

INDEPENDENT EXPERT ADVICE

which?

November 2009

www.which.co.uk



Britain's best
(and worst)
online stores

**£4,699
OF SAVINGS**

In this issue

CHRISTMAS

- Online shopping
- Christmas cards
- Travel insurance

COMPLAIN & WIN

- Misleading ads
- Your health rights
- Beat your bank
- Claims rip-offs

MONEY

- Money Best Buys
- Ways to save

ON TEST

- Ovens
- Light bulbs
- MP3 players
- Dishwashers
- Tumble dryers
- DVD recorders
- HD camcorders
- Brown bread

