



# Your letters



Give us your comments on what you've read in Which?

## 24-hour healthcare

*Which?*, May 06, p12

As a first-aid trainer/assessor I fully concur with your excellent advice that readers consider doing a first-aid course. But I was disappointed that you didn't mention the St Andrew's Ambulance Association. As Scotland's leading provider of first-aid training throughout Scotland, we work alongside St John Ambulance and the Red Cross, and our highly skilled first-aiders ensure public safety at all sorts of event. May I ask that you print our website

address ([www.firstaid.org.uk](http://www.firstaid.org.uk))

so your readers can get more information about us?

DANNY COURTNEY, ST ANDREW'S AMBULANCE CORPS, GLASGOW

## Buying flowers online

*Which?*, March 06, p31

Your recent survey gave Flowers Direct 10/10. I ordered from it and to my surprise, what turned up was indeed worth 10/10, delivered early and well packed. The amazing number of blooms lasted ten days and Flowers Direct threw in two different boxes of chocolates.

For once we got what I expected.

Well done for finding it and well done to the company!

TONY QUINN, NORTHERN IRELAND

## Digital switchover

*Which?*, April 06, p10

In your article about the future of TV, you said that the government expects to raise up to £2.2 billion by selling existing TV wavelengths. In the same article you quote Ofcom, which estimates that it will cost each household an average of

£132 to prepare for switch-off.

Since there may be 20 million households, the total cost of £2.64 billion (£132 x 20 million) will be far more than the benefit to the national exchequer. This seems an astonishingly bad deal. While some consumers want and will benefit from digital switchover, many will not.

OLIVER DARLINGTON, EAST SUSSEX

## Selling goods on eBay

*Which?*, April 06, p18

I was surprised that you were so dogmatic about sellers not accepting cheques. I've bought goods on eBay for three years and always pay by cheque. There's a world of difference between accepting a cheque from a buyer with poor or no feedback and someone with a substantial first-class record.

MERVYN WILMINGTON, LEYBURN

**WHICH? SAYS** We advise caution because a loophole allows banks to bounce cheques at any point after they're paid into your account.



Put at risk: baby Makayla

## Child seats

*Which?*, April 06, p16

After reading your article about the dangers of incorrectly fitted child car seats, I realised that my child's seat had been incorrectly fitted. Armed with your article, I returned to the dealer, only to learn that the seat was inappropriate and that I should never have been sold it in the first place. Having done more than 16,000 miles since I bought it, I'm just thankful I've avoided any accidents. I'd put my trust in the salesperson at the shop I'd bought the seat from and had assumed he was properly trained to advise on baby seats. If it had not been for your article, my baby could still be at risk.

SARAH ISLE, DONCASTER

PHOTOGRAPHY NIGEL GREENSTREET

### GET IN TOUCH

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## Next month in Which? Summer-holiday reading galore...

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Get cover with one of our Best Buy policies and save up to £75

### Spend less

Money-saving tips for buying foreign currency

## Don't leave home without it...

### Airline food

We investigate airline food – from its production to when it lands on your tray

### Drought busters

Why Britain is running out of water and what you can do

## On test

### Product reliability

TVs, DVDs and cameras that won't let you down

### Car security

The most secure models, plus how portable sat-navs can make your car a target

### Home cinema

The best kits and separates for surround-sound effects

### Plus

✓ Travel cots ✓ Bread makers ✓ Digital camcorders  
✓ Freezers ✓ Pub measures ✓ Printers



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6 July