



Your letters

You give us your comments on what you've read in Which?

Porridge picked

Which?, April 07, p7

You omitted the best porridge option from your tasting – namely, pinhead (or coarse) oatmeal, costing around 5p per 50g! Yes, it might take 25 minutes to cook but it's well worth the wait.

PETE MORTON, EXETER

Just the ticket

Which?, March 07, p18

My sister and I tried to get tickets for a Take That concert in the SECC in Glasgow. The telephone was a

dead loss – I tried constantly for four hours and got the engaged tone each time. The TicketMaster website kept booting us out and freezing or saying it was too busy. And the SECC website did the same or would freeze on the payment details page. I then logged on to eBay and couldn't believe my eyes when I saw tickets going for £600 or so for just two tickets with a face value of £45 each! I can't believe that people buy tickets just to sell them on to make a vast and unnecessary profit.

KATE FERGUSON, STIRLING

reducing it on all other vehicles (or indeed abolishing it in some cases), while recouping the lost tax revenue by increasing the duty on fuel.

C J COLLINS, SHELANDA

WHICH? SAYS Thanks for all your comments on road pricing. We'll be featuring more of them in our June issue.

TomTom warning

Which?, March 07, p40

I read your article on sat-nav systems with great interest, as I have a TomTom 510. However, I encountered a problem when I tried to upgrade my system to receive speed camera alerts. I had to install TomTom Home on my computer before I could download what I wanted. I finished installing it, only to find it had wiped all my maps off. It was only after I contacted TomTom that I discovered I should have made a back-up of the maps. It cost me £110 to buy a new card with the maps on – a costly mistake and one that all TomTom owners should be made aware of.

PHYLLIS BRERETON, HOLMFIRTH

GET IN TOUCH

'Your letters' is your chance to have your say on something in Which?. Email or write to the address below. If your letter is printed, you can choose a free Which? book as a thank you. We reserve the right to edit letters or use only an extract.

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Road pricing

Which?, March 07, p35

From past experience of large government high-tech projects, one can confidently predict that its road-pricing system will be years behind schedule, at least three times over budget and will never work properly. In the meantime, why not try something now which would be a step in the right direction? I suggest abolishing the road fund tax on cars and substantially



Train strain

Which?, March 07, p8

I've just returned from the Netherlands where they have double-decker trains which didn't look that much taller than our trains. I wonder whether there's any reason why these couldn't be used to deal with the overcrowding highlighted in 'Standing complaints'. It seems a simpler solution than the train companies insisting that stations need to be lengthened. None of the trains I travelled on was majorly overcrowded and I am surprised that double-decker trains have not been suggested as a possible solution.

AMY LAW, RETFORD



Amy: two-tier trains' advocate

PHOTOGRAPHY PHIL CROW

Next month in Which?

Holiday flight rights

Find out exactly what you are entitled to when airlines cancel your flight

Green dilemmas

The truth about carbon offsetting and why going green can save you money

Care homes

We guide you through the complex system of finding a good care home

Removal firms

Should you pay a company to help you move house or do it yourself?

Premium-rate numbers

Are you being overcharged to ring customer support? We investigate

Tax Saving Guide

Our 68-page guide, packed with tax-saving tips, is free with your issue

On test

Child car seats

Best Buys plus the ones that you should avoid

Washing machines

Test toppers, budget options and new features

Digital cameras

We focus on digital SLRs for the keen photographer

Plus

✓ DVD players and recorders ✓ Detergents
✓ Mid-sized hatchbacks ✓ Film processors



Out on
7 June

Coming soon ✓ House insurance ✓ Home cinema ✓ Online banking ✓ Reliability of audio-visual goods + 148-page car guide