

↓ Your Which?

↓ Inside

76 Ask the experts



Richard Wilson asks whether ID protection insurance is worth buying

78 Your letters

Broadband speeds, men's clothes sizes and more

79 Campaigns

Consumers take to the streets with our kids' food campaign toolkit

80 Brief cases



June and David England have problems with a kitchen from John Lewis

83 Contact Which?

All the numbers and addresses you need

84 Question time



Robert Thurman and five other Which? members tell why they read us

■ July 2007 Best Buy Competition winners

Congratulations to our five members who won a home-cinema system: Mr D Camp, Stansted; Mr A Jones, Bristol; Mr JF McCue, Belfast; Mr D Reynolds, Belfast; Ms S Moore, Stowmarket.

Each month this year, we will feature one of our original members on this page as part of celebrations of our 50th anniversary

'There are plenty of people trying to con you'

Architect and town planner John Collins, 82, cheerfully admits that the ceiling of the family home groans under the weight of his collection of *Which?* magazines – all 50 years' worth of them. John, of Hargrave, Chester, said: 'My wife Mary complains at the amount of space they take up.

'My family (six children) have all grown up with the magazine. They know that "Pop" never buys anything or takes any action until he has checked it in *Which?*'

It's perhaps no surprise that John has been a *Which?* member from the start: 'I've always been interested in pioneering projects, being in at the start of something.'

When *Which?* started in 1957, John was living in Coventry and helping to rebuild a city damaged during the Second World War. His

eldest son was christened at Coventry Cathedral in 1959.

In 1957, John and Mary had only recently been married. There were quite a few people in his office in the same position, and an older staff member labelled them the 'happy little homebuilders' for their habit of always chasing after the best bargains: 'Someone would come in and say they saw some very good stools and we would rush out to buy them.'

John, an ex-president of the Royal Town Planning Institute, now does voluntary work using his planning expertise. He explained why he had stayed a *Which?* member: 'I've always found it very useful. There are plenty of people trying to con you, but *Which?* gives totally independent advice.'



Founder *Which?* member John Collins



↓ Line-up

EDITOR

Neil Fowler

MANAGING EDITOR

Kim Winter

EDITORIAL TEAM

Lisa Barber, Joanna Bregosz,

Nick Cheek, Richard

Headland, Sarah Hobson,

Martyn Hocking, Bev Jordan,

Paul Ryan, Barbara White

HEAD OF NEWS

Melanie Dowding

NEWS TEAM

Jaclyn Clarabut, Simon

Spruce, Bob Tolliday

HEAD OF DESIGN

Suzanne Taylor

DEPUTY ART EDITOR

Neil Darby

PICTURE EDITOR

Ian Bartholomew

DESIGNER

Sam Williams

HEAD OF RESEARCH

Liam McCormack

HEAD OF MONEY

Paul Davies

HEAD OF PRODUCTS

Paul Smith

HEAD OF SERVICES

Nikki Ratcliff

RESEARCH TEAM

Charlie Allen, Jon Barrow,

Etienne Beardmore,

Paola Bonetti, Michael Briggs,

Christopher Christoforou,

David Evans, Alison Eastwood,

Nicolas Frankcom,

Teresa Fritz, Lucy Hairsine,

Dave Holes, Anthony Hume,

Alice Judd, Jo Langenhan,

George Marshall-Thornhill,

Chris Matthews, Sandie

Mattioli, Dan Moore,

Shamsun Naheer, Cathy Neal,

Andrew Neeson, Robert

Nicholls, Lizzy Payne,

Victoria Pearson, Ian

Robinson, Martyn Saville,

Nicola Sells, Carole

Shepherdson, Kate

Shipp, Ceri Stanaway,

Matt Stevens, James Tallack,

Nina Thomas, Pete Tynan,

Katie Waller, Alastair Warman,

Catherine West, Guy

Widdowson, Richard Wilkinson

SCIENTIFIC ADVISERS

Donna Baker,

James Beardon

HEAD OF VERIFICATION

Ian Ferrell

VERIFICATION TEAM

Tom Duxbury, Alex

Kouzarides

HEAD OF ADMIN

Lucy Cannon

ADMIN TEAM

Elizabeth Bowden,

Paula Dadic, Ros Mari

Grindheim, Dawn Mathews,

Emma Wilmot

COUNCIL OF

MANAGEMENT

Chairman Professor Robert

Pickard

Deputy Chairmen

Anthony

Burton OBE and Tanya

Heasman

Members

Professor Patrick

Barwise, Niall Dickson,

Neville Duncan, Margaret

Ginman, Gabs Makhlof, Sue

Leggate, Elizabeth Llewellyn-

Smith CB, Roger Pittock, John

Rimington CB, Gary Waller,

James Woodward-Nutt,

Professor Steve Woolgar,

Brian Yates, Christopher

Zealley and John Zealley

CHAIRMAN OF

WHICH? LTD BOARD

Michael Moore CBE

CHIEF EXECUTIVE

Peter Vicary-Smith