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MAIN FEATURE

# KEY FACTS

Buying a computer? Readers rate brands, outlets and after-sales service

## Airtime

We compare the punctuality of no-frills airlines and their rivals



Plus

## Vacuum-packed

The best upright and cylinder cleaners from 21 new models



**New cars rated** Owners' views on five cars, including the BMW 1 series

**Mortgage advice** Follow our tips if you want to avoid a costly mistake

**Allergens in food** Beware ingredients that aren't listed on the label

**Supermarket audio-visual goods** Quality and range checked out

**Best Buys** Hair straighteners; car insurance; remote controls; and more

**'I can't give you any printed information on mortgages. The Financial Services Authority regulations disallow it'**

A confused estate agent

**Coming soon** Card fraud; shredders; current accounts; personal stereos; tumble driers; digital camcorders; widescreen TVs; dishwashers; car parks; washing machines; giving to charity; DVD recorders; credit cards