

Contact Which?

Which? is much more than a magazine – we have various services to help you get the best products and services, and many could save you money



WHICH? ONLINE

www.which.co.uk

www.whichcompare.co.uk

As a member, you can read exclusive new product tests online, with the latest Best Buy updates, prices and advice.



WHICH? EDITORIAL

letters@which.co.uk

To respond to any article.
news@which.co.uk For stories you think need investigating.
asktheexperts@which.co.uk Send consumer questions for our 'ask the experts' page.
helpwanted@which.co.uk Help our research (see p78).



MEMBERS' HELPLINE

which@which.co.uk

01992 822800

Which?, Gascoyne Way,
Hertford SG14 1LH.

For membership queries and on-the-spot advice (call Mon-Fri 8:30-18:00, Sat 9:00-13:00).



SUBSCRIPTIONS

01992 822800 For any query about your current magazine subscriptions.



WHICH? LEGAL SERVICE

www.whichlegalservice.co.uk

01992 822828 Subscribe to get unlimited phone advice from our expert consumer and employment lawyers (call Mon-Fri 8:30-18:00).



WHICH? LOCAL

www.which-local.co.uk Need a trustworthy tradesperson or service? We list thousands of local businesses rated by Which? members.



WHICH? SWITCH

www.whichswitch.co.uk

0800 533031 Compare energy tariffs and save on bills with our free switching service.

Contents

News

04 Consumer news

Members tell us how easy they find it to switch to energy-saving light bulbs, how utility bills are rising and how much they know about tenants' rights

08 First look

We review new home and technology products, including the George Foreman Easy Clean Pizza Grill and the LeapFrog advanced baby monitor

Your money

12 First drive

Our testers get behind the wheel of the new Honda Insight – the UK's cheapest hybrid – and the second-generation Mini Convertible

13 Money monitor

A compensation boost for Standard Life customers; our verdict on the Halifax Reward current account, plus Best Buy cash Isas and credit cards

16 Saving you money

Get your garden in shape for less with our money-saving tips, including where to get free seeds and equipment

18 Guide to investing

Despite the turmoil, the stock market could still be worth considering for a long-term investment. We help you decide if it's right for you

22 Discount vouchers

We look at whether discount voucher websites really can save you money on popular products

Your life

24 Easter eggs

Our 153 testers munch their way through a selection of luxury milk chocolate Easter eggs to find the best Easter treats

26 Laser eye surgery

Considering laser eye surgery? We go undercover to see how honest clinics are about the risks and the costs involved

30 How to buy glasses and contact lenses

Shopping around could save you a considerable amount on your next pair of glasses or contacts

Your home

33 Home maintenance

Find out how much money you could save by doing simple home maintenance jobs yourself rather than calling in the professionals

36 TV aerial installers

We reveal how some aerial installers are misleading consumers over the switch to digital TV

38 Growing veg at home

Growing your own fruit and veg can lower your food bills – and you don't need to be an expert or have a huge plot to get great results

40 Energy firms rated

The biggest energy companies hit a new low in our latest utilities satisfaction survey

© Which? Ltd 2009

Material published in Which? may not be reproduced, stored in a retrieval system or transmitted in any form without the prior permission of Helen Parker, Editorial Director. Which? may not be used for advertising, sales promotion or publicity. Which? may grant permission to use its Which? Best Buy logo in certain circumstances. For further details please email externalrelations@which.co.uk

UK ISSN 0043-4841

Printing Charterhouse Print Management

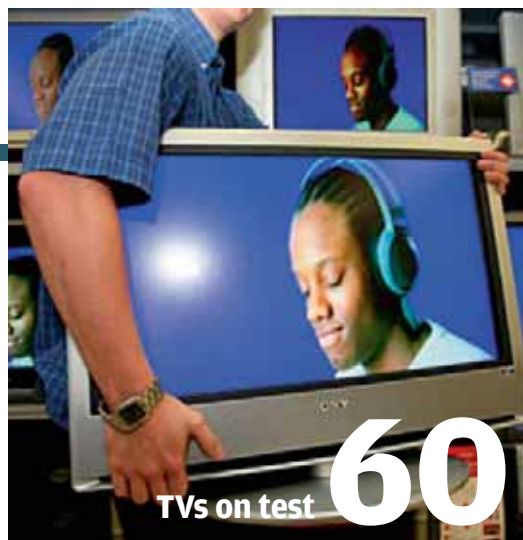
Which? is printed on elemental chlorine-free paper made from timber from well-managed forests.

The mills have ISO 14001 and certified chain of custody.

Our promise

Independent and not for profit

Which? aims to help you choose the best goods and services – and avoid the worst. We're entirely independent – we take no ads, no freebies and everything we test is paid for at full price. Since 1957 we've informed, influenced and campaigned on behalf of all consumers in the UK.



TVs on test **60**



38
Growing veg
at home



44
Food prep machines



66
Home cinema



Easter egg
taste test
24

On test

42 Men's razors

How to get a close shave and trim the cost – Best Buys from just 29p

44 Food prep machines

Rediscover the joys of home cooking with our Best Buy mini choppers, food processors and kitchen machines

48 Vacuum cleaners

Two of the best-performing vacuum cleaners we've ever seen, plus good-value models if you're on a tight budget

52 Tyres

Our stringent tests mean you don't have to guess which tyre will keep you safe on the road

56 Printers

Choose a new printer carefully and you'll get a hardworking device that will

produce excellent photos and documents. Our latest tests reveal six new Best Buys

60 TVs

Pick the right TV for your home – we reveal Best Buys for the kitchen, bedroom and living room [◀Cover story](#)

66 Home cinema

Recreate the big-screen experience in your living room with home cinema kits that are big on sound, not price [◀Cover story](#)

70 Cheap DVD players

Getting a Best Buy DVD player needn't cost the earth, but buying a cheap model can be a false economy [◀Cover story](#)

74 Audio visual roundup

Beat the credit crunch with Best Buy audio and visual equipment that will bring your digital home entertainment to life [◀Cover story](#)

Your Which?

77 Which? view

Which? presses for greater transparency from energy suppliers

78 Here to help/Help wanted

Our experts help you find reputable tradespeople. Plus tell us your experiences of ID fraud, GP access and cavity wall insulation

80 Letters/Ask the experts

Your letters on recent Which? reports, and expert advice on car insurance, energy bills and buying in sales

82 Six-month index

Your guide to all our reports published in the last six months

83 Coming soon

What you'll find in Which? over the coming months