

# [exclusively for you]

## NOT JUST A MAGAZINE – WHICH? IS ONLINE TOO

*Which? Extra* is your free, members-only website and is a unique source of information you can trust on hundreds of goods and services. It gives you access to more product tests than are featured in *Which?* magazine, with over 700 online reports. It gives up-to-date buying guides and prices, sound consumer advice and regular email updates on all the latest consumer news. So before you spend your money, go online at [www.which.co.uk/whicheextra](http://www.which.co.uk/whicheextra) and you could save more time, money and energy than you think.



### BEST BUY COMPETITION

Each month Which? gives you the chance to win a Best Buy.

This month we are offering a matching stainless steel Kenwood TT300 toaster and Kenwood SK630 kettle worth £55.

To enter, simply answer the following question:

*What is the name of the feature on the TT300 toaster which allows you to warm croissants all the way through?*

- a) clip-on bun warmer
- b) clip-on warmup
- c) clip-on croissant warmer

#### Enter now

To enter our Best Buy competition online, go to [www.which.co.uk/whicheextra](http://www.which.co.uk/whicheextra) and click 'competition' or send your entry on a postcard to 'BB Jan 06', Which?, PO Box 44, Hertford X, SG14 1SH – include your name, address and postcode, daytime phone number and Which? membership number (which is on your Which? Extra membership card as your user name).

Our competition is open only to current Which? members. Only one entry per household. Entries received from 3 January to 29 January 2006 will be

entered into the competition. Winners will be informed in writing by 21 February 2006. The first five winners drawn with the correct answer will receive a matching set of a Kenwood TT300 toaster and a Kenwood SK630 traditional kettle worth £55. If the models offered are not available, equivalents will be given. No cash equivalent. Those under 18 years of age and employees of Which? Ltd, its associated companies and suppliers are not eligible to enter. Members of their immediate families (spouse, children, parents, siblings) are also ineligible, as is anyone living in the employee's household.

#### September 2005 Best Buy competition

The following people won a Briel Versatile Due coffee maker: Mr H Babbar, Northwood; Mr A Mowbray, Birmingham; Mr D Parsons, Bristol; Mr I Phalke, Swindon; Mrs L Thomson, Stafford.



### THIS MONTH'S TOP TIP

## Freeze out expensive energy suppliers

This winter, you could be just a few clicks away from making great savings on your fuel bills – an average saving of £142 a year.

Switch with Which?, our easy-to-use online service, provides accurate, unbiased information about all direct-energy suppliers. We constantly update tariff information and we've designed our unique comparison calculator to be the fastest on the web, saving you time as well as money.

But Switch with Which? takes into account more than just prices. It also looks at service levels, green-energy tariffs and loyalty schemes. All you need to do is choose what's important to you – and Switch with Which? will come up with the best package for you. Best of all, you can switch directly to most suppliers there and then, without having to log off.

Log on now to [www.switchwithwhich.co.uk](http://www.switchwithwhich.co.uk) to save money.

### GET INVOLVED

Would you like to help us with our research for future reports? Tell us about your experiences with the following. [helpwanted@which.co.uk](mailto:helpwanted@which.co.uk)

#### ● Clearing out your house

Have you used Ebay, car-boot sales or auctions to get rid of junk? Or do you like the idea of selling unwanted items but don't know where to start? Alison Watson would love to hear from you.

#### ● Digital TV

What do you like most and least about digital TV? Do you think it's worth the money? Please send your comments and full contact details to Julie Hunter, saying which digital package you have (eg Freeview, cable or Sky).



### MONEY-SAVING OFFERS

Which? members can take advantage of great deals on electrical goods from Hughes Direct.

Go online at [www.hughesdirect.co.uk/which](http://www.hughesdirect.co.uk/which) or call 0870 240 1687

## WHICH? MEMBERS' HELPLINE 01922 822800

Which? members have exclusive access to the Members' Helpline, which provides one-to-one telephone support on queries about Which? and your membership. Our team is on hand to give you advice and information on consumer issues and can even tell you what the Best Buys are while you're out shopping.

Call: **01922 822800** or **0845 307 4000**

Monday to Friday 8.30am to 8pm  
Saturday and bank holidays 9am to 1pm

When you contact the Helpline, please give your Which? membership number and daytime phone number. Calls may be monitored or recorded for training.

Email: [which@which.co.uk](mailto:which@which.co.uk)

Fax: **020 7770 7485**

Letter: **Which? Ltd, PO Box 44  
Hertford X SG14 1SH**