



7 Why pet medicine can be cheaper online



20 The Waters family sort out life insurance



26 Reg and Siân go property hunting

News

04 Consumer news

- Fruit prices on the high street
- Beware of 'for sale' signs in your car
- Obituary: Which?'s first and longest-serving editor, Eirlys Roberts

10 First look

Our verdict on the Kia Pro_ceed and the new Bugaboo buggy, plus mobile phone previews

© Which? Ltd 2008

Material published in Which? may not be reproduced, stored in a retrieval system or transmitted in any form without the prior permission of Neil Fowler, Editor. Which? may not be used for advertising, sales promotion or publicity. Which? may grant permission to use its WHICH? BEST BUY logo in certain circumstances. For further details please email externalrelations@which.co.uk

UK ISSN 0043-4841

Printing Charterhouse Print Management

Which? is printed on elemental chlorine-free paper made from timber from well-managed forests. The mills have ISO 14001 and certified chain of custody.

Your money

12 Car running costs

Beat the credit crunch by comparing cars' running costs. We unearth the real bargains

16 Divorce

We examine the financial costs of separation and how to deal with them

19 Saving you money

Our money-saving tips, including a mobile phone that costs just £15

20 Life insurance

We show you how to calculate how much you need and which policy to choose

24 Money monitor

We expose an Isa transfer problem, plus Best Buy credit cards

Your home

26 Buying a house

How a proper first viewing could save you a lot of time and money once you've moved in

30 Which? family

We revolutionise the family's TV and music habits, and get them to test two vacs

32 Motoring focus

First drives of the new Audi A4, Mazda6 and VW Tiguan. Plus Nissan's airbag troubles

Our promise Independent and not for profit

Which? aims to help you choose the best goods and services – and avoid the worst. We're entirely independent – we take no ads, no freebies and everything we test is paid for at full price. Since 1957 we've informed, influenced and campaigned on behalf of all consumers in the UK.

Best Buys

These are products that achieve high total test scores.



Don't Buys

These are products that have performed extremely poorly in at least one of our key tests or that have achieved very low total test scores.



Exceptional Value

Our coveted award is given on those rare occasions to products that are both of superb quality and outstandingly priced.



On test

IN-DEPTH TESTS

44 Lawnmowers and lawncare products

Best Buys, plus how to take care of your grass

50 Outdoor cleaners

Which patio and decking cleaners scrub up the best

52 Cookers

The Best Buy freestanding electric and gas cookers on the market

56 MP3 and MP4 players

Take your music with you with our portable Best Buys



Even the largest CD collection will fit on an MP3 player that has 80GB worth of memory. A player that size can store around 2,000 albums **PAGE 56**



38 Experts highlight the risks of sunbed use



83 Richard fights an unfair parking fine

Your health

34 Food fraud

Why you can't always believe the labels

37 Good Food Guide

Recommended vegetarian restaurants

38 Sunbeds

Why tighter sunbed regulations are needed

40 Head lice

Practical advice on keeping kids lice-free

Your Which?

78 Ask the experts

Advice on tipping when you're eating out

80 Your letters

Try to choose your parent's care home

81 Help wanted

Tell us about food allergies in your family

82 Brief cases

Scooter insurance payout is increased

62 Universal remotes

All-in-ones that give you back control of your technology

64 Air conditioners

Keep your cool with our Best Buys

68 Shredders

The models most likely to protect your privacy

70 Mobile phones

How to find the phone and the deal that you want, plus our recommended simple phones



44 Cutting edge: lawnmowers on test

Contact Which?



MEMBERS' HELPLINE

01992 822800

For queries about your Which? membership. We receive a high number of calls from members on Mondays. Given this, you may find it easier to contact us later in the week

Mon-Fri 8.30am-8pm; Sat and bank holidays 9am-1pm. Please give your Which? membership number and daytime phone number. Calls may be monitored or recorded for training. All letters should be sent to Which? Ltd, PO Box 44, Hertford X SG14 1SH. You can also fax us on 020 7770 7485 or email which@which.co.uk

WHICH? LEGAL SERVICE

01992 822828; wls@which.co.uk

Members of Which? Legal Service can get unlimited phone advice from our expert consumer and employment lawyers

Mon-Fri 8.30am-6pm. Call for more details or visit www.which.co.uk/legalservice to find out how we can help you

HAVE YOUR SAY

letters@which.co.uk

Got a consumer question for our experts? Want to tell us your views on our reports or share your tales with fellow members?

You can also write to Letters, PO Box 44, Hertford X SG14 1SH

CONSUMER NEWS HOTLINE

0800 252088

Got a story you think needs investigating? Call our hotline and leave your message

Calls are free. We're sorry but we can't reply individually

WHICH? ONLINE

www.which.co.uk

Visit our website to access hundreds of reports, compare products, get the latest Best Buys, up-to-date prices and breaking news and much more (see p84)

SWITCH WITH WHICH?

www.switchwithwhich.co.uk

Our free home-energy switching service lets you compare hundreds of tariffs and switch suppliers in minutes

You can also call 0800 533031

helpwanted@which.co.uk

Can you help us with our research for future reports? See p81

There are more requests for your help online at www.which.co.uk/helpwanted. We regret we are unable to acknowledge replies or help resolve problems or disputes