



**KEY ISSUE**

**Card sharp**  
Don't let the fraudsters get your number

# Identity theft **p10**



**Top of our tasting**  
Rosemount Diamond  
Label Merlot 2002

# Wine **p26**



# Pedestrian

**OUR PROMISE**

Which? aims to help you choose the best goods and services – and avoid the worst. We're entirely independent – we take no ads, no freebies, and everything we test is paid for at full price. Since 1957, we have informed, influenced and campaigned for all consumers in the UK.

## EXPOSED

### 05 INSIDE STORY

- We go undercover with environmental health officers to see the illegal meat trade at first hand
- Too many consumers are still being confused by cash machine fees. We've proposed a scheme to make them clearer

### 10 ID FRAUD

Do you do enough to protect yourself from identity theft? Follow our advice to ensure that you don't become a victim

### 16 NUTRITION LABELLING

The amounts of fat, sugar and salt on food labels can look precise – but our testing shows that some are wildly inaccurate

## YOUR LIFE

### 18 PEDESTRIAN SAFETY

Car manufacturers can easily improve their designs to save lives – so why don't they?

### 24 ALTERNATIVE CLEANERS

We compare the cleaning powers of lemon and vinegar with some leading brands

### 26 BIG-BRAND WINES

They're reliable and widely available, but most of the 41 we tried were disappointing

### 28 INCOME PROTECTION COVER

What insurance you need to help you cope if you were off work for a prolonged period

### 33 PHONE CODES

Why lo-call (0845) and national-rate (0870) numbers cost so much

**There can be a big difference  
between what's on the label  
and what you eat **p16****

**WHICH? EXTRA**

Log on to your members-only website and find out everything we know – and that you need to know – before you buy. Your username and password are on your Which? membership card.

**Features include**

- Tables with extra information
- Easy-to-use buying guides on 35 topics
- Links to dozens of websites
- Full archive of Which? articles published since January 2001

[www.which.co.uk/whicheextra](http://www.which.co.uk/whicheextra)



**Skoda Superb**  
One of the worst cars in collisions with pedestrians

**safety p18**

**Microwaves p38**

## TESTING, TESTING

### 36 ALL CHANGE

The new Mac mini, two 15-minute battery chargers, another washer-drier, and a printer for use with your cameraphone

### 38 MICROWAVE OVENS

Microwaves that can bake and roast, plus your microwave questions answered, and cooking tips for best results

### 44 PERSONAL VIDEO RECORDERS

The new generation of video recorders for digital TV – how they work and how all the available models compare

### 46 PUSHCHAIRS

All-terrain, travel system or stroller? Our report has all the answers

### 50 AMERICAN-STYLE FRIDGE-FREEZERS

We put eight of these increasingly popular models to the test

### 53 TYRES

Our latest Best Buys for a range of different sizes

### 54 DIGITAL CAMERAS

New Best Buys for preserving happy memories

## REGULARS

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Best rates for savings accounts and regular savings

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Including how to buy an exotic pet

### 55 BEST BUY MONITOR

Find our Best Buy tumble driers at the lowest prices

### 56 CONTACTS A TO Z

Save time when shopping around

### 58 TAKE ISSUE

Your letters, plus campaigning activities

### 60 BRIEF CASES

Two cases from our lawyers' files

**WIN**

You can now enter our Best Buy competition to win a PVR by TEXT MESSAGE

Each text entry costs 25p plus your normal text charge, so the total cost will depend on your network and tariff. See p56 for more details and full competition rules.



### THIS ISSUE IN NUMBERS

Pushchairs	
Km covered in endurance tests	4,800
Tyres	
Miles driven	170,000
Fridge-freezers	
Temperature readings taken	194,000,000