

[exclusively for members]

BEST BUY COMPETITION

WIN one of five
Canon Pixma
iP8500 printers

A wireless printer ...

- a) has an in-built FM radio?
- b) has no wires in it?
- c) doesn't need a USB cable for use with a wireless computer?



To enter our Best Buy competition online, go to www.which.co.uk/whicheextra and click 'competition' or send your entry on a postcard to 'BB February 05', Which?, PO Box 44, Hertford X, SG14 1SH - please include your name, address (and postcode), a daytime phone number and your Which? membership number, which can be found on your Which? Extra membership card as your user name. Alternatively simply text 'BEST' plus A, B or C to 84222 (see * below for costs).

Our competition is open only to current Which? members. Only one entry per household. Entries received from 4 February to 4 March 2005 will be entered into the competition. Winners will be informed in writing by 18 March 2005. The first five winners drawn with the correct answer will receive a Canon Pixma iP8500 inkjet printer. If the model offered is not available, an equivalent will be given. No cash equivalent. A list of winners will be available from BB February 05, Which?, Castlemead, Gascoyne Way, Hertford X, SG14 1LH after 25 March 2005 (please include an SAE). Details will also be on our website. Those under 18 years of age and employees of Which? Ltd, its associated companies and suppliers are not eligible to enter. Members of their immediate families (spouse, children, parents, siblings) are also ineligible, as is anyone living in the employee's household. (*Each text entry costs 25p plus your normal text charge, so the total cost will depend on your network and tariff.)

BOOK OFFER

The Which? Guide to Financing Your Child's Future offers practical advice on all financial aspects of bringing up a child - from the cost of childcare to the best ways to save. We're offering it for £8.99 - that's £2 off its normal price. Call 0800 252 100 and quote FYCF (BK205). Offer closes 28 February 2005.



MONEY-SAVING DEALS

Which? members can get great-value deals from Unbeatable and Hughes Direct, over the phone and by internet

Save on photography

www.unbeatable.co.uk/which
(01293 433833)



Save on electrical goods

www.hughesdirect.co.uk/which
(0870 240 1687)



MEMBERS' HELPLINE

01992 822800
0845 307 4000 (local rate)
+44 1992 822800
(outside UK)
Mon-Fri 8.30am-8pm
Saturday and bank
holidays 9am-1pm

You can use our helpline to check you have the latest Best Buy information, to find a past Which? article or check when we'll next be reporting on that subject, or just to ask us your other queries about Which?. Whenever you contact the team, please give your Which? membership number and daytime phone number. Calls may be silently monitored and recorded for training purposes.

INDEX

For an archive of reports published in Which? since January 2001, go to www.which.co.uk/whicheextra. You can also ring our Members' Helpline. The team will tell you when we last reported on a topic or when our next report is due. Our December 2004 issue carried a full index to reports in Which? throughout 2004.

[contacts]

Phone numbers for companies mentioned. Websites can be found with the relevant report on www.which.co.uk/whicheextra

BEST BUY MONITOR (p55)

Apple 0800 039 1010
Archos 01264 366 022
Denon 01234 741200
Digital Square 01225 762137
Creative Nomad +353 1 4333200
iAudio online only
Philips 0870 900 9070
Sony 08705 111 999

BROADBAND INTERNET (p32)

AOL UK 0800 376 5432
BT Yahoo! 0800 800 150
CharityDays 0845 1400024
Claranet 020 7685 8310
Demon 0845 270 0660
Fair Broadband 0871 900 2899
Firenet 0870 7437400
Force9 0845 1400250
Gio Internet 0870 922 4000
Lobsterpot 0870 789 9998
NDO 0870 200 2210
NTL 0800 183 3663
One.Tel 0800 957 0555
Pipex 0845 077 8324
PlusNet 0845 1400200
Spinier 08456 58 58 08
Supanet 0800 138 0454
Telewest Blueyonder 0845 142 0220
Tesco 0845 650 8000
Tiscali 0870 107 9000
UK Online 0800 053 4500
V21 0870 442 9602
Virgin.net 0906 217 0002
Vispa Internet 08701 624888
Waitrose 0800 980 0018
Wanadoo 0870 010 2462

CORDLESS DRILLS (p50)

Axminster 0800 371852
Black & Decker 01753 511234
Bosch 01895 838782
Clarke 01992 565 300

Draper 02380 266355
Hitachi 01908 354700
Makita 01908 211678
McKeller 0800 436 436
Metabo 023 8073 2000
Ryobi 01491 848700
Skil 01895 838782
Spear & Jackson 0114 281 4242

CORDLESS PHONES (p46)

Binatone 0845 345 9677
BT 0800 328 9654
Cable & Wireless 0870 241 3201
DBTel 0845 450 4018
Doro 01527 583800
Geemarc 01707 384438
Panasonic 0870 010 0076
Siemens 0870 533 4411

DISHWASHERS (p54)

AEG 08705 350 350
Bosch 08702 400 060
Hoover 01685 721 222
Hotpoint 08701 50 60 70
Siemens 08702 400 060
Whirlpool 0870 600 8989

MONEY MONITOR (p36)

Cash Isas
Abbey 0845 6000181
Bank of Scotland 08457 26 36 46
Barclays 0845 603 0845
Buckinghamshire BS 0800 652 6725
Halifax 08457 263646
Hanley Economic BS 0800 838811
HSBC 0800 130 130
Lambeth BS 08000 28 69 28
Stafford Railway BS 01785 23212
Woolwich 0800 334499
Yorkshire BS 0845 120 0100

Balance transfers

Bank of Scotland 0845 729 3949
Capital One 0800 952 5358
Citi 0870 903 5000
The Co-operative Bank 0800 028 2282
Egg 08451 233233
Halifax 0845 728 3848
HSBC 0845 850 0696
Mint 0800 077770
Morgan Stanley 0800 917 1333
Nationwide BS 0800 302010

PC PROTECTION SOFTWARE (p40)

See Which? Extra for websites

PRINTERS (p53)

Canon 08705 143 723
Epson 08702 416900
HP 0845 270 4222
Lexmark 08704 440 044

THE RAILWAYS (p10)

Association of Train Operating Companies 020 7841 8000
National Rail Enquiries 08457 48 49 50
Network Rail 08457 11 41 41
Rail Passengers Council 08453 022 022
Railfuture 020 7249 5533
RMT 020 7387 4771
Strategic Rail Authority 020 7654 6000
Other useful contacts
Age Concern 0800 00 99 66
Department for Transport 020 7944 8300
Disability Rights Commission 08457 622 633
Health and Safety Executive 08701 545500
Leonard Cheshire 020 7802 8200

Nursing and Midwifery Council 020 7637 7181
Office of Rail Regulator 020 7282 2000
Transport 2000 020 7613 0743

SPRING MINI-BREAKS (p28)

Tourist information
Isles of Scilly 01720 422536
North Wales 08701 211251
Perthshire Highlands 0845 22 55 121
Isles of Scilly - accommodation
Atlantic Hotel 01720 422 417
Bank Cottage 01720 422 612
Coastguards 01720 422373
Covean Cottage 01720 422 620
Hell Bay Hotel 01720 422 373
Island Hotel 01720 422883
St Martin's on the Isle 01720 422090
Isles of Scilly - food and drink
New Inn 01720 422 844
Turk's Head 01720 422 434
North Wales - accommodation
Hotel Portmeirion and Castell Deudraeth 01766 770000
Groes Inn 01492 650545
Llanerch Goch 01690 710261
Pen-y-Gwryd 01286 870 211
Penmachno Hall 01690 760410
Tan-y-Foel 01690 710507
North Wales - food and drink
Bryn Tyrch Hotel 01690 720 223
Café Nioise 01492 531 555
Maes-y-Neuadd 01766 780200
Queen's Head 01492 546570
Y Bistro 01286 871278
Ye Olde Bulls Head 01248 810329
Perthshire Highlands - accommodation
Dunkeld Kinnaid 01796 482 440

Easter Dunfallandy House 01796 474 128
Four Seasons 01764 685333
Invertry House 01567 820 492
The Pend 01350 727 586
Tigh 'n Eilean 01887 820 109
Perthshire Highlands - food and drink
Glenisla Hotel 01575 582 223
Killiecrankie Hotel 01796 473 220
Kinloch House 01250 884 237
Other contacts
Scilly Walks (Katharine Sawyer) 01720 423326

SWITCHING ACCOUNTS (p24)

Credit cards
American Express 0800 0857799
Capital One 0800 9525150
Leeds & Holbeck 0800 0853976
Morgan Stanley 0845 6016017
Smile 0870 8432265
Current accounts
Abbey 08459 724724
Alliance & Leicester 0845 3002887
Cahoot online only
First Direct 0800 242424
Intelligent Finance 0845 6094343
Nationwide BS 0800 302010
Smile 0870 8432265

CORRECTIONS

Digital radios
December 2004, p54
The battery life for the Panasonic RF-D1 is 18 hours.