



**Laid bare**  
The pros and cons of alternative therapies

**KEY ISSUE**

## Complementary therapy **p10**



## Drills **p5**



**Star player**  
Roberts Gemini RD-6R pushes all the right buttons

## Digital

### OUR PROMISE

Which? aims to help you choose the best goods and services – and avoid the worst. We're entirely independent – we take no ads, no freebies, and everything we test is paid for at full price. Since 1957, we have informed, influenced and campaigned for all consumers in the UK.

## EXPOSED

### 05 INSIDE STORY

- The mobile-phone loophole that allows children to access hardcore porn
- How a national gas-servicing firm left a care home without heat for ten days

### 10 COMPLEMENTARY THERAPIES

We look at the seven complementary therapies that our readers use the most and at how well practitioners are regulated

### 16 CREDIT CARD INTEREST

We explain why lower rates don't always mean cheaper borrowing and expose card companies' sneaky tricks

## YOUR LIFE

### 18 NEW CARS REVIEWED

Members' views on the Ford Focus, Land Rover Discovery, Peugeot 407, Renault Modus and Seat Altea

### 24 BROADBAND ISPs

The cheapest packages offered by our Best Buy internet service providers

### 25 HONEY

It should be pure and unprocessed, but recent tests have found that some contains antibiotics

**'My Gasforce contract cost  
£270 a year, but after each service  
something went wrong'**

**Ann Saunders**

## WIN

We've got five Panasonic cordless phones to give away in our Best Buy competition

Just answer a simple question from this month's report and you could be one of our lucky winners. Turn to p23 for more details and full competition rules.



COVER PHOTOGRAPHY JOHN TRENNHOLM



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radios p42

Cordless phones p32

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Our Best Buys for calls without cables – plus how to make free calls over the internet

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Our Best Buys cook a chicken to perfection; our Don't Buys can't even cook a ready meal properly

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More choice of stations and more information on programmes

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Models that make short work of clear text and sharp photos

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Best Buys for strollers, travel systems and all-terrain pushchairs

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Two cases from our legal files

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Spot removers  
Carpet stains treated **1,680**

Pushchairs  
Times folded and unfolded **1,534**

Ink cartridges  
Cartridges used **118**