



Help wanted

We need you. Help us to help you and all consumers by sharing your experiences, questions and concerns

Sunbed concerns

We'd like to hear from you if you've had a bad experience or any concerns when using a sunbed. **BOB TOLLIDAY**



Saving on money products

Have you saved money on household bills by switching supplier or taking other action? Do you now pay less for car, travel or house insurance, or save on mortgage, utility or broadband costs, for example? We're also interested if you've saved by cancelling unwanted insurance. **MELANIE GREEN**



Convenience stores

Are you a corner shop regular? Tell us what you use your local convenience store for. Do you prefer your local independent to mini-supermarket chains? Or what keeps you away from shopping at such local stores? **SARAH DENNIS**

Unfair driving fine

Have you recently received a traffic fine for steering your car out of the way of an emergency vehicle – and, for example, ending up in a bus lane? **LIZ EDWARDS**

Wood chip boiler

Do you have a boiler that uses wood chips or pellets to supply the heating and hot-water system in your home? We're looking for someone with this greener technology to feature in the magazine. **VICTORIA PEARSON**

Travel insurance claims

Have you had a travel insurance claim turned down unexpectedly or received less than you think you should? Let us know. **JO LANGENHAN**

Entertainment refreshments

What do you think of the price of food and drink at cinemas, events, shows and sports venues? Have



you had your own food or drink taken off you at such places?

BOB TOLLIDAY

Credit card problems

Have you had poor service from a credit card provider or been subject to a credit card scam? Send us the details of your experiences.

TERESA FRITZ



Photo books

Have you had your digital photos of a special event made into a book? Where did you order your photo book and what did you think of the final product? **LIZZY PAYNE**

Money makeovers

If you would like our *Which?* Money experts to look at any aspect of your finances – from pensions or life insurance to mortgages or savings accounts – so you can save

Your story

To respond to any help wanted, email helpwanted@which.co.uk and include the title and researcher's name in the subject box. Or write to **Help Wanted, PO Box 44, Hertford X, SG14 1SH**, with the same details. Please include your name, day and evening phone numbers, email address if you have one and membership number if you're a member. You should be willing to appear in the magazine, with a photo.

We greatly appreciate your replies and read every one, but we regret that we cannot respond personally to all of them.

Go to www.which.co.uk/helpwanted to view our complete help wanted list.

money in any area of your life, please contact us. **SHAMSUN NAHER**

Noise pollution

Have you complained about noise pollution such as aircraft, businesses, neighbours or traffic? Tell us about your experiences and how your complaint was dealt with. **BOB TOLLIDAY**

Mattresses

Have you recently bought a pocket sprung or a memory foam mattress? Tell us what the benefits or drawbacks are. **PAUL SMITH**

PHOTOGRAPHY: JOHN TRENHOLM, ALAMY

Next month in Which?

Buying a home

Everything you need to ask before putting in an offer

Food fraud

Why some foods may not be what they seem

Life insurance

The Best Buy policies to secure your family's future

Dealing with divorce

We examine the best ways to cope financially if you separate

Head lice

Expert advice on how to rid your kids of loathsome lice

Running your car

We reveal whether cheap cars really cost less in the long run

On test

MP3 players

Choosing the right model for you

Caring for your lawn

Best Buys and how to keep your garden in trim this summer

Outside cleaners

Perfect your patio with our Best Buys

Mobile phones

Get the best deal on calls and texts, plus the latest handsets

Plus

✓ Cookers ✓ Shredders ✓ Air conditioners
✓ All-in-one remote controls

Out on
24
April

