake electronic goods

Have you ever come across or been sold fake electronic goods such as batteries, chargers, mobile phones or games? If so, what type of product was it and where was it being sold? DAVE HOLES

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Tumble dryers

Have you got a very old tumble dryer? We'd like to hear about how you've managed to keep your old dryer going for so long. And if you have a gas tumble dryer, let us know what your experiences have been. MATT STEVENS

Fast food marketing

We want you to keep a look out for advertising of fast food. It can be on billboards, at bus stops, on leaflets and any



Contact us

Email helpwanted@which co.uk with your contact details and membership number, including the researcher's name in the subject line. Or, write to Help Wanted, Which?, Gascovne Way, Hertford SG14 1LH. We regret that we cannot reply to all responses. Go to to view our full list. See pages 2 and 81 for other contacts.

other advertising. Let us know what's being advertised, who's being targeted and where you saw the ad. If possible, send us a picture. SHEFALEE LOTH



We want to hear from holders of loyalty cards such as Tesco Clubcard, Nectar or Boots Advantage. Have you tried to use your points for anything? How easy was it to claim and what did you have to spend to get

those deals? What do you think of loyalty cards in general and what do you want to know about them? SARAH DENNIS

Security and home insurance

Have you added extra security to your house and found that your insurance premium went down? Or perhaps it made no difference at all? We'd like to hear from you. REBECCA FEARNLEY

🛛 Line-up

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