

[exclusively for you]

WHICH? MEMBERS' HELPLINE 01992 822800

Which? members have exclusive access to the Members' Helpline, which provides one-to-one telephone support on queries about Which? and your membership. Our team is on hand to give you advice and information on consumer issues and can even tell you what the Best Buys are while you're out shopping.

Call: **01992 822800**
or **0845 307 4000**

Monday to Friday
8.30am to 8pm
Saturday and bank holidays
9am to 1pm

Email: **which@which.co.uk**

Fax: **020 7770 7485**

Letter: **Which? Ltd, PO Box 44
Hertford X SG14 1SH**

When you contact the Helpline, please give your Which? membership number and daytime phone number. Calls may be monitored or recorded for training.

2005 COUNCIL ELECTION RESULTS

The result of the elections to the Council of Management is as follows:

Elected Neville Duncan, Margaret Ginman, Steve Woolgar, Jim Woodward-Nutt

Not elected John Berry

BEST BUY COMPETITION

Each month Which? gives you the chance to win a Best Buy.

This month we are offering a Panasonic KXTCD320ES cordless phone worth £60.

To enter, simply answer the following question:

What does VoIP stand for?

- a) very old important person
- b) variable outlet industrial planning
- c) voice over internet protocol

Enter now

To enter our Best Buy competition online, go to www.which.co.uk/whicheextra and click 'competition' or send your entry on a postcard to 'BB Feb 06', Which?, PO Box 44, Hertford X, SG14 1SH – include your name, address and postcode, daytime phone number and Which? membership number (which is on your Which? Extra membership card as your user name).

Our competition is open only to current Which? members. Only one entry per household. Entries received from 30 January to 26 February 2006 will be

entered into the competition. Winners will be informed in writing by 18 March 2006. The first five winners drawn with the correct answer will receive a Panasonic KXTCD320ES cordless phone worth £60. If the models offered are not available, equivalents will be given. No cash equivalent. Those under 18 years of age and employees of Which? Ltd, its associated companies and suppliers are not eligible to enter. Members of their immediate families (spouse, children, parents, siblings) are also ineligible, as is anyone living in the employee's household.

October 2005 Best Buy competition

The following people won a Canon inkjet printer: Mr I Fisher, Alexandria; Mr P Lenny, Cookstown; Mr C J North, Derby; Mr R W Peck, Wokingham; Mr E P Wallace, Chepstow.



THIS MONTH'S OFFER

VALENTINE'S DEAL

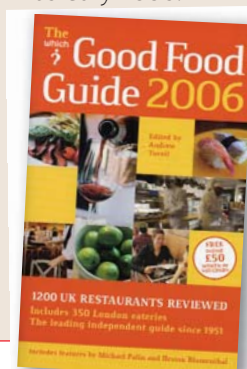
Got Valentine's Day sorted out yet? *The Which? Good Food Guide 2006* is the perfect companion to finding your intimate restaurant.

Whether you're looking for a romantic venue or are stumped for a present, this indispensable guide will help you impress the one you love.

Featuring £50-worth of money-off vouchers and top tips on the best UK restaurants, it's the leading restaurant guide in the UK. And Which? members can

order it for the special Valentine's price of £14.40 (normally £15.99).

Call today on 01903 828557 and quote code GFGWFO6 and ISBN 1-84490-002-9. The offer ends on 28 February 2006.

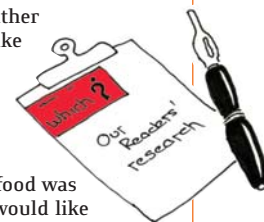


GET INVOLVED

Would you like to help us with our research for future reports? Tell us about your experiences with the following.
helpwanted@which.co.uk

● Hospital food

If you have spent time recently in either an NHS or a private hospital, we'd like to hear about the food you were served. What was the quality like? What did you think of the choice? If you have a particular dietary regime, how well was it catered for? Were you happy with the way your food was ordered and served? James Tallack would like to hear your experiences, both good and bad.



SAVINGS ON ELECTRICAL GOODS

Which? members can take advantage of great deals on electrical goods from Hughes Direct.

Go online at www.hughesdirect.co.uk/which or call 0870 240 1687

NOT JUST A MAGAZINE – WHICH? IS ONLINE TOO



Which? Extra is your free, members-only website and is a unique source of information you can trust on hundreds of goods and services. It gives you access to more product tests than are featured in Which? magazine, with over 700 online reports. It gives up-to-date buying guides

and prices, sound consumer advice and regular email updates on all the latest consumer news. So before you spend your money, go online at www.which.co.uk/whicheextra and you could save more time, money and energy than you think.