



On test



RATINGS SYSTEM

- ★★★★★ Excellent
- ★★★★ Good
- ★★★ Average
- ★★ Poor
- ★ Very poor

'Transparent pipes allow us to observe the action of plughole unblockers'

SEE P58

Inside



36 Boilers and maintenance contracts



45 Mobile phones and contracts



52 Digital cameras

Plus

60 Personal video recorders

64 Cordless phones

Our test guarantee

Which? aims to help you choose the best goods and services – and avoid the worst. We're entirely independent – we take no adverts or freebies, and everything we test is paid for at full price. Since 1957 we have informed, influenced and

campaigned on behalf of all consumers in the UK.

In the reports that follow, we tell you more about how we test each product, but some features are common to all reports.



Best Buys

Our coveted Best Buy award goes only to products that performed consistently well in our rigorous tests and excelled in all the main areas. They are shown in the tables in red.

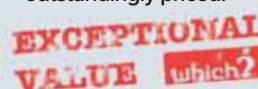
Don't Buys

These are products that performed extremely poorly in one or more of our key tests or that achieve very low total test scores. They are shown in the tables in black.



Exceptional Value

Our special award is given on those rare occasions to products that are both of superb quality and outstandingly priced.



MORE TESTS AND BEST BUYS AT WWW.WHICH.CO.UK