

[exclusively for members]

BEST BUY COMPETITION

WIN one of five Sony XDRM1 digital radios

What does DAB stand for?

- a) Deranged Audio Boffin
- b) Digital Audio Broadcasting
- c) Dynamic Acoustic Box



To enter our Best Buy competition online, go to www.which.co.uk/whicheextra and click 'competition' or send your entry on a postcard to 'BB Aug 05', Which?, PO Box 44, Hertford X, SG14 1SH – include your name, address (and postcode), a daytime phone number and your Which? membership number, which can be found on your Which? Extra membership card as your user name.

Our competition is open only to current Which? members. Only one entry per household. Entries received from 28 July to 1 September 2005 will be entered into the competition. Winners will be informed in writing by 20 September 2005. The first five winners drawn with the correct answer will receive a Sony XDRM1 hand-held digital radio. If the model offered is not available, an equivalent will be given. No cash equivalent. A list of winners will be available from BB Aug 05, Which?, Castlemead, Gascoyne Way, Hertford X, SG14 1LH after 27 September 2005 (please include an SAE). Details will also be on our website. Those under 18 years of age and employees of Which? Ltd, its associated companies and suppliers are not eligible to enter. Members of their immediate families (spouse, children, parents, siblings) are also ineligible, as is anyone living in the employee's household.

MONEY-SAVING DEALS

Which? members can get great-value deals from Unbeatable and Hughes Direct, over the phone and by internet

Save on photography

www.unbeatable.co.uk/which
(01293 433833)

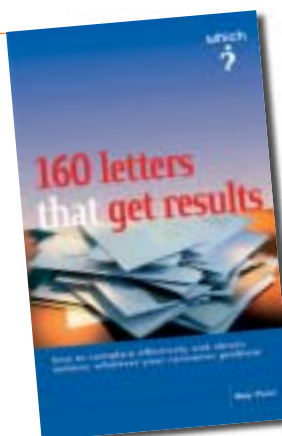
Save on electrical goods

www.hughesdirect.co.uk/which
(0870 240 1687)



BOOK OFFER

160 Letters that Get Results gives carefully worded model letters for making a written complaint effectively – whether for faulty goods or shoddy service. We're offering it for £9.99 – £2 off its normal price. Call **01903 828557** (quote ref160L0805 and ISBN 1-84490-011-8). Offer closes 31.8.05.



HELPLINE

01992 822800

0845 307 4000

+44 1992 822800

Mon-Fri 8.30am-8pm
Sat and bank hols 9am-1pm

You can use our helpline to check you have the latest Best Buy information, to find a past Which? article or check when we'll next be reporting on that subject, or to ask us your other queries about Which?. Please give your Which? membership number and daytime phone number. Calls may be monitored or recorded for training purposes.

INDEX

For an archive of reports published in Which? since January 2001, go to www.which.co.uk/whicheextra or ring our Members' Helpline. Our July issue contained a quick index to the main reports from January to June 2005. Our last full index, to reports in 2004, was published in our December 2004 issue.

[contacts]

Phone numbers for companies mentioned. Websites can be found with the relevant report on www.which.co.uk/whicheextra

CHILD TRUST FUNDS (p22)

Abbey 0800 302030
Britannia 0800 132 304
The Children's Mutual
0845 077 1899
F&C 0800 136 420
Foresters Friendly Society
0800 990022
Furness 0800 7814311
Hanley 0800 542 8790
Ipswich 0845 230 8686
Kingston Unity
0113 245 7131
Leeds & Holbeck BS
08450 50 50 75
Liverpool Victoria
0800 085 8811
Monmouthshire BS
01633 844444
Nationwide
0800 302010
Police Mutual
0845 88 22 999
Redmayne-Bentley
0113 200 6538
The Share Centre
0800 800 008
Skipton 0845 850 1700
Yorkshire BS
0845 1200 100

CHILD-SAFETY EQUIPMENT (p40)

Baby monitors
BT 0800 328 9654
Fisher-Price
01628 500 303
Philips Online only
Safety 1st Sold through independent stockists
Tomme Tippee
Online only
Tomy 023 8066 2600

Stair gates

Babydan Sold through independent stockists
Bettacare 01293 851 896
Jonelle Online only
Lascal 0870 8732 600
Lindam 08701 118 118
Mamas & Papas
0870 830 7700
Mothercare 08453 304030
Safety 1st Sold through independent stockists

DENTAL SURGERIES (p18)

Useful contacts
British Dental Association
020 7935 0875
General Dental Council
020 7887 3800
NHS Direct (England and Wales) 0845 46 47
NHS 24 (Scotland)
08454 24 24 24

DIGITAL RADIOS (p52)

Acoustic Solutions
08712 30 77 47
Alba 0870 873 0078
BT 0870 241 0217
Bush 0870 873 0079
Crown 01977 665567
Goodmans 0870 873 0080
Hitachi Online only
Intempo 0161 828 5219
Ministry of Sound
0870 873 0078
Morphy Richards
08700 602614
Panasonic 08705 357 357
Perstel 020 8263 6123
Philips Online only
Pure 01923 277488
Roberts 01709 571722

Sharp 0161 205 2333
Sony 08705 111999

ISPs (p32)

See Which? Extra for websites

MOBILE PHONE

SHOPS (p16)
Consumer Direct
08454 04 05 06
Otelo 0845 050 1614

MONEY MONITOR (p36)

Children's accounts
Cambridge BS
01223 727727
Chelsea BS 08457 44 66 22
Furness BS 0800 7814311
Halifax/Bank of Scotland
0845 726 3646
Loughborough BS
01509 610707
Melton Mowbray BS
0845 6343111
Nationwide BS
0800 302010
Progressive BS
028 9024 4926
Saffron Walden BS
0800 072 1100
Scarborough BS
0845 458 4458
Yorkshire BS
0845 120 0100
Mini cash Isas
Barclays 0845 603 0845
Buckinghamshire BS
01494 879500
Dudley BS 01384 231414
Earl Shilton 01455 844422
Halifax/Bank of Scotland
0845 726 3646

Kent Reliance BS
08451 220022
Lambeth BS 0500 200020
Melton Mowbray BS
0845 6343111
National Counties
01372 747771
Stafford Railway BS
01785 223212
Woolwich 0800 334499
Yorkshire BS
0800 20 21 22

PERSONAL SHOPPERS

(p30)
Debenhams 08445 616161
Fenwick 020 7629 9161
(London); 0191 232 5100
(Newcastle); 01227 766
866 (Canterbury);
01904 643 322 (York)
House of Fraser Local store
John Lewis Local store
Selfridges 08708 377 377
Wallis 0845 121 4520

SANDWICH MAKERS (p46)

Breville 0800 525 089
Bush 0800 525 089
Cookworks (Exclusive to Argos) 0870 600 3030
Cordon Bleu (Exclusive to Argos) 0870 600 3030
DeLonghi 0845 600 6845
Hinari 0870 873 0077
Inspirations
020 7262 1222
Kenwood 02392392333
Kruks 0845 6021454
Morphy Richards
0870 060 2614
Russell Hobbs
0161 947 3000

TOASTERS (p49)

Breville 0800 525089
Cordon Bleu (Exclusive to Argos) 0870 600 3030
DeLonghi 0845 600 6845
Dualit 01293 652 500
Kenwood 02392 392333
KitchenAid
0800 381 04026
Kruks 0845 6021454
Morphy Richards
0870 060 2614
Prestige 0151 482 8282
Proline (Exclusive to Comet)
07000 425 425
Rowenta 0845 6021454
Russell Hobbs
0161 947 3000
Tefal 0845 6021454

CORRECTIONS

Climate change for home insurance June 2005, p24

In the Best Buy contents policies table, p26, the headings for both bedroom-rated and sum-insured categories are in the wrong order. The correct order, from left to right, is low-risk area, medium-risk area, high-risk area.

Brief cases

June 2005, p60

Discover Scotland, referred to in 'Holiday hopes are scotched', no longer deals with Caledonian Leisure Park.