

# Member benefits

A BUMPER BUNDLE OF FESTIVE GOODIES WORTH £900

## Win Christmas fun for the whole family

Experience an amazing family Christmas with our great prize of Best Buys. We're offering a Panasonic DMR-EZ25EB-S DVD recorder, a Samsung Digimax i6 PMP digital camera and a case of Sainsbury's Taste the Difference Champagne Premier Cru Vintage 2000. We're also giving away a Scalextric Lane Change Challenge Set and £175 worth of HMV vouchers.

**TO ENTER, SIMPLY ANSWER THE FOLLOWING QUESTION**

What feature of a digital camera will help you achieve a sharper picture in dim light?

(a) macro mode (b) image stabilisation (c) PictBridge

*For terms and conditions, see opposite*



## Online guides



## Free access to essential guides

**You now have access to a selection of our latest essential guides**

These guides can help you make the most of your PC, unravel the world of broadband, get the best pictures from your digital camera and make sense of the internet. They're yours to download free from our exclusive member-only website. Just go to [www.which.co.uk/onlineguides](http://www.which.co.uk/onlineguides)

## PHONE-IN ON ELECTRONIC GOODS

### One-to-one advice

**Join the live phone-in with our in-the-know electronics team on 14 December**

If you're confused about the difference between LCD and plasma TVs or want advice on which MP3 player to buy, now's your chance to get some help from our electronics team, pictured below. Just call us on 01992 822800 or 0845 307 4000 on Thursday 14 December between 10am and 4pm, quoting your Which? membership number, and we'll do what we can to help.





## Great savings with Hughes Direct

This December Hughes Direct is offering Which? members exclusive discounts on all Best Buy models featured in this month's DVD recorder report (see p60). Hughes Direct will guarantee a saving of at least 15 per cent on all Best Buy models and can offer as much as 25 per cent off the quoted price on selected models including postage. Discounts will also be offered on blank media and interconnect leads. To take advantage of this special offer, log

on to [www.hughesdirect.co.uk/which](http://www.hughesdirect.co.uk/which) or call **0845 678 0084**. Offer valid until 31 December 2006.

Each month thousands of Which? members take advantage of the great deals offered by Hughes Direct. All goods are guaranteed to be a minimum of 10 per cent below high-street prices published in Which? product reports (even when delivery charges are taken into account). In the unlikely event that you find the same product cheaper elsewhere (including delivery) within seven days of purchase, Hughes Direct promises to refund 110 per cent of the difference. Call now or go online to see how much you can save.



## Contact Which?



## How to reach us

### WHICH? ONLINE

[www.which.co.uk](http://www.which.co.uk)

Visit our website to access hundreds of reports, compare products, get the latest Best Buys, up-to-date prices and breaking news, help with our research, and much more

### WHICH? LEGAL SERVICE

**01992 822828**

Members of Which? Legal Service can get unlimited phone advice from our top UK consumer lawyers

Non-members – call free on 0800 252 100 and find out how Which? Legal Service can help you

### MEMBERS' HELPLINE **01992 822800/0845 307 4000**

For queries about your Which? membership

Mon-Fri 8.30am-8pm; Sat and bank holidays 9am-1pm. Please give your Which? membership number and daytime phone number. Calls may be monitored or recorded for training. All correspondence should be sent to Which? Ltd, PO Box 44, Hertford X SG14 1SH. You can also fax us on 020 7770 7485 or email [which@which.co.uk](mailto:which@which.co.uk). **Note** We are closed on 25 and 26 December 2006 and 1 January 2007

### HAVE YOUR SAY

[letters@which.co.uk](mailto:letters@which.co.uk)

Got a consumer question for our experts? Want to tell us your views on our reports or share your tales with fellow members?

You can also write to Letters, PO Box 44, Hertford X SG14 1SH

### CONSUMER NEWS HOTLINE

**0800 252088**

Got a story you think needs investigating? Call our hotline and leave your message

Calls are free. We're sorry but we can't reply individually

### GET INVOLVED

[helpwanted@which.co.uk](mailto:helpwanted@which.co.uk)

Can you help us with our research for future reports?

There are many more requests for your help on our website. We're sorry that we're unable to acknowledge replies or help resolve problems or disputes

## Competition terms and conditions

To enter our Best Buy competition online, go to [www.which.co.uk/bestbuy](http://www.which.co.uk/bestbuy) competition or send your entry on a postcard to 'Best Buy December 06, Which?', PO Box 44, Hertford X SG14 1SH. Include your name, address and postcode, daytime phone number and Which? membership number (found on your Which? membership card as your user name).

Our competition is open only to current Which? members. Only one entry per household. Entries received by 15 December 2006 will be entered. Winners will be informed in writing four days after the closing date. To claim a prize you must contact us, and your claim be received by us, by midnight 20 days after. If we do not hear from you by the deadline we shall

select another winner(s). The first three winners drawn will win a case of our Best Buy champagne, a DVD recorder, a digital camera, £175 worth of HMV vouchers and a Scalextric set, worth £900 in total. If the model offered is not available, an equivalent will be given. No cash equivalent. Editor's decision is final. Which? reserves the right to feature names, photographs and towns of winners in future promotions.

Those under 18 years of age and employees of Which? Ltd, its associated companies and suppliers are not eligible to enter any Which? competition. Members of their immediate families (namely spouse, children, parents, siblings) are also ineligible, as is anyone living in the employee's household.