

Help wanted

We need you. Help us to help you and all consumers by sharing your experiences, questions and concerns

Online grocery shopping

Have you been tempted by buying your groceries online but haven't yet made the jump? We're looking for willing households to try shopping online. All you need to do is buy your regular grocery shop three times, but from your regular supermarket's website rather than going to the shop. If you're willing to give it a try, send us your contact details, plus the town and county you live in and the supermarket you regularly shop at.

SARAH DENNIS



Discount vouchers

Do you use special offer and/or discount vouchers when shopping or using services? We'd like your tips on finding good deals, so tell us where you find your vouchers and about any particularly good deals you've seen. We'd also like to

hear from you if you've come across any fraudulent discount vouchers. What happened when you tried to use them?

MATT CLEAR

Functional footwear

Have you tried footwear that claims to offer you health benefits, such as better posture? MBT trainers? FitFlops? Do they work for you?

JOANNA PEARL



Energy suppliers

Calling all Which? members who have successfully switched energy supplier and made a saving on their fuel bill via Which? Switch. We'd like testimonials from you to feature in *Which?* magazine and on www.whichswitch.co.uk. The average annual saving per household that switched to a dual fuel via Which? Switch is £257 (between 1 August 2008 and 31 December 2008).

REENA CHITYAL

Life insurance

Do you need life insurance but haven't got round to it? Or have you had a change of circumstances that means you should review it, or had problems getting life insurance at all? Tell us your experiences.

ALEX KOUZARIDES

Redundancy

Have you or a member of your family recently been made redundant? Had you taken out insurance against redundancy?

Or are you employed and currently considering getting cover? Please contact us – we would really like to hear about your experiences.

KATE SCRIBBINS



Contact us

Email helpwanted@which.co.uk with your contact details and membership number, including the title and researcher's name in the subject box. Or write to Help Wanted, Which?, Gascoyne Way, Hertford SG14 1LH. We regret that we cannot reply to all responses. Go to www.which.co.uk/helpwanted to view our full list. See pages 2 and 80 for other contacts.

Credit cards

Has the interest rate on your credit card recently gone up through no fault of your own? Has your card provider introduced any sneaky charges?

If so, we would like you to share your experiences with us.

REBECCA FEARNLEY



Child Trust Funds

Have you set up a CTF account for your child? How has it performed? Have you thought about switching your provider? Let us know.

IAN ROBINSON.

Financial advice

Have you saved money or got a better deal by visiting an independent financial adviser?

MARTYN SAVILLE

Line-up

EDITORIAL DIRECTOR

Helen Parker

EDITOR

Martyn Hocking

DEPUTY EDITOR

Sarah Hobson

HOME EDITOR

Liz Edwards

MOTORING EDITOR

Richard Headland

TECHNOLOGY EDITOR

Matthew Bath

EDITORIAL TEAM

Mike Agate, Joanna Bregosz, Emily Colston, Charlotte Gorbald, Bev Jordan, Melinda Powers, Paul Ryan

HEAD OF DESIGN

Judi Turner

ART EDITOR

Neil Darby

DESIGN TEAM

Kelly Adams, Sam Williams

PICTURE EDITOR

Ian Bartholomew

HEAD OF RESEARCH/

HEAD OF PRODUCTS

Paul Smith

HEAD OF MONEY

Paul Davies

HEAD OF SERVICES

Nikki Ratcliff

RESEARCH TEAM

Jon Barrow, Etienne

Beardmore, Michael Briggs, Christopher Christoforou, Matt Clear, Sarah Dennis, David Evans, Alison Eastwood, Rebecca Feamley, Nic Frankcom, Teresa Fritz, Lisa Galliers, Melanie Green, Camilla Hassan, Natalie Hitchins, Dave Holes, Alice Judd, Alex Kouzarides, Jo Langenhan, Shefalee Loth, George Marshall-Thornhill, Chris Matthews, Dan Moore, Cathy Neal, Robert Nicholls, Richard Parris, Lizzy Payne, Joanna Pearl, Victoria Pearson, Ian Robinson, Martyn Saville, Carole Shepherdson,

Dean Sobers, Ceri Stanaway, Ben Stevens, Matt Stevens, James Tallack, Pete Tynan, Shona Vass, Katie Waller, Alastair Warman, Guy Widdowson, Richard Wilkinson

SCIENTIFIC ADVISERS

Donna Baker, James Beardon, Jenny Williams

LOGISTICS AND

DATA MANAGER

Ian Ferrell

LOGISTICS AND DATA TEAM

Victoria Crampton, Nicola Webb

EXECUTIVE PA

Ros Mari Grindheim

EDITORIAL ADMINISTRATION MANAGER

Emma Wilmot

ADMIN TEAM

Elizabeth Bowden, Paula Dacic, Dawn Mathews

COUNCIL OF

MANAGEMENT

Chairman

Prof Robert Pickard

Deputy Chairmen

Anthony Burton OBE, Richard Thomas

Members

Prof Patrick Barwise, Dan Bogler, Niall Dickson,

Neville Duncan, Margaret Ginman, Sue Leggate, Gabs Makhlof, Natalie MacDonald, Roger Pittock, Paul Preston, Richard Thomas, Alison Thorne, Gary Waller, Brian Yates, John Zealley

CHAIRMAN OF

WHICH? LTD BOARD

Mike Clasper CBE

CHIEF EXECUTIVE

Peter Vicary-Smith