

line-up



Bob Tolliday researched fitting car seats, p16. He says: 'Our spot checks show that parents can't always rely on shops' seat-fitting services.'



Jon Barrow researched breakdown services, p22. He says: 'Breakdown companies are taking longer to respond, but there's one that tends to get there first.'

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EDITORIAL

Stores must take greater care over the safety of our children

Which? believes consumers have a right to safety, and we've campaigned for safer products and services for as long as we've existed.

But our latest undercover investigation, on p16, has found some major high-street stores are giving wrong and potentially dangerous advice to parents about how to fit a child car seat.

At two stores we checked, a seat was fitted so badly that any child sitting in it could be killed if the

car was involved in a road crash.

And four of the five chains that we checked failed to offer a proper standard of fitting at some of their stores.

The chains involved tell us they have training in place, and are concerned at our findings.

Yet it appears there's been little progress since we uncovered similar problems in an investigation two years ago.

This September a new law will mean that all children below

a certain height (up to the age of about 11) will have to be in a child seat or booster, which makes the need for decent fitting services at stores even more important.

Decent fitting seems to be thin on the ground - we've spoken with many concerned parents who were unhappy with the service they received at local stores.

The wider issue is that child car seats are generally tricky to fit, and the sooner we see easy-to-install child seats the better.

IN THE WASH

Hot news and lukewarm responses



SHIRTS WAR

A price war has broken out on England football shirts just before the World Cup heats up - so shop around for bargains



OFF THE SHELF

Sainsbury's is to stop selling endangered species of fish to help conserve fish stocks, following similar moves by M&S and Waitrose

SHOPPING FINGERS

Supermarket chain Co-op has introduced new technology which allows customers to pay for their groceries by using a fingerprint

HANDS OFF HANDLES

Research in South Korea found shopping trolley handles to be the most bacteria-infested items among some regularly used items



HIGH-STREET SHOPS

An MP's investigation shows that high-street shops may have vanished in ten years' time. But what will it mean for prices?

eBAY FAILURE

Trading standards found in a survey that 73 per cent of food items for sale on eBay failed food laws. See also p18



NEW EDITOR TAKES OVER AT WHICH?



New editor Neil Fowler took over from Malcolm Coles for this edition.

Fowler has edited four daily newspapers in the UK including *The Western Mail*, the national newspaper of Wales, and *The Journal*, in the north-east of

England. He has also been publisher of the *Toronto Sun* in Canada and has run his own media business.

'This is the most trusted magazine in Britain,' he said, 'and it's a genuine honour to take over this role.'

'I've inherited a great team and some very exciting plans for the future and look forward to all that we will achieve here, starting with a new look next month that will make the magazine even better for our readers.'

Malcolm Coles is now editor of www.which.co.uk and is leading a major overhaul of all of Which?'s online products.

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