

# [exclusively for members]

## BEST BUY COMPETITION

**WIN one of five 30GB iPod Photo MP3 players**

**What does the iPod Photo allow you to do?**

- a) take pictures
- b) store and display pictures
- c) photocopy pictures



To enter our Best Buy competition online, go to [www.which.co.uk/whicheextra](http://www.which.co.uk/whicheextra) and click 'competition' or send your entry on a postcard to 'BB May 05', Which?, PO Box 44, Hertford X, SG14 1SH – include your name, address (and postcode), a daytime phone number and your Which? membership number, which can be found on your Which? Extra membership card as your user name.

Our competition is open only to current Which? members. Only one entry per household. Entries received from 4 to 30 May 2005 will be entered into the competition. Winners will be informed in writing by 17 June 2005. The first five winners drawn with the correct answer will receive a 30GB iPod Photo MP3 player. If the model offered is not available, an equivalent will be given. No cash equivalent. A list of winners will be available from BB May 05, Which?, Castlemead, Gascoyne Way, Hertford X, SG14 1LH after 24 June 2005 (please include an SAE). Details will also be on our website. Those under 18 years of age and employees of Which? Ltd, its associated companies and suppliers are not eligible to enter. Members of their immediate families (spouse, children, parents, siblings) are also ineligible, as is anyone living in the employee's household.

## AN INVITE FROM OUR COUNCIL'S CHAIRMAN

If you want to get more involved with our campaigns or do more to support us, here's your chance to become a more active member – and it costs nothing.

As a subscriber to our magazines, you're automatically an Associate Member. However, you can become a different type of member – an Ordinary Member. This gives you, among other things, the right to vote in the elections for your Council (the body which steers the course of the whole organisation) and the right to nominate candidates for Council, or to stand for election yourself.

If you'd like to join our other 11,000 Ordinary Members and play an active part in our work, call **01992 822800** or **0845 3074000**, or log on to [www.which.net/aboutus/whoware/membership.html](http://www.which.net/aboutus/whoware/membership.html) for an application form.



**Brian Yates, Chairman of Council, invites you to support us**

## MONEY-SAVING DEALS

Which? members can get great-value deals from Unbeatable and Hughes Direct

**Save on photography**

[www.unbeatable.co.uk/which](http://www.unbeatable.co.uk/which) **01293 433833**

**Save on electrical goods**

[www.hughesdirect.co.uk/which](http://www.hughesdirect.co.uk/which) **0870 240 1687**

## HELPLINE

**01992 822800**  
**0845 307 4000**  
**+44 1992 822800**

Mon-Fri 8.30am-8pm  
Sat and bank hols 9am-1pm  
Calls may be monitored or recorded for training.

# [contacts]

Phone numbers for companies mentioned. Websites are found with the report on [www.which.co.uk/whicheextra](http://www.which.co.uk/whicheextra)

**DIGITAL RADIOS** (p55)  
Bush 0870 873 0079  
Intempo 0161 828 5219  
Philips Online only  
Pure 01923 260511  
Roberts 01709 571722

**ENHANCED ANNUITIES** (p26)  
**Providers**  
B&CE 08457 41 41 42  
GE Life Via an IFA  
Just Retirement Via an IFA  
Norwich Union  
0800 056 1643  
PAFS 0845 108 7240  
Prudential 0845 073 4000  
Reliance Mutual  
01892 773388  
Scottish Widows  
0845 608 0371  
**Specialist IFAs**  
Inclusion here should not be taken as our endorsement.  
**Annuity Direct**  
0500 506575  
The Annuity Bureau  
0845 602 6263  
The Insurance Surgery  
0800 84 96 444  
**How to find an IFA**  
IFA Promotions  
0117 971 1177  
Personal Finance Society  
020 7417 4442

**HAIR REMOVERS** (p46)  
Boots 0845 070 8090  
Braun 0800 783 7010  
Emjoi No UK phone number  
Epilady No UK number  
Nair 01303 858735  
Philips 0845 6010354

Remington 0800 212438  
Scherma 0870 513 3191  
Superdrug  
08000 961 055  
Veet 0845 769 7079  
Vidal Sassoon  
011 4242 0405  
Wax A Way (Original Additions) 020 8573 9907  
Wahl 01227 740066

**HANDS-FREE KITS** (p44)  
Belkin 00 800 223 55 460  
Jabra 0800 032 7026  
Kondor 01202 829933  
Nokia 08700 555 777  
Pama 0870 758 7587  
Plantronics 0800 410 014  
Siemens 08457 400 700  
Sony Ericsson  
0870 523 7237

**HOLIDAY CLUBS** (p16)  
Office of Fair Trading  
08457 22 44 99  
Timeshare Consumers Association  
01909 591 100

**MOBILE PHONES** (p38)  
LG 08700 505 123  
Motorola 0870 901 0555  
Nokia 08700 555 777  
Panasonic 0870 515 9159  
Philips 0870 900 9070  
Primus 0800 036 9886  
Sendo 0121 251 5000  
Samsung 0870 242 0303  
Sharp 0870 240 4595  
Siemens  
08457 400 700  
Sony Ericsson  
0870 523 7237

**MONEY MONITOR** (p33)  
**Regular savings**  
Cheshire BS 0800 243278  
Derbyshire BS  
0845 600 4005  
Furness BS 0800 220568  
Halifax 0845 726 3646  
Hanley Economic BS  
0870 7455454  
Leeds & Holbeck BS  
0500 225777  
Monmouthshire BS  
01633 844402  
Yorkshire BS  
0845 120 0100  
**Savings accounts**  
Alliance & Leicester  
08703 330345  
Anglo Irish Bank  
0845 455 2222  
Bradford & Bingley  
0845 600 8885  
Bristol & West  
0808 181 1111  
Cahoot Online only  
Chelsea BS  
08457 446622  
Scarborough BS  
0845 458 4458  
Tesco 0845 710 4010  
Yorkshire BS  
0845 120 0100  
**Credit cards**  
Capital One  
0800 952 5452  
The Co-Operative Bank  
0845 600 6000  
Halifax 08457 28 38 48  
Leeds and Holbeck  
08450 50 50 75  
MBNA 0800 776 262  
Morgan Stanley  
0800 02 88 990

Northern Rock  
0800 520 540  
Smile 0870 843 2265

**MP3 PLAYERS** (p48)  
Apple 0800 039 1010  
Creative 0800 376 7954  
iRiver Online only  
Oregon Scientific  
Online only  
Philips Online only  
Rio Online only  
Sony 0207 365 2947  
Xen 0131 273 4387

**SALT** (p24)  
Blood Pressure Association  
020 8772 4994  
Food Standards Agency  
020 7276 8000

**SET-TOP BOXES** (p54)  
Daewoo 0118 925 2577  
Digifusion 0870 60 60044  
Echostar 0870 080 2350  
Humax 0870 247 8800  
Philips 0870 900 9070  
Sagem 0870 248 8227  
Sony 08705 111 999

**WIDESCREEN TVs** (p50)  
Daewoo 0870 1002525  
Dell 0870 1524699  
Hitachi 0870 405 4405  
JVC 0870 3305000  
Loewe 08000 276465  
Panasonic 0870 5357357  
Philips 0870 9009070  
Samsung 0870 242 0303  
Sharp 0800 262958  
Sony 08705 111999  
Thomson 0845 090 2004  
Toshiba 08704 424424

## CORRECTIONS

**Insurance rules set to tighten, Jan 2005, p8**  
Under the new rules, consumers don't have to sign a statement saying they're happy with the insurance they've bought, and advisers don't have to use scripted questions.

**Pushchairs March 2005, p46**  
The Best Buy Mothercare Maxim is compatible with a Best Buy car seat (the Travel Tot Deluxe), and so should have a ✓ under 'Fits Best Buy' in the table. Mothercare Trenton, also a Best Buy, includes a car seat in its price but, as this is not a Best Buy seat, the Trenton shouldn't have a ✓ under 'Fits Best Buy' in the table.

**Breakdown services April 2005, p30**  
EuropAssistance EuroDriver Assist doesn't provide day-to-day cover in the UK, only for when you're travelling to and from Europe. For general UK protection, you'd need an additional policy.

We apologise for these errors.