

# [exclusively for members]

## BEST BUY COMPETITION

WIN one of 15 Thomson DHD4000 or Sky+ PVRs

What do the left PVR stand for?

- Private version recorder
- Personal video recorder
- Pirate video remake

To enter our Best Buy competition online, go to [www.which.co.uk/whicheextra](http://www.which.co.uk/whicheextra) and click 'competition' or send your entry on a postcard to 'BB March 05', Which?, PO Box 44, Hertford X, SG14 1SH – please include your name, address (and postcode), a daytime phone number and your Which? membership number, which can be found on your Which? Extra membership card as your user name. **Alternatively simply text 'BEST' plus A, B or C to 84222** (see \* below for costs).

Our competition is open only to current Which? members. Only one entry per household. Entries received from 4 March to 1 April 2005 will be entered into the competition. Winners will be informed in writing by 15 April 2005. The first 15 winners drawn with the correct answer will receive a Thomson DHD4000 PVR (Freeview customers) or Sky+ PVR (Sky customers). If the model offered is not available, an equivalent will be given. No cash equivalent. A list of winners will be available from BB March 05, Which?, Castlemead, Gascoyne Way, Hertford X, SG14 1LH after 29 April 2005 (please include an SAE). Details will also be on our website. Those under 18 years of age and employees of Which? Ltd, its associated companies and suppliers are not eligible to enter. Members of their immediate families (spouse, children, parents, siblings) are also ineligible, as is anyone living in the employee's household. (\*Each text entry costs 25p plus your normal text charge, so the total cost will depend on your network and tariff.)



## BOOK OFFER

The Which? Pub Guide 2005 rounds up 1,000 of the best pubs in Britain for food, drink and character, handpicked by the *Good Food Guide* team. We're offering it for £13.99 – that's £2 off its normal price. To order, call **0800 252 100** and quote WPG05 (BK305). Last orders on 31 March 2005, when the offer closes.



## MONEY-SAVING DEALS

Which? members can get great-value deals from Unbeatable and Hughes Direct, over the phone and by internet

Save on photography

[www.unbeatable.co.uk/which](http://www.unbeatable.co.uk/which)  
(01293 433833)



Save on electrical goods

[www.hughesdirect.co.uk/which](http://www.hughesdirect.co.uk/which)  
(0870 240 1687)



## MEMBERS' HELPLINE

**01992 822800**

**0845 307 4000**  
(local rate)

**+44 1992 822800**  
(outside UK)  
Mon-Fri 8.30am-8pm  
Saturday and bank  
holidays 9am-1pm

You can use our helpline to check you have the latest Best Buy information, to find a past Which? article or check when we'll next be reporting on that subject, or just to ask us your other queries about Which?. Whenever you contact the team, please give your Which? membership number and daytime phone number. Please note that calls may be monitored or recorded for quality assurance purposes.

## INDEX

For an archive of reports published in Which? since January 2001, go to [www.which.co.uk/whicheextra](http://www.which.co.uk/whicheextra). You can also ring our Members' Helpline. The team will tell you when we last reported on a topic or when our next report is due. Our December 2004 issue carried a full index to reports in Which? throughout 2004.

# [contacts]

Phone numbers for companies mentioned. Websites can be found with the relevant report on [www.which.co.uk/whicheextra](http://www.which.co.uk/whicheextra)

## ALTERNATIVE CLEANING METHODS (p24)

Friends of the Earth  
0808 800 1111  
Greenpeace  
020 7865 8100

## BEST BUY MONITOR (p55)

**Tumble driers**  
AEG  
08705 350350  
Bosch  
08702 400060  
Miele  
01235 233191  
Siemens  
08702 400070

## DIGITAL CAMERAS (p54)

Canon  
08705 143 723  
Fujifilm  
01234 245 383  
Olympus  
020 7253 2772

## FRIDGE-FREEZERS (p50)

AEG  
08705 350350  
Bosch  
08702 400060  
Daewoo  
0118 9252 500

Frigidaire  
01977 603111  
GE  
0800 731 8657  
LG  
0870 607 5544  
Samsung  
0870 242 0303  
Whirlpool  
0870 600 8989

**ID FRAUD (p10)**  
CIFAS  
0870 010 2091  
(Equifax runs the service on behalf of Cifas)  
**Mailing Preference Service**  
0845 703 4599  
**Credit reference agencies**  
Callcredit  
0113 244 1555  
Equifax  
0870 010 0583  
Experian  
0870 241 6212

**MICROWAVE OVENS (p38)**  
Baumatic  
0870 100 2525  
Daewoo  
01923 845210

Hinari  
0870 8730094  
LG  
0870 607 5544  
Panasonic  
08705 357357  
Samsung  
0870 242 0303  
Sanyo  
01923 246363  
Sharp  
08705 274 277

## MONEY MONITOR (p34)

**Regular savings**  
Beverly BS  
01482 881510  
Cheshire BS  
0800 243278  
Derbyshire BS  
0845 600 4005  
Furness BS  
0800 220568  
Halifax/Bank of Scotland  
0845 726 3646  
Hanley Economic BS  
0870 7455454  
Leeds & Holbeck BS  
0800 072 8738  
Yorkshire BS  
0845 120 0100  
**Savings accounts**  
Alliance & Leicester  
0870 3330345

Anglo Irish Bank  
0845 455 2222  
Bradford & Bingley  
0845 600 8885  
Cahoot online only  
ING Direct  
0800 376 6666  
Leeds & Holbeck BS  
0800 072 8738  
Sainsbury's Bank  
0500 405060  
Scarborough BS  
01723 368155  
Yorkshire BS  
0845 1200100

## PERSONAL VIDEO RECORDERS (p44)

Digifusion  
08706 060044  
Humax  
0870 2478800  
Sky  
08702 404040  
Thomson  
08717 121312

## PUSHCHAIRS (p46)

Bébé Confort  
020 8236 0707  
Bugaboo  
0800 587 8265  
Chicco  
01623 750870

Graco  
0870 90 90 501  
Jané  
028 9084 9045  
Mamas & Papas  
01484 438 222  
Micalite  
01892 853 892  
Mothercare  
08453 30 40 30  
Mountain Buggy  
01404 815 555  
Quinny  
020 8 236 0707

**TYRES (p53)**  
See Which? Extra for websites

## CORRECTIONS

Chip and Pin cards  
January 2005, p4  
Retailers with chip and Pin terminals aren't liable for fraud as long as they carry out checks that cards aren't lost or stolen.

**MP3 players**  
February 2005, p55  
The price of the Apple iPod (40GB) is £299.