

Help wanted

We need you. Help us to help you and all consumers by sharing your experiences, questions and concerns

Online sell-by dates Do you shop at supermarkets online? Do you find that the sell-by dates of products are shorter than those you would choose in store? Get in touch with examples. **ALICE JUDD**



Telecoms bundles Do you have experience in switching from separate phone, broadband and TV services to a telecoms bundle? Are you thinking of this? Please get in touch. **CERI STANAWAY**

Appliance stories Have your kitchen appliances lasted for years or have you had regular breakdowns? Send us your experiences. **MATT STEVENS**

Medical claims Do you have a private medical insurance policy?

If you've claimed on it, whatever the outcome, we'd love to hear from you. **MARTYN SAVILLE**

Weight loss Have you tried over-the-counter weight-loss supplements? Or do you buy foods that are designed to aid weight loss such as Weight Watchers ready meals? If so, do you think they're worthwhile? **CHARLIE ALLEN**



Train tickets Are you satisfied with the price and convenience of train travel? Can you understand the range of tickets available? Do you book in advance to save money? **JAMES TALLACK**

Card refunds Have you ever made a chargeback claim for

products bought on your Visa or MasterCard credit or debit card? Whether it for was compensation from your card provider or a refund following fraudulent activity, tell us of your experiences. **MARTYN SAVILLE**

Cinema blues What frustrates you about going to the cinema? We'd like to hear about any annoyances that affected your cinema experience in the past year. **NIKKI RATCLIFF**

Microwave master Are you a maestro with a microwave? What do you cook, how do you cook it, and do you have any tips about how to microwave-cook to perfection? **MATT STEVENS**

Car insurance If you've recently moved and your car insurance premium rose, or you're planning to move and been told your premium will rise, we'd like to hear from you. **DAN MOORE**

Heating costs Are high gas and electricity prices making

Your story

To respond to any help wanted, email helpwanted@which.co.uk and include the title and researcher's name in the subject box. Or write to **Help Wanted, Which?, Gascoyne Way, Hertford SG14 1SH** with the same details. Please include your name, day and evening phone numbers, email address if you have one and membership number if you're a member. You should be willing to appear in the magazine, with a photo.

We greatly appreciate your replies, but we regret that we cannot respond to all of them. Go to www.which.co.uk/helpwanted to view our complete help wanted list. See pages 3, 79, 80 and 83 for other contacts.



you think about changing to an alternative energy source such as biomass or solar? Tell us about your questions and experiences.

JAMES TALLACK

PHOTOGRAPHY JOHN TRENHOLM, REX FEATURES

Next month in Which?

Hospital canteens

We test choice and nutrition in hospitals across the UK

Online retailers

Members' favourite websites to shop with this Christmas

03 phone numbers

The companies that have switched to make calls cheaper for you

Travel insurance

Skiing or on a budget – we find the best deals to suit you

Credit agencies

Improve your credit rating by using credit reference agencies

Tyre pressure

We investigate tyre pressure gauges at petrol stations

On test

Televisions

We report on the latest portable LCD models

MP3 and MP4 players

Best Buys and download store tips

Cookers

Our latest Best Buy built-in models

Batteries

We test recyclable and disposable brands, and brand imitations from market stalls

Plus

✓ Dishwashers ✓ Tumble dryers
✓ Digital radios ✓ Camcorders

Out on
25
Sep

