

# Help wanted

➔ **Contact us**

We need you. Help us to help you and all consumers by sharing your experiences, questions and concerns

## Environmental claims

Have you seen any dodgy or confusing green claims? Have you seen products claiming to be good for the environment when they're anything but, or exaggerated green claims in adverts? If so, please let us know about them.

ALICE JUDD

## Equity release

Have you taken out an equity release scheme to try to boost your income or to pay for something big, such as a new kitchen or a conservatory? If so, how are you finding it? Are you happy with the scheme that was recommended to you? Please let us have your equity release stories, good or bad.

TERESA FRITZ

## Repairs in the home

Tell us your stories of home repairs. Have you tried doing repairs yourself, and did they go really well or really badly? Or have you



ignored a problem, such as missing roof tiles, only for it to get much worse? ALICE JUDD

## Great drives

Think of all the roads you've travelled along while on holiday – where has been the most memorable?

Wherever you've been, in the UK and abroad, tell us what made the drive so spectacular.

PAOLA BONETTI

## Same-day transfers

Does your bank offer same-day transfers and, if so, what has your experience been? Have you had any trouble transferring funds as a result of the new same-day transfers scheme?

NICOLAS FRANKCOM

## PPI fines

Alliance & Leicester, Land of Leather and HFC Bank have been fined for mis-selling payment protection insurance (PPI). Have you taken out a PPI policy with any of them in the past four years, and been contacted about it in the past nine months? We'd like to

obtain copies of any letters you have received. LUCY WIDENKA

## Isa transfers

Have you transferred your Isa? If so, how did it go?

DAN MOORE



## Independent financial advisers

Have you saved money or got a better deal by visiting an independent financial adviser?

MARTYN SAVILLE

## Insurance brokers

Have you used a broker to arrange insurance? If so, please let us know about your experience. DAN MOORE



## Going to the dentist

We want to hear about your experiences of dentistry. Have you been to the dentist since April 2006? How easy (or hard) was it to find one in your area? What did

Email [helpwanted@which.co.uk](mailto:helpwanted@which.co.uk) with your contact details and membership number, including the title and researcher's name in the subject box. Or write to Help Wanted, Which?, Gascoyne Way, Hertford SG14 1LH. We regret that we cannot reply to all responses. Go to [www.which.co.uk/helpwanted](http://www.which.co.uk/helpwanted) to view our full list. See pages 2 and 80 for other contacts.

you think about the treatment you received? If you haven't visited a dentist, why was that?

JENNY DRISCOLL

## Wine clubs

Are you, or have you been, a member of a wine club? Are they good for discovering fine wines at great prices, or do they encourage you to glut too much and drain your wallet, and are you better off at the off-licence or supermarket? Which wine clubs are the best – or worst – for selection, value and learning about your favourite tipples? SARAH HOBSON



## Aftersun

Have you used an aftersun product in the past 12 months? If so, were you happy with it and would you use it again? PAOLA BONETTI

## Line-up

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# Coming soon

## In your next issue

### Health insurance

Should you get insurance, or can you rely on employer cover and the NHS?

### Functional foods

Can added ingredients really lower cholesterol or keep your heart healthy?

### Mobile internet services

We take the latest 3G mobile internet services for a real-world road test

### Memory aid gadgets

Do brain training games boost memory?

### Online privacy spotlight

Who is tracking your behaviour online?

### European travel

Save money on journeys in Europe – we compare the cost of planes and trains

### Low-cost cars

We review the best new cars you can run on a tight budget

**On test:** Carpet cleaners, laptops, dishwashers, fridge-freezers, digital cameras, PVRs and DVD recorders



Mobile internet services



Memory aids



Functional foods

### European travel



## In future issues



### April

- Laser eye surgery
- Saving options
- Cut food bills by growing veg
- Men's razors
- TVs
- Home cinema
- Vacuum cleaners
- Food preparation machines



### May

- Repairing goods
- Pay-as-you-go mobile phones
- Child trust funds
- Cookers
- Lawnmowers
- 20 days out for free
- Shredders
- All-in-one cleaners



### June

- Child car seats
- Digital cameras
- Digital radios
- Holiday money
- Online supermarkets
- Photo printers and processing
- Sunscreens
- Washing machines

## Which? Online



You've read about the latest home and technology gadgets shown at the Las Vegas Consumer Electronics Show (see p8) – now see them in action in our online videos. Visit [www.which.co.uk/ces2009](http://www.which.co.uk/ces2009) to watch our researchers review hi-tech products and interview industry experts about the show.