



Your letters

**Star
letter**

Your comments on what you've read in Which?

Saving on train fares

Which?, November 06, p19

In 'Rip-off Britain?', you highlight ways to save money on rail travel. Here are two more suggestions.

Ask whether your train company is part of the 'GroupSave' scheme, which allows you to buy three or four adult tickets on the day of travel for the price of two. Children travelling with the group pay just £1 each.

Don't buy a Saver ticket (valid for a month) if you're making an off-peak return journey of more than 50 miles and coming back the same day. Instead buy a series of Cheap Day Return tickets between your original and destination stations – perfectly within the rules as long as the train stops at the stations on your ticket. Travelling from Peterborough to Birmingham this way could save you almost £8.

For a summary of the various ticket types, visit www.nationalrail.co.uk and follow the 'Times & fares' and 'Purchasing tickets' links or call 0845 748 4950.

MICHAEL SLAUGHTER, BY EMAIL

Rebuff

Which?, September 06, p64

In your cordless phones report you refer to 'blind man's buff'. Surely it's 'blind man's bluff', where one player is blindfolded, and so can be bluffed, not naked – the meaning of 'buff'? LINDA MADDOCK, CHESHIRE
WHICH? SAYS We're both right. In the US, it's 'bluff' – but here it's 'buff', possibly derived from 'bouffe', the French for 'blow'.

Energy saving

Which?, October 06, p34

Well done on your report on energy-saving equipment. I work in the property industry and the lack of impartial advice about expensive products such as solar panels and boilers constantly frustrates me. It's such a consumer-unfriendly industry and it needs your magazine to bring it into the 21st century. GUS ZOGOLOVITCH, LONDON

Building regulations

Which?, October 06, p20

The new Part P electrical safety regulations are well documented,

but I'm not so sure many people know that you now also need a certificate to show that any windows you've had installed since April 2002 comply with Part L of the building regulations.

ROD CARROLL, READING

WHICH? SAYS You'll need the certificate when you come to sell your property. It's available from Fensa, the glazing industry's self-assessment scheme (www.fensa.co.uk) or your local authority's building control office.

GET IN TOUCH

'Your letters' is your chance to have your say on something in Which?. Email or write to the address below. If your letter is printed, you can choose a free Which? book as a thank you. We reserve the right to edit letters or use only an extract.

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Margaret: broadband delays

WaitWait

Which?, Oct 06, p4

Far from the maximum five-week wait TalkTalk's chief executive claims it takes to get its free broadband, it took me more than five months to get it.

I gave my Mac code from my current provider, Tiscali, at least ten times, but TalkTalk insisted it didn't have it! Contacting TalkTalk by phone was almost impossible.

I'm also out of pocket because TalkTalk's phone service (which I was switched to soon after I signed up) is more expensive than my previous provider's – and I still had to pay Tiscali £14.99 a month for broadband while waiting to be connected.

MARGARET COFFEY, CHESTERFIELD

Next month in Which?

Postal services

What drives you mad about the post – and how to sort it

Product reliability

Which domestic appliances you can rely on

Getting fit

Want to get fit for 2007? Our no-nonsense guide will help

Car safety

The best independent guide to the safest cars for 2007

Free money

25 ways to boost your income at a stroke

Money makeover

We help a family of Which? readers to cut their bills

On test

Disposable razors

Does having five blades really make a difference?

Personal shredders

Best Buys to protect you from identity fraud

Bin bags

Best Buy bags and advice on eco-friendly options

Plus

✓ Washing machines ✓ Toasters
✓ Kettles ✓ Dishcloths

Out on
4 Jan

