



Your letters

Star letter

Your comments on what you've read in Which?

Phone companies

Which?, September 06, p26

I was glad to see Voip mentioned but my hope of an article where the facts weren't based just on Skype was dashed. There are other Voip providers that give free local calls, incoming numbers and more, but due to its vast publicity machine, when anyone refers to Voip, most people think of Skype, and the full potential of Voip isn't realised. Perhaps in the future you could review more Voip services.

CHRIS WATTS, BY EMAIL

WHICH? SAYS We didn't set out to review Voip providers but to highlight the overall benefits of Voip, especially for calls abroad; we used Skype as one example as it's the company most people know of. Skype and Babble offer some of the cheapest rates for calls to our three chosen countries: Spain, the US and Australia. BT Softphone also offers good rates for calls to these countries. See www.which.co.uk/voip for details on more than 15 Voip providers.

Washing-up liquid

Which?, August 06, p62

As a regular user of Ecover products I was very disappointed to see its washing-up liquid written off and put at the bottom of the list and Fairy held aloft just because its bubbles lasted longer. Had you been researching facts on a dishwasher or washing machine, you couldn't fail to consider the environmental cost of these products, and yet no mention at all was made of this aspect of washing-up liquid. Fairy may wash many more dishes than

Ecover but it also contains phosphates which harm the environment and, for some, aggravate the skin. What about telling us which liquids are biodegradable and which have been tested on animals, for example?

JACQUELINE VANN, NORTH LONDON

Airport parking

Which?, August 06, p4

My wife and I regularly travel abroad and generally use the airports' own long-term parking facilities. We hadn't used Heathrow for many years and were astonished at the daily rate of £14.90 – your review suggested a charge of only £58.80 for seven days. When we investigated, it became clear that this rate applies only if you pre-book. The penalty for not doing so is almost a 100 per cent extra charge. Perhaps BAA is relying on consumers who aren't aware of the need to pre-book or who don't have access to the internet to visit its website to compare prices.

DAVID R MAXIM, CHINGFORD

GET IN TOUCH

'Your letters' is your chance to have your say on something in *Which?*. Email or write to the address below. If your letter is printed, you can choose a free *Which?* book as a thank you. We reserve the right to edit letters or use only an extract.

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Blueberry-grower John

Superfoods

Which?, August 06, p12

You report that blueberries have considerable health benefits but that they are quite expensive to buy. I grow them in my garden in Ireland and find they take one to two years to come to maturity, but that, once they begin to bear fruit, the crops are quite heavy. They can be bought from garden centres and thrive in containers on a patio, so space should be no problem.

JOHN DWYER, CO WEXFORD

WHICH? SAYS Our colleagues on *Gardening Which?* agree that blueberries are reasonably easy to grow but point out that they like a very acid soil. In most of Britain the soil is too limey so they do have to be grown in pots.

PHOTOGRAPHY JOHN IRONSIDE

Next month in *Which?*

Hospital food

Why patients aren't getting the nutrition they need

Supermarket savers

How do supermarket credit cards and loans stack up?

Car insurance

Save £££ with our Best Buys

Online shopping

Cheaper Christmas gifts

Credit cards

Best Buys for cashback and perks that are worth having

Vitamins and minerals

Do you need to take supplements to stay healthy?

On test

Music on the move

MP3 players, MP4 players and portable DVD players

Dishwashers

We highlight the most eco-friendly models, plus tests of detergents

Digital radios

Expand your listening options with our Best Buys

Plus

- ✓ Digital camcorders
- ✓ Portable TVs
- ✓ Combi TVs
- ✓ Tumble dryers



Out on 2 Nov