# [exclusively for you]

# **NOT JUST A MAGAZINE -WHICH? IS ONLINE TOO**

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Which? Extra is your free, members-only website and is a unique source of information you can trust on hundreds of goods and services. It gives you access to more product tests than are featured in



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prices, sound consumer advice and regular email updates on all the latest consumer news. So before you spend your money, go online at **www.which.co.uk/whichextra PS** Need a reminder of your username nd password for Which? Extra? Call our nbers' Helpline on 01992 822800.

## **BEST BUY COMPETITION**

### Each month Which? gives you the chance to win a Best Buy.

This month we are offering a Panasonic Lumix DMC-FZ30 digital camera worth £530.

To enter, simply answer the following question:

What is the FZ30's optical zoom range?

- a) 35-420mm
- **b)** 350-420mm
- **c)** 35-4200mm

#### **Enter now**

To enter our Best Buy competition online, go to **www.which.co.uk/whichextra** and click 'competition' or send your entry on a postcard to 'BB March OG', Which?, PO Box 44, Hertford X, SG14 1SH – include your name, address and postcode, daytime phone number and Which? membership number (which is on your Which? Extra membership card as your user name).

Our competition is open only to current Which? members. Only one entry per household. Entries received from 27 February 2006 to 2 April 2006 will be entered into the competition. Winners will be



informed in writing by 15 April 2006. The first five winners drawn with the correct answer will receive a Panasonic Lumix DMC-FZ30 worth £530. If the model offered is not available, an equivalent will be given. No cash equivalent. Those under 18 years of age and employees of Which? Ltd, its associated companies and suppliers are not eligible to enter. Members of their immediate families (spouse, children, parents, siblings) are also ineligible, as is anyone living in the employee's household.

November 2005 Best Buy competition The following people won a Panasonic NV-GS75 digital camcorder: Mr G K Gosnay, Sandbach; Mr J Hughes, Brackley; Mr G C Leggett, Middlesex; Mr R McClelland, Anstruther; Mr G P Stevenson, Sunbury on Thames.

## THIS MONTH'S OFFER HALF-PRICE LEGAL ADVICE

Which? Legal Service (W?LS) is a unique service that offers anyone in your household unlimited telephone access to our team of top UK consumer lawyers. Join now and get six months for the price of three! You pay just £9.75 for six months.

Whether you have a problem with a car dealer denying that your car is faulty, or you've had a holiday from hell, W?LS can help. As well as advising on problems with goods and services, W?LS can advise on employment law, speeding/parking fines, neighbour disputes and probate administration. Our experienced lawyers will tailor their advice to your query and give you a step-by-step guide on how to deal with your complaint.

To take up our offer, visit www.which.co.uk or call us FREE on 0800 252 100.

## **GET INVOLVED**

Would you like to help with our research for future reports? Email helpwanted@which.co.uk about your experiences with the following.

#### • Alternative fuel cars

Do you drive a hybrid, electric or LPG car, or a petrolconserving car such as the new Citroën Stop and Start? Perhaps you use bio diesel or bio ethanol? Sandie Mattioli would love to hear from you about the pros and cons of owning and driving an alternative fuel car.

#### • Car servicing

If you have ever had your car serviced outside the franchised dealer network during the warranty period, tell David Evans what happened. Please include full contact details (plus phone number).



## SAVINGS ON ELECTRICAL GOODS

Which? members can take advantage of great deals on electrical goods from Hughes Direct. Go online at www.hughesdirect.co.uk/which or call 0870 240 1687

# WHICH? MEMBERS' HELPLINE 01992 822800

Which? members have exclusive access to the Members' Helpline, which provides one-to-one telephone support on queries about Which? and your membership. Our team is on hand to give you advice and information on consumer issues and can even tell you what the Best Buys are while you're out shopping.

## Call: 01992 822800 or 0845 307 4000

Monday to Friday 8.30am to 8pm Saturday and bank holidays 9am to 1pm When you contact the Helpline, please give your Which? membership number and daytime phone number. Calls may be monitored or recorded for training.

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Fax:	020 7770 7485
Letter:	Which? Ltd, PO Box 44 Hertford X SG14 1SH