

[exclusively for members]

BEST BUY COMPETITION

WIN one of five Daewoo DPC-7200P portable DVD players

How can you improve the sound quality from portable DVD players?

- Turn them up
- Buy better headphones
- Buy better-quality DVDs

To enter our Best Buy competition online, go to www.whichbestbuycomp.co.uk or send your entry on a postcard to 'BB December 05', Which?, PO Box 44, Hertford X, SG14 1SH - include your name, address (and postcode), a daytime phone number and your Which? membership number, found on your Which? Extra membership card as your user name.

Our competition is open only to current Which? members. Only one entry per household. Entries



received from 29 November 2005 to 2 January 2006 will be entered into the competition. Winners will be informed in writing by 14 January 2006. The first five winners drawn with the correct answer will receive a Daewoo DPC-7200P portable DVD player. If the model offered is not available, an equivalent will be given. No cash equivalent. A list of winners will be available from BB Dec 05, Which?, Castlemead, Gascoyne Way, Hertford X, SG14 1LH after 28 January 2006 (please include an SAE). Details will also be on our website. Those under 18 years of age and employees of Which? Ltd, its associated companies and suppliers are not eligible to enter. Members of their immediate families (spouse, children, parents, siblings) are also ineligible, as is anyone living in the employee's household.

HELPLINE

01992 822800

0845 307 4000

Monday to Friday
8.30am to 8pm
Saturday, bank holidays
9am to 1pm

When you contact the Helpline, please give your Which? membership number and daytime phone number. Calls may be monitored or recorded for training.

Over Christmas and the new year, our hours are as follows:
24 Dec 9am to 1pm
25 Dec closed
26 Dec closed
27 Dec closed
28 Dec 9am to 5pm
29 Dec 9am to 5pm
30 Dec 9am to 5pm
31 Dec 9am to 1pm
1 Jan 2006 closed
2 Jan 2006 closed
3 Jan normal hours resume

SAVE MONEY

You can save on electrical goods

Which? members can get great deals on electrical goods from Hughes Direct over the phone and online

www.hughesdirect.co.uk/which
0870 240 1687



[contacts]

Phone numbers for companies mentioned. Websites can be found with the relevant report on www.which.co.uk/whicheextra

CREDIT CARDS (p26)

American Express
0800 085 7799
Bank of Ireland
0800 0850 444
Barclaycard 0870 241 3584
The Co-operative Bank
0800 028 0280
Egg 08451 233233
Halifax/HBOs
08457 28 38 48/
08457 29 39 49
HSBC 0800 328 1278
Liverpool Victoria
0800 134134
Lloyds TSB 0870 850 4481
Morgan Stanley
0800 0280 838
Nationwide 08457 99 88 99
Saga 0800 096 4082
Sainsbury's Bank
0800 032 1365
Yorkshire BS
0800 028 0183

DIGITAL CAMERAS (p46)

Canon 0870 514 3723
Casio 020 8208 9447
Fujifilm 01234 245 383
HP 020 7216 0059
Kodak 0870 243 0270
Konica Minolta
020 8751 6121
Nikon 0870 770 0233
Olympus 020 7253 2772
Panasonic 0870 535 7357
Pentax 01753 792 731
Ricoh 020 8261 4000
Samsung 0870 242 0303
Sanyo 01923 246363
Sony 020 7365 2947

DISABILITY ACCESS (p32)

The Disabled Living Foundation (DLF)
020 7289 6111
Disability Rights Commission
0845 7622633
The National Key Scheme (Radar) 020 7250 3222
Ricability 020 7427 2460
Tripscope 0845 7585641
Other useful contacts
Shopmobility 08456 442 446

DVD PLAYERS (p62)

Goodmans 0870 873 0080
Humax 0870 2478800
JVC 0870 330 5002
Panasonic 08705 357357
Philips 0870 9009070
Pioneer 01753 789500
Sony 08705 111999
Teac 0845 130 2511
Toshiba 08704 424 424
Yamaha 01923 233166

DVD RECORDERS (p66)

Ellion 0870 757 2944
LG 0870 873 54 54
Panasonic 08705 357357
Philips 0870 9009070
Samsung 0870 2420303
Sony 08705 111999

FAST FOOD (p10)

Burger King 0845 728 7437
KFC 08457 532532
McDonald's 08705 244622
Pizza Hut 020 8732 9384
Other useful contacts
Food Standards Agency
020 7276 8000

HOUSE INSURANCE (p40)

Buildings
Admiral 0870 040 1112
Argos 0800 015 4836
Barclays 0800 15 16 17
Bradford & Bingley
0800 107 3011
Budget 0800 197 1318
Churchill 0800 200326
Cornhill 0800 3288831
Coventry BS 0845 7665522
Ecclesiastical 0800 336622
Egg 0870 906 2999
Esure 0845 601 6162
First Direct 08456 100 101
HBOs 0800 032 1752
Help The Aged 0800 41 31 80
Key Connect 01924 207107
Liverpool Victoria
0800 514 514
NatWest/RBS 0800 0515450
Norwich Union Direct
0800 888 222
Post Office 0800 1696500
RIAS 0800 552 100
Sainsbury's Bank
0500 40 50 60
Contents
Argos 0800 015 4836
Bradford & Bingley
0800 107 3011
Budget 0800 197 1318
Churchill 0800 200326
Clydesdale Bank
0800 316 4125
Derbyshire BS 08456 004 005
Direct Line 0845 246 8703
Dunfermline BS
0845 345 0408
Egg 0870 906 2999
Esure 0845 601 6162
First Direct 08456 100 101
HBOs 0800 032 1752
HSBC 0800 744 844
Legal & General
0800 0277156
NatWest/RBS
0800 0515450
RIAS 0800 552 100

Sainsbury's Bank
0500 40 50 60
Yorkshire BS 0845 1 200 100

MOBILE PHONES (p56)

LG 0870 050 5123
Lobster 08456000789
(exclusive to Virgin)
Motorola 0870 901 0555
Nokia 0870 055 5777
Orange 07973 100 150
Samsung 0870 242 0303
Sharp 0870 240 4595
Siemens 0845 740 0700
Sony Ericsson 0870 523 7237
Networks
BT 08000322111
OneTel 08458188000
Orange 07973 100 150
O2 0800 032 1402
Tesco Mobile 0870 9004455
3 0870 733 0333
T-Mobile 0845 412 5000
Virgin 08456000789
Vodafone 0870 070 0191
Retailers
The Carphone Warehouse/
The Link 050022666
Phones4U 0870 9050416

MOBILE PHONE

TARIFFS (p18)
Fresh 0870 087 0870
Orange 07973 100 150
(pay monthly)/07973 100
450 (pay as you go)
O2 0870 241 0202 (pay
monthly)/0870 567 8678 (pay
as you go)
3 0870 733 0333
T-Mobile 0845 412 5000
Virgin 0845 600 0070
Vodafone 0870 070 0191 (pay
monthly)/0870 077 6655 (pay
as you go)
Other useful contacts
Cisac 020 7421 7444
Otelo 0845 050 1614

MONEY MONITOR (p39)

Mini cash Isas
Barclays 0845 603 0845
Bradford & Bingley Online only
www.bradfordandbingley.co.uk
Clydesdale Bank 0800 445265
Earl Shilton BS
01455 844422
Halifax/Bank of Scotland
0845 726 3646
Kent Reliance BS
08451 220022
Liverpool Victoria
0800 917 1819
National Counties BS
01372 747771
Woolwich 0800 334499

Yorkshire BS Online only
www.ybs.co.uk

Loans

AA Online only www.theAA.com
Abbey Online only
www.abbey.com
Cahoot Online only
www.cahoot.com
Churchill 0800 056 6051
Intelligent Finance (IF)
Online only www.if.com
MBNA Europe Bank
0800 551441
Moneyback Bank
Online only www.moneyback.co.uk
Nationwide BS 0800 302010
Northern Bank 0800 660033
Northern Rock
0845 330 7130
Post Office 0800 169 2000
Sainsbury's Bank Online only
www.sainsburysbank.co.uk

PORTABLE DVD PLAYERS (p64)

Daewoo 0870 100 2525
Goodmans 0870 873 0080
Matsui 0845 850 0545
Panasonic 08705 357357
Sony 08705 111999
Toshiba 08704 424 424

PVRs (p70)

Digifusion 08702 405 005
Humax 0870 247 8800
Panasonic 08705 357 357
Sagem 0870 343 1111
Sky 08705 800 874
Thomson 08450 902004
Topfield 01795 429 666

SET-TOP BOXES (p68)

Digifusion 08702 405 005
Echostar 0870 080 2310
Goodmans 0870 873 0080
Humax 0870 247 8800
Inverto 01788 570215
JVC 0870 330 5000
Nokia 0845 0455555
Sony 08705 111 999
Thomson 08450 902004

WHICH? AWARDS (p22)

AEG-Electrolux
08705 350 350
Apple 0800 039 1010
Bosch 08702 400 060
Canon 08705 143 723
Egg 08451 233 233
First Direct 0800 242424
Metronet 0870 284 0284
Miele 01235 554 455
Nationwide BS 0800 30 20 10
Nintendo 0870 6060 247
Panasonic 08705 357 357
Smile 0870 843 2265
Sony 08705 111 999

Toucan 0800 0613 612
Utility Warehouse
020 8955 5555
Waitrose 0800 980 0018
Yorkshire BS 0845 1 200 100

WINE (p30)

Asda 0500 100055
Marks & Spencer
0845 302 1234
Morrisons 01274 356000
Sainsbury's 0845 301 2020
Tesco 0845 7225533
Waitrose 0800 188 884

WINE GADGETS (p53)

Corkscrews
BarCraft 0121 604 6000
Cork Pops 01256 335776
Original Fish 0121 236 6994
Oz Clarke 0845 050 2568
Screwpull 0800 373792
Suck UK 020 7923 0011
Trudeau Online only
www.chomette.co.uk
Vacuvin 01299 250480
Chillers
Maytag 01737 231000
Oz Clarke 0845 050 2568
Princess 01782 441950
Breathers
Air au Vin 01308 427000
Rouge 02 01256 335776

CORRECTIONS

Parking mad
November 2005, p10
Parking tickets issued to motorists do not have to quote the unique code from a car's tax disc (see p11). However, parking attendants should note the unique number from the tax disc on their copy of the ticket to help prove the ticket was issued correctly.

MP3 players
November 2005, p38
In the table, p41, the Best Buy Apple iPod should have a ✓ under 'Mac' to show it is Mac compatible. There shouldn't be a ✓ under FM radio as it does not have an FM radio. It can play MP3 files (p38).