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Credit cards (contd):		N4 -	20
charity		May	36
interest charges		May	37
		Dec	77
for spending abroad:		Dec	32
best rates (latest) Critical illness insurance	•	May	32 31
		Feb	77
Currency: old: changing I Current accounts:		гер	11
		Nov	24
Dest lates (latest)	-	NUV	24
		_	
Daihatsu Materia		Oct	67
Days out		Aug	18
Debts: ex-husband's		Oct	81
managing relief		Jan Jun	29 40
unlawful		Feb	40
Dell: not fulfilling contract		Nov	80
Dentists: NHS provision		Mav	14
Dishcloths		Jan	66
Dishwashers		Mar	50
	+	May	83
		Nov	58
	+	Nov	83
reliable brands		Jan	34
Whirlpool		Dec	10
Doorstep Selling Regulations		Sep	7
Drills: cordless		Feb	60
	+	Mar	83
Drug companies		Jul	38
Drugs and medicines:			
cold remedies:			
restricting medicines		Apr	5
cuts treatment		Sep	6
non-branded		Jul	34
shelf life		May	77
DVD players		Jun	60
connecting to TV		Mar	76
games consoles as		Dec	49
high-definition		Feb	11
		Dec	48
reliable brands		Jul	32
DVD recorders		Jun	62
		Dec	45
explaining		May	34
reliable brands		Jul	32
DVD rental: online sites		May	26
DVDs: blank		Jul	50
	+	Aug	83
high-definition		Aug	39
E			
Easter eggs		Mar	26
Eating out see Restaurants			
eBay: Botox on		Dec	7
rogue sellers		Mar	4
Elderly: care homes		Jun	19
	+	Oct	83
free passports		Jun	77
		Nov	77
	_	1101	
travel insurance		Aug	77
travel insurance I Electrical appliances:			
Electrical appliances:		Aug	77

Electrical goods:		1
buying abroad	Dec	34
matching online prices	Nov	5
Emails:		
address: switching ISP	Jan	77
disappearance	Apr	4
Employees: references	Mar	81
Energy: postcode lottery	Jun	8
saving money	May	38
Energy suppliers: switching	Mar	7
	Apr	8
	Mar	76
Entry, rights of <b>Equity release</b>	Sep	76 20
	Apr Jun	76
<u> </u>	Aug	84
Exercise	Jan	24
integrated training system	Mar	10
Eye tests	Sep	12
F		C.F.
Fiat: Bravo	Oct	65
Panda 100HP Financial advisers	Oct Oct	11 34
charges	Nov	19
Financial services:	1407	15
misleading ads	Oct	31
Financial Services Compensati		
	Dec	76
Financial statements	Aug	32
time to keep	Aug	77
Fire extinguishers:		
	Jul	76
Fireworks	Nov	76
First Direct:		
interest on accounts	Nov	25
Food:		
barbecue	Jul	36
cereal sugar levels	Dec	8
children's:		
campaign marketing	Apr	32 34
TV ads	Jul Aug	79
junk: campaign	Jan	79
labelling	May	12
meat: country of origin	Oct	23
meat products	Mar	5
omega 3	Nov	16
	Mar	77
	Mar	76
organic	Feb	17
	Sep	84
porridges	Apr	7
	Oct	76
	May	84
hygiene	Nov	4
shopping online	Dec	20
freshness	Dec	5
sugar in	Apr	22
venison	Jan	39
Food preparation machines	Apr	45
Food processors Football: seat prices	Apr May	<b>49</b> 9
Football: seat prices	May	9
Forus	Jun	66
Focus Estate	Dec	70
	Dec	,0 1

Ford (contd): Mondeo	Sep	22
Mondeo Estate S-Max	Dec	73
e max	Feb	47
Freezers +	Jul Oct	70
reliable brands		83 35
	Jan Mar	35 65
Fridge-freezers external temperature	Dec	77
reliable brands	Jan	34
Fridges	Oct	-34 
	Feb	77
reliable brands	Jan	34
Frying pans	Feb	51
Fuel: car	Aug	16
	Aug	10
G		
U		
Gadgets: in Japan	Feb	37
Games consoles:		
as DVD players	Dec	49
Nintendo Wii	Jan	11
PS3	Mar	11
prices	Apr	9
PSP	Nov	10
Garage: claim against	Apr	80
Getflashing.com: warnings	Jan	7
Glue: super-strength	Mar	55
Golf clubs and balls	Apr	62
Good Food Guide	Oct	18
Green living:		
Christmas ideas	Nov	33
dilemmas	Jun	30
Gyms	Jan	24
ojiio	Jun	27
Hair dyes	Oct	24
H	Oct Oct	
Hair dyes natural alternatives Hand mixers	Oct Oct Apr	20 22 48
Hair dyes natural alternatives Hand mixers Headphones	Oct Oct	20 22 48 50
Hair dyes natural alternatives Hand mixers Headphones Headsets: bluetooth	Oct Oct Apr Aug Sep	20 22 48 50 64
Hair dyes natural alternatives Hand mixers Headphones	Oct Oct Apr Aug Sep Jun	20 22 48 50 64 6
Hair dyes natural alternatives Hand mixers Headphones Headsets: bluetooth Health checks: home kits	Oct Oct Apr Aug Sep Jun Jun	20 22 48 50 64 6 16
Hair dyes natural alternatives Hand mixers Headphones Headsets: bluetooth Health checks: home kits	Oct Oct Apr Aug Sep Jun Jun	20 22 48 50 64 6
Hair dyes natural alternatives Hand mixers Headphones Headsets: bluetooth Health checks: home kits + Health insurance:	Oct Oct Apr Aug Sep Jun Jun Sep	20 22 48 50 64 6 16 83
Hair dyes natural alternatives Hand mixers Headphones Headsets: bluetooth Health checks: home kits + Health insurance: Bupa restrictions	Oct Oct Apr Aug Sep Jun Jun	20 22 48 50 64 6 16
Hair dyes natural alternatives Hand mixers Headphones Headsets: bluetooth Health checks: home kits + Health insurance: Bupa restrictions Healthcare:	Oct Oct Apr Aug Sep Jun Jun Sep Apr	20 22 48 50 64 6 16 83 5
Hair dyes natural alternatives Hand mixers Headphones Headsets: bluetooth Health checks: home kits + Health insurance: Bupa restrictions Healthcare: out-of-hours	Oct Oct Apr Aug Sep Jun Jun Sep Apr Feb	20 22 48 50 64 6 16 83 5 79
Hair dyes natural alternatives Hand mixers Headphones Headsets: bluetooth Health checks: home kits + Health insurance: Bupa restrictions Healthcare: out-of-hours postcode lottery	Oct Oct Apr Aug Sep Jun Jun Sep Apr Feb Oct	20 22 48 50 64 6 16 83 5 79 12
Hair dyes natural alternatives Hand mixers Headphones Headsets: bluetooth Health checks: home kits + Health insurance: Bupa restrictions Healthcare: out-of-hours postcode lottery Heat guns	Oct Oct Apr Aug Sep Jun Jun Sep Apr Feb Oct Mar	20 22 48 50 64 6 16 83 5 79 12 56
Hair dyes natural alternatives Hand mixers Headphones Headsets: bluetooth Health checks: home kits Health checks: home kits Health insurance: Bupa restrictions Healthcare: out-of-hours postcode lottery Heat guns	Oct Oct Apr Aug Sep Jun Jun Sep Apr Feb Oct Mar May	20 22 48 50 64 6 16 83 5 79 12 56 83
Hair dyes natural alternatives Hand mixers Headphones Headsets: bluetooth Health checks: home kits Health checks: home ki	Oct Oct Apr Aug Sep Jun Jun Sep Apr Feb Oct Mar May Oct	20 22 48 50 64 6 16 83 5 79 12 56 83 60
Hair dyes natural alternatives Hand mixers Headphones Headsets: bluetooth Health checks: home kits Health insurance: Bupa restrictions Healthcare: out-of-hours postcode lottery Heat guns Heaters: portable	Oct Oct Apr Aug Sep Jun Jun Sep Apr Feb Oct Mar · May Oct Nov	20 22 48 50 64 6 16 83 5 79 12 56 83 60 83
Hair dyes natural alternatives Hand mixers Headphones Headsets: bluetooth Health checks: home kits Health insurance: Bupa restrictions Healthcare: out-of-hours postcode lottery Heat guns Heaters: portable Heating: cutting bills	Oct Oct Apr Aug Sep Jun Jun Jun Sep Apr Feb Oct Mar Feb Oct Mar Sev Vov	20 22 48 50 64 6 16 83 5 79 12 56 83 60 83 9
Hair dyes natural alternatives Hand mixers Headphones Headsets: bluetooth Health checks: home kits + Health insurance: Bupa restrictions Healthcare: out-of-hours postcode lottery Heat guns + Heaters: portable + Heating: cutting bills Hi-fis: micro	Oct Oct Apr Aug Sep Jun Jun Sep Apr Feb Oct Mar Feb Oct Mar Nov Nov Aug	20 22 48 50 64 6 16 83 5 79 12 56 83 60 83 9 46
Hair dyes natural alternatives Hand mixers Headphones Headsets: bluetooth Health checks: home kits Health insurance: Bupa restrictions Healthcare: out-of-hours postcode lottery Heat guns Heaters: portable Heating: cutting bills Hi-fis: micro High chairs	Oct Oct Apr Aug Sep Jun Jun Jun Sep Apr Feb Oct Mar Feb Oct Mar Sev Vov	20 22 48 50 64 6 16 83 5 79 12 56 83 60 83 9
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Hair dyes natural alternatives Hand mixers Headphones Headsets: bluetooth Health checks: home kits Health insurance: Bupa restrictions Healthcare: out-of-hours postcode lottery Heat guns + Heaters: portable + Heating: cutting bills Hi-fis: micro High chairs Hobs: reliable brands	Oct Oct Apr Aug Sep Jun Jun Jun Sep Apr Feb Oct Mar May Oct Nov Nov Aug Mar	20 22 48 50 64 6 16 83 5 79 12 56 83 60 83 9 46 58 36
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Photo processing

Plugs: remote control

Home improvements	Apr	12
Home information packs (Hip	s)	
	May	33
	Jul	8
Home insurance	Jan	42
Honda:		
Accord Estate	Dec	72
CR-V	Jun	38
	Aug	71
FR-V	Feb	46
Legend	Jun	39
Hospitals: basic care	Nov	6
Hotels: rip-off Britain	Mar	9
Hotpoint: Aqualtis	Dec	10
House insurance	Jul	25
for flood victims	Aug	5
House plants	Mar	76
Houses and flats:		
first-time buyers: helping	Sep	25
renting: room sizes	Feb	76
HSBC: executive bonus	Aug	37
Hyundai Santa	Aug	72
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Identity protection	Oct	76
Inflation	Sep	32
Inheritance tax:		
changes	Dec	33
Insurance:		
cutting costs	Feb	40
	Jul	23
unreliable	May	30
see also Car insurance, et	C	
Internet:		
ads for Botox	Dec	17
banking	Jul	20
DVD rental sites	May	26
email disappearance	Apr	4
mobile	Sep	63
orders: payment upfront	May	76
PayPal problems	Apr	35
shopping:	•••••	
food	Dec	20
freshness	Dec	5
prices	Nov	30
supermarkets	Mar	12
Investments:		
alternative	Dec	28
risk-free	Nov	22
Ironing board system	Aug	11
Irons	Jul	58
lsas:		
mini cash:		
best rates (latest)	Sep	36
new rules	Mar	20
transfers in:		
best rates (latest)	Nov	24
ISPs	Aug	40
	+ Nov	83
switching: email address	Nov	77
J		
JJB Sports: football shirts	Apr	79
John Lewis Partnership	Dec	84

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badly designed: compensation Oct 80 faulty fitting: fixing Jul 81 Kitchens (company): frauds by Jan 7 Knives: kitchen Sep 69 Labelling: food May 12 meat: country of origin Oct 23 Omega 3 Nov 16 trans fats Mar 77 meat products Mar 5 Lawnmowers May 10 Legal expenses insurance Sep 35 Lexus GS450H Jun 38 Light bulbs Mar 62 energy-saving Jan 76 low-energy Nov 66 + Dec 44 Limescale removers May 68 Liquidation: customer's rights Sep 81 Loans: best rates (latest) Jan 40 unfair charges Feb 8 Locks Jan 52 Loft conversions Apr 14 London North Securities: overcharging Nov 7 Mazda: 3 Jun 65 5 Feb 47 CX-7 Dec 26 MX-5 Apr 69 RX-8 A	Kitchen rolls	Feb	72
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switching Mar 28 MP3 players May 40 Nov 48			
MP3 players May 40 Nov 48			
Nov 48	<u> </u>		
	MP3 players	May	40
accessories May 47		Nov	48
	accessories	Mav	47
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MP3 players (contd):		
buying abroad	Dec	25
reliable brands	Jul	30
Zune	Jan	10
MP4 players	May	44
ini 4 pidyers	Nov	48
with telephone	Jan	10
MRSA: cleaning products for	Jun	7
compensation for	Aug	6
Music:	Aug	0
downloading: costs	Jan	9
swearing in	Feb	4
N	105	•
Nappies	Jul	62
+	Sep	83
NatWest: safe deposit blunder	May	7
NHS:	may	
hospital care	Nov	6
hospital choice	Jan	38
postcode lottery	Oct	12
Nintendo: Wii	Jan	11
Nissan Qashqai	Mav	10
	Aug	72
	Sep	22
Norwich Union: orphan funds	Jan	41
Npower:	Jun	
salesmen & vulnerable custor	ners	
	Jan	5
	• an	Ŭ
U		
	Jan	7
02: excessive charges		7 84
02: excessive charges	Jan Apr <b>Nov</b>	
O2: excessive charges Ofwat	Apr	84
O2: excessive charges Ofwat <b>Dmega 3</b>	Apr Nov	84 16
O2: excessive charges Ofwat Omega 3 Optometrists	Apr Nov Sep	84 16 12
O2: excessive charges Ofwat Omega 3 Optometrists Orange: customer service Organic food	Apr Nov Sep May	84 16 12 7
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O2: excessive charges Ofwat Omega 3 Optometrists Orange: customer service Organic food Outlet villages Oven cleaners Ovens: built-in: reliable brands Package travel: rights	Apr Nov Sep May Feb Sep Dec Jul Jan	84 16 12 7 17 84 12 66 36
O2: excessive charges Ofwat Omega 3 Optometrists Orange: customer service Organic food Outlet villages Oven cleaners Ovens: built-in: reliable brands Package travel: rights Party Wall Act	Apr Nov Sep May Sep Dec Jul Jan May Oct	84 16 12 7 17 84 12 66 36
O2: excessive charges Ofwat Omega 3 Optometrists Orange: customer service Organic food Outlet villages Oven cleaners Ovens: built-in: reliable brands Package travel: rights Party Wall Act Passports: biometric	Apr Nov Sep May Feb Sep Dec Jul Jan	84 16 12 7 17 84 12 66 36
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O2: excessive charges Ofwat Omega 3 Optometrists Orange: customer service Organic food Outlet villages Oven cleaners Ovens: built-in: reliable brands Package travel: rights Package travel: rights Party Wall Act Passports: biometric for elderly price increases	Apr Nov Sep May Sep Dec Jul Jan May Oct Oct Jun Aug Dec	84 16 12 7 17 84 12 66 36 36 80 10 76 77 7 44
O2: excessive charges Ofwat Omega 3 Optometrists Orange: customer service Organic food Outlet villages Oven cleaners Ovens: built-in: reliable brands Package travel: rights Party Wall Act Passports: biometric for elderly price increases + Payment protection insurance	Apr Nov Sep May Feb Sep Dec Jul Jan Oct Oct Jun Aug Dec May	84 16 12 7 17 84 12 66 36 36 36 80 10 76 77 7 44 30
O2: excessive charges Ofwat Omega 3 Optometrists Orange: customer service Organic food Outlet villages Oven cleaners Ovens: built-in: reliable brands Package travel: rights Package travel: rights Party Wall Act Passports: biometric for elderly price increases + Payment protection insurance PayPal: problems	Apr Nov Sep May Feb Sep Dec Jul Jan Oct Oct Jun Aug Dec May Apr	84 16 12 7 17 84 12 66 36 36 80 10 76 77 7 44 30 35
O2: excessive charges Ofwat Omega 3 Optometrists Orange: customer service Organic food Outlet villages Oven cleaners Ovens: built-in: reliable brands Package travel: rights Party Wall Act Passports: biometric for elderly price increases + Payment protection insurance PayPal: problems rights	Apr Nov Sep May Feb Sep Dec Jul Jan Oct Oct Jun Aug Dec May Apr Apr	84 16 7 7 17 84 12 66 36 80 10 76 77 7 44 30 35 81
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O2: excessive charges Ofwat Omega 3 Optometrists Orange: customer service Organic food Outlet villages Oven cleaners Ovens: built-in: reliable brands Package travel: rights Package travel: rights Party Wall Act Passports: biometric for elderly price increases + Payment protection insurance PayPal: problems rights PC World: poor service from	Apr Nov Sep May Feb Sep Dec Jul Jan Oct Jun Aug Dec May Aug Apr Apr May	84 16 12 7 17 84 12 66 36 36 36 80 10 76 77 7 44 30 35 81 4
O2: excessive charges Ofwat Omega 3 Optometrists Orange: customer service Organic food Outlet villages Oven cleaners Ovens: built-in: reliable brands Package travel: rights Party Wall Act Passports: biometric for elderly price increases + Payment protection insurance PayPal: problems rights PC World: poor service from questions on Pensions	Apr Nov Sep May Feb Sep Dec Jul Jan Aug Oct Oct Aug Aug Aug Aug Aug Aug Aug Aug Aug Aug	84 16 12 7 17 84 12 66 36 36 36 80 10 76 77 7 44 30 35 81 4 84 26 84
O2: excessive charges Ofwat Omega 3 Optometrists Orange: customer service Organic food Outlet villages Oven cleaners Ovens: built-in: reliable brands Package travel: rights Party Wall Act Passports: biometric for elderly price increases + Payment protection insurance PayPal: problems rights PC World: poor service from questions on Pensions	Apr Nov Sep May Feb Sep Dec Jul Jan Aug Oct Jun Aug Aug Aug Apr Apr May Apr Jan	84 16 12 7 17 84 12 66 36 36 80 10 76 77 7 44 30 35 81 4 84 26
O2: excessive charges Ofwat Omega 3 Optometrists Orange: customer service Organic food Outlet villages Oven cleaners Ovens: built-in: reliable brands Package travel: rights Party Wall Act Passports: biometric for elderly price increases + Payment protection insurance PayPal: problems rights PC World: poor service from questions on Pensions personal accounts	Apr Nov Sep May Feb Sep Dec Jul Jan Oct Oct Oct Oct Aug Aug Aug Apr May Apr May Jun Jul	84 16 12 7 17 84 12 66 36 36 36 80 10 76 77 7 44 30 35 81 4 84 26 84

Plugs: remote control		Jun	10
Porridges		Apr	7
Postage: costs		Apr	77
Postal services		Jan	12
packaging rules		Oct	8
slow		May	7
strikes		Oct	81
Power of attorney		Apr	26
rower or attorney	+	Jun	83
Presents: Best Buys		Dec	36
Printers		Feb	64
Finiters	+	Мау	83
	т		
photo: small		Jul	54
Property:			~~
buy-to-let		Sep	28
first-time buyers: helping		Sep	25
party-wall disputes		Oct	10
Purchase protection insuran	се		
		Sep	77
Pushchairs		Feb	52
PVRs		May	54
reliable brands		Jul	33
Radio transmitters: Audiax		Feb	36
Radios: DAB+		May	35
digital		Feb	56
	+	Mar	83
		Sep	11
		Nov	54
reliable brands		Jul	30
Rail fares: price advice		Oct	28
Razors		Jan	72
Recycling		Jan	76
cars	-	Jan	4
Remote controls		Jun	10
Removal companies		Jun	36
Renault:		Juli	30
Grand Scénic		Feb	48
Mégane CC		Apr	67
Mégane Estate		Dec	71
Restaurants:		<b>F</b> ab	0
comparative prices		Feb	9 10
favourite		Oct	18
hygiene		Jun	79
rip-off Britain		Feb	6
Retailers: survey		E . 1	
Detiroment advice		Feb	12
Retirement advice		May	22
Rights of entry		May Sep	<b>22</b> 76
		May Sep Jan	<b>22</b> 76 9
Rights of entry		May Sep	22 76 9 9
Rights of entry		May Sep Jan Mar Apr	22 76 9 9
Rights of entry		May Sep Jan Mar	22 76 9 9
Rights of entry	+	May Sep Jan Mar Apr	22 76 9 9
Rights of entry		May Sep Jan Mar Apr May	22 76 9 9 9 9
Rights of entry		May Sep Jan Mar Apr May May	22 76 9 9 9 9 9 83
Rights of entry Rip-offs: in Britain		May Sep Jan Mar Apr May May	22 76 9 9 9 9 9 83
Rights of entry Rip-offs: in Britain Roads and motorways:		May Sep Jan Mar Apr May May Jun	22 76 9 9 9 9 9 83 9



Aug 28

Dec 27

Aug 10

Apr 68

Pet insurance Peugeot:

307CC

308

207 coupé-convertible

**Roof boxes** 

Royal Mail: junk mail

Salesmen: vulnerable customers 5 Jan

Junk food: campaign

79

Jan

May 50 7

Feb



Satnavs	Mar	40
	Dec	62
European maps	Dec	66
European system	Nov	28
out-of-date maps	Feb	4
Savings: advice on	Mar	29
Savings accounts	Nov	9
	Nov	24
children's:		
	Dec	32
regular savings:	Dee	52
	May	36
	May	84
hygiene	Nov	4
School uniforms	Feb	34
+	Mar	83
Scooters: green	Mar	10
Secateurs	Jul	68
Set-top boxes	May	54
reliable brands	Jul	29
Share-dealing services	Feb	30
Shavers	Dec	58
Shopping:		
online:		
prices	Nov	30
supermarkets	Mar	12
	Feb	76
misleading	Mar	80
2		12
retailer survey	Feb	
small print	Jun	4
Showers: electric	Mar	46
Shredders	Jan	56
Skoda:		
Fabia	Sep	23
	Oct	64
Roomster	Mar	35
Sky: broadband service	Feb	5
Slow cookers	Sep	66
Small claims court	Feb	84
	Mar	83
Smartphones	Dec	11
Software: security	Feb	60
Solar panelling:		
installation problems	Jul	80
Sony: PSP	Nov	10
Spectacles: nickel in frames	Feb	7
Stockbrokers:	i en	
	Mar	7
unsuitable recommendations		/
Stores see Supermarkets and s		
Strippers	Mar	56
+	May	83
Students:		
accounts: best rates (latest)	<b></b>	36
funding	Jul	17
money makeover	Aug	31
Subaru Forester	Aug	71
Sunglasses	Jul	76
Supermarkets and stores:		
breakfast at	Feb	6
discount	Mar	15
online	Mar	12
freshness of food	Dec	5
plastic bag use	Oct	9
איז	oci	5
<b>.</b>		

TalkTalk: disconnecting broadband Teeth: whitening:		
Teeth: whitening:	Sep	80
illagal procedures	•	
illegal procedures	Oct	7
Telephone services:		
bundles	Oct	24
codes explained	Jun	12
directory enquiries	Mar	6
mobile:		
dialling 0800 numbers	Sep	76
internet	Sep	63
networks	Sep	62
premium numbers	Jun	12
roaming	Jun	9
	Sep	63
scams	Jan	5
Telephones (handsets):		
cordless	Feb	42
	Oct	44
+	Nov	83
	Dec	77
digital switchover	Nov	29
	Apr	77
	Aug	77
of future	May	34
for hearing difficulties	Jun	11
	Feb	36
•	Apr	11
	May	62
A 1 101	Sep	57
Apple iPhone	Sep	10
	Jul	10
	Nov	11
cameras on	Dec	55
faulty: replacement	Dec	81
×	Aug	77
security	Jun	5 11
smartphones talking text	Dec Jun	11
	Dec	76
	Apr	76
Television:	Арі	70
digital packages	Apr	44
downloading programmes	Oct	11
phone-in scams	May	6
	May	77
	may	
Television sets:	Oct	77
Television sets:	Oct Apr	77 38
Television sets: cable: in multiple rooms	Apr	
Television sets: cable: in multiple rooms flat-screen		38
Television sets: cable: in multiple rooms flat-screen	<b>Apr</b> May	<b>38</b> 83
Television sets: cable: in multiple rooms flat-screen + reliable	Apr May Nov	<b>38</b> 83 <b>36</b>
Television sets: cable: in multiple rooms flat-screen + reliable	Apr May Nov Jul	<b>38</b> 83 <b>36</b> 29
Television sets: cable: in multiple rooms flat-screen + reliable focus on	Apr May Nov Jul Apr	38 83 36 29 76
Television sets: cable: in multiple rooms flat-screen + reliable focus on LCD	Apr May Nov Jul Apr Nov	<ul> <li>38</li> <li>83</li> <li>36</li> <li>29</li> <li>76</li> <li>28</li> </ul>
Television sets: cable: in multiple rooms flat-screen + reliable focus on LCD M&S	Apr May Nov Jul Apr Nov Nov	<ul> <li>38</li> <li>83</li> <li>36</li> <li>29</li> <li>76</li> <li>28</li> <li>11</li> </ul>
Television sets: cable: in multiple rooms flat-screen + reliable focus on LCD M&S Panasonic	Apr May Nov Jul Apr Nov Nov Jul	38 83 36 29 76 28 11 11
Television sets: cable: in multiple rooms ■ flat-screen + reliable focus on ■ LCD M&S Panasonic small screen +	Apr May Nov Jul Apr Nov Nov Jul Oct	<ul> <li>38</li> <li>83</li> <li>36</li> <li>29</li> <li>76</li> <li>28</li> <li>11</li> <li>11</li> <li>68</li> </ul>
Television sets: cable: in multiple rooms ■ flat-screen + reliable focus on ■ LCD M&S Panasonic small screen +	Apr May Nov Jul Apr Nov Nov Jul Oct Nov Jan	<ul> <li>38</li> <li>83</li> <li>36</li> <li>29</li> <li>76</li> <li>28</li> <li>11</li> <li>11</li> <li>68</li> <li>83</li> </ul>
Television sets: cable: in multiple rooms ■ flat-screen + reliable focus on ■ LCD M&S Panasonic small screen + switching off ■	Apr May Nov Jul Apr Nov Nov Jul Oct Nov Jan	38 83 29 76 28 11 11 <b>68</b> 83 77
Television sets: cable: in multiple rooms flat-screen + reliable focus on LCD M&S Panasonic small screen + switching off viewing high-definition DVDs	Apr May Nov Jul Nov Jul Oct Nov Jan Oct	38 83 29 76 28 11 11 68 83 77 11
Television sets: cable: in multiple rooms flat-screen + reliable focus on LCD M&S Panasonic small screen + switching off viewing high-definition DVDs Ticket prices	Apr May Nov Jul Apr Nov Jul Oct Jul Nov Jan Oct Mar	<ul> <li>38</li> <li>83</li> <li>36</li> <li>29</li> <li>76</li> <li>28</li> <li>11</li> <li>11</li> <li>68</li> <li>83</li> <li>77</li> <li>11</li> <li>18</li> </ul>
Television sets: cable: in multiple rooms flat-screen + reliable focus on LCD M&S Panasonic small screen + switching off viewing high-definition DVDs Ticket prices football matches	Apr May Nov Jul Apr Nov Jul Oct Jul Nov Jan Oct Mar	<ul> <li>38</li> <li>83</li> <li>36</li> <li>29</li> <li>76</li> <li>28</li> <li>11</li> <li>11</li> <li>68</li> <li>83</li> <li>77</li> <li>11</li> <li>18</li> </ul>
Television sets: cable: in multiple rooms flat-screen + reliable focus on LCD M&S Panasonic small screen + switching off viewing high-definition DVDs Ticket prices football matches Timeshare:	Apr May Nov Jul Nov Jul Oct Nov Jan Oct Mar May	<ul> <li>38</li> <li>83</li> <li>36</li> <li>29</li> <li>76</li> <li>28</li> <li>11</li> <li>11</li> <li>68</li> <li>83</li> <li>77</li> <li>11</li> <li>18</li> <li>9</li> </ul>
Television sets: cable: in multiple rooms flat-screen + reliable focus on LCD M&S Panasonic small screen + switching off viewing high-definition DVDs Ticket prices football matches Timeshare: sale and exchange	Apr May Jul Apr Nov Jul Oct Nov Jan Oct Mar May	<ul> <li>38</li> <li>83</li> <li>36</li> <li>29</li> <li>76</li> <li>28</li> <li>11</li> <li>11</li> <li>68</li> <li>83</li> <li>77</li> <li>11</li> <li>18</li> <li>9</li> <li>80</li> </ul>
Television sets: cable: in multiple rooms flat-screen + reliable focus on LCD M&S Panasonic small screen + switching off viewing high-definition DVDs Ticket prices football matches Timeshare: sale and exchange Toasters	Apr May Jul Apr Nov Nov Jul Oct Anov Jan Oct Mar May Jan	<ul> <li>38</li> <li>83</li> <li>36</li> <li>29</li> <li>76</li> <li>28</li> <li>11</li> <li>11</li> <li>68</li> <li>83</li> <li>77</li> <li>11</li> <li>18</li> <li>9</li> <li>80</li> <li>62</li> </ul>

Toyota:		
Avensis	Dec	73
Auris	Mar	34
	Jun	65
RAV4	Aug	71
Verso	Feb	48
Toys: for Christmas	Dec	18
dangerous	Sep	4
Tracker funds	Apr	29
Trains and railways:	•••••	
fares	Jan	5
overcrowding	Mar	8
Travel:		
cutting costs	Sep	9
	Sep	24
senior railcards	Nov	77
Traveller's cheques:	_ 1107	
buying and selling	Jun	76
Travel insurance	Mar	11
	May	28
	May	32
	Nov	26
for older travellers	Aug	77
Treadmills	May	70
Tumble dryers	May	11
iumple uryers	Nov	70
•		11
iron-aid programmes	May	
reliable brands	Jan	33
Tyre pressure gauges	Jul	76
Tyres	Mar	70
using nitrogen in	Feb	76
worn:		
safety	Apr	77
	Aug	10
UK days out University funding	Aug Jul	18 17
	Dec	34
saving for		
Unsolicited items	Jan + Mar	81 02
	+ Mar	83
Utilities:		20
cutting bills	Jan	28
postcode lottery	Jun	8
V		
Vacuum cleaners	Apr	52
	Oct	52
Dyson	Feb	10
UVS00		

### CORRECTIONS

**Pricey passports** August 2007, p7 You can renew a passport at any time before it expires, but a maximum of nine months of the remaining time can be added to a new passport.

### **Boilers**

September 2007, p50 Our guide to typical installation costs (p54) should have included the cost of cleaning and

flushing the heating system before installing a new boiler. This would increase the estimated costs in scenarios one and two by around £350.

### First look November 2007, p10 In the summary of the Panasonic Lumix DMC-L10 a $\checkmark$ in this column. in the 'First snaps' feature, we said that the Canon and Nikon cameras have image stabilisation built into the body of the camera. They don't.

69 Astra Twintop Apr handbrake problems Jul 5 Sep 4 Zafira Feb 49 Vegetables: growing Feb 22 Volkswagen: Eos Apr 67 Golf Dec 70 Touran Feb 47 Volvo C30 hatchback Apr 10 Warranties: extended Mar 81 Washer-dryers Oct 56 reliable brands Jan 33 Washing machines 44 Jan May 11 Jun 53 Hotpoint Dec 10 reliable brands Jan 32 76 spin speeds Jul wash temperatures Oct 76 Washing powder Jun 58 Washing-up liquid Sep 72 Water heaters: costs May 77 Water-heating: solar: false claims Feb 80 Websites: Getflashing.com: warnings Jan 7 Wedding reception: 81 unsatisfactory: compensation Jan Which?: Awards Apr 6 Jul 12 chairman Mar 6 members' views Oct 84 Whirlpool PowerClean 10 Dec Wills: making Feb 26 + Mar 83 Wind turbines: for householders Jan 6 + Mar 83 information on Jan 76 installing Nov 10 permission for Apr 11 Window-cleaning products Apr 72 Young people: car insurance Oct 38 Low-energy bulbs,

Vauxhall:

November 2007, p66 While most bulbs (including those tested) don't work with dimmers, some do. The Best Buy General Electric Elegance T3 bulb (1 in the table, p69) can't be used with timers, so shouldn't have Nor should we have said that we like the fact that it can be used with timers (p67). This does not affect its Best Buy status.

T-Mobile: call charges

Sep 6