

index?

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best rates (latest)	● 04 Dec 30
losing no-claim bonus	
	■ 04 Dec 58
terrorism exclusion	
	■ 04 Feb 4
Housebuilders:	
incompetence	04 Apr 6
Houses and flats:	
buying:	
home information packs (HIPs)	
	04 Apr 9
	05 Dec 75
refundable deposit	04 Apr 5
in Scotland	05 Apr 59

Houses and flats (contd):	
NHBC warranty	04 Apr 60
staircase width	04 Oct 6
HSBC: youth account	04 Sep 53
Hygiene:	
checks on food premises	
	05 Apr 5
results online	05 Aug 8
on cruise ships	05 Sep 5
at event food outlets	05 Jul 17
Hyundai Getz:	
owners' views	04 Jun 26
I	
Ice-cream makers	05 Jun 38
ID fraud	05 Mar 10
	+ 05 Apr 56
	■ 05 May 58
insurance	■ 05 Sep 58
iDog	05 Nov 37
Income protection insurance	
	05 Mar 28
advice on	04 Jun 15
Ink cartridges:	
unbranded	05 Aug 9
Insomnia cures	04 Jun 38
Insurance:	
mis-selling	05 May 5
sales rules	05 Jan 8
	+ 05 May 56
settlement of claims	05 Nov 5
Interior decoration:	
unsatisfactory work:	
compensation	05 Apr 60
Internet:	
broadband	05 Feb 32
metered	04 Aug 53
switching supplier	04 Oct 6
car sales	05 Jul 7
dialler scams	04 Aug 5
	■ 04 Oct 66
	05 Apr 7
downloading music legally	
	04 Aug 54
film and music downloads	
	04 Feb 50
online fraud	05 Feb 9
'phishing' emails	■ 05 Aug 58
phone calls through	04 Jun 51
phone, TV & internet packages	
	04 Feb 31
photo processing	04 Feb 47
security software	05 Feb 40
shopping	04 Feb 38
	+ 04 Apr 50
complaints	05 Nov 8
	■ 05 Dec 74
customers' rights	
	■ 05 Jan 58
eBay rip-offs	05 Dec 8
prices	04 Oct 32
	05 Nov 28
safety	04 Feb 51
supermarkets	04 Sep 46
	■ 04 Dec 58
Transport Direct:	
teething problems	05 Oct 5

Internet (contd):	
websites:	
cheap flights	04 Jan 52
holiday	04 Apr 28
landline equivalents of	
0870 numbers	■ 05 May 58
Investments:	
ads for: rules	04 Jun 7
options	05 May 18
reading financial pages	04 Sep 28
split-capital:	
compensation	05 Jun 5
iPods:	
battery life	■ 05 Feb 58
Which? awards	05 Dec 23
Ironing:	
LauraStar Steamax	05 Feb 38
Irons: steam	04 Sep 42
Isas	05 Feb 27
mini cash: best rates (latest)	
	● 05 Oct 32
transferring	04 Feb 42
shares: tax changes	04 Mar 52
Tessa-only	04 Apr 21
ISPs	04 Jun 18
	05 Aug 32
	+ 05 Sep 56
Best Buys	● 04 Feb 55
	● 04 Aug 55
changing:	
email address	■ 04 Aug 4
complaints schemes	04 Mar 8
filtering out names	05 Dec 6
Which? awards	05 Dec 24
J	
Jackets: walking	05 Jan 50
Jamster: ads targeting children	
	05 Nov 6
Jigsaws	04 Oct 53
K	
Kellogg's:	
book offer	04 May 6
Frosties: salt and sugar content	
	04 Oct 67
lower salt and sugar	05 Oct 59
Muddles	04 Jul 54
Kerbs: dropped: council charges for	
	■ 04 May 4
Kettles	04 Dec 50
Kia: owners' views	
Carens	04 Jun 27
Picanto	05 Oct 28
Kitchens:	
companies fitting	04 Jan 48
installation problems	
	05 May 60
	05 Oct 6
shoddy	05 May 9
L	
Labelling:	
allergens in food	05 Oct 16
'green' rating, cars	05 Mar 6

Labelling (contd):	
nutrition facts	05 Mar 16
trans fats	05 Apr 24
Ladder-mat	05 Oct 39
Ladders: damaged:	
rejecting	■ 04 Jun 4
Laptops	05 Apr 43
LauraStar Steamax	05 Feb 38
LavNav	05 Aug 39
flaw	■ 05 Sep 58
Law Society:	
complaints to	05 Jul 5
Legal advice:	
no win, no fee	04 Feb 14
Legal aid: changes	05 Jan 6
Legal Services Board	05 Nov 67
Lexus LS430:	
Which? awards	05 Dec 25
Life insurance	04 Jan 22
application declaration	
	05 Jun 7
Light bulbs:	
low-energy	04 Jan 26
	■ 04 Apr 4
Lights:	
fluorescent:	
switching off	■ 04 Mar 4
security:	
solar-powered	04 Jun 41
Liposuction pads	05 Oct 24
Lloyds TSB:	
interest rates	05 Mar 6
Loans:	
Best Buys	04 Jun 51
	+ 04 Jul 59
interest rates:	
public opinion	05 Jan 9
unsecured personal:	
best rates (latest)	● 05 Dec 39
Loft conversion: misrepresentation:	
cancelling contract	04 Feb 60
M	
McVitie's:	
biscuit labelling	04 Dec 5
Mail-order:	
buyers' rights	■ 05 Feb 58
Marks & Spencer:	
credit cards	04 May 5
Mazda:	
2: owners' views	04 Oct 28
3: owners' views	05 May 28
Which? awards	05 Dec 25
RX-8: owners' views	05 Feb 23
MBNA:	
credit card interest	04 Feb 6
Meat:	
illegal trade	05 Mar 5
water in	04 Sep 5
Medical records	04 May 24
Menopause: symptoms:	
herbs for	05 Apr 24
Mercedes:	
auto brakes	05 Nov 25
fire-risk car	05 Apr 60
insurance mistake	04 Dec 7
new-car warranties	05 Feb 7

Metronet:
Which? awards 05 Dec 24

MFI:
 kitchen installation failure 05 Oct 6
never-ending sales 05 Jul 20

MG Rover: collapse:
 car warranties 05 Jun 6

MHRA:
 misleading public 05 Jul 9
 ■ 05 Sep 58

Microwaves 05 Mar 38
 barcode 05 Apr 35
 Best Buys ● 04 Mar 56
 ● 05 Jun 30
 slimline 05 Jun 30

Miele: *Which?* awards 05 Dec 22

Milk: cancer concerns 05 Jul 22

Mini Convertible:
 owners' views 05 May 29

Mini-breaks:
spring 05 Feb 28

Minicabs:
 children in ■ 04 Mar 29

Minidisc players:
 Best Buys ● 04 Jan 56

Mitsubishi Colt:
 owners' views 05 Oct 27

Möben Kitchens:
 complaints about 04 Mar 6

Mobile insurance:
 exclusions 04 Sep 8

Money:
 sending abroad ■ 05 Aug 35
spending abroad 04 Apr 31

Mortgages:
 advice on 04 Sep 6
 + 04 Oct 64
 05 Oct 18
 Best Buys ● 04 Jan 55
 cashback 04 Jul 54
 endowments ■ 04 Jul 29
 mis-selling 04 Mar 7
 04 Sep 6
 04 Dec 9
 home income plans (Hips):
 victims of 04 Jan 7
 mis-sold: freezing interest on 04 Jan 7
new regulations 04 Oct 23
offset 05 Jul 32
payment protection insurance (MPPI) 04 Jul 43
 + 04 Nov 56
switching 05 Feb 25
traps 04 May 16

Motorbikes:
 environmentally-friendly 05 Nov 24

MOTs 04 Jan 10
 ■ 04 Mar 4
 + 04 Mar 58
 computerising 05 Jun 9

Mouthwashes 04 Oct 34

MP3 players 04 Nov 40
 05 May 48
 05 Nov 38
 + 05 Dec 72

MP3 players (contd):
 Best Buys ● 04 Jan 56
 ● 04 May 55
 ● 04 Sep 56
 ● 05 Feb 55
 + 05 Mar 56
 ● 05 Jul 41

iPods:
 battery life ■ 05 Feb 58
Which? awards 05 Dec 23
 Q-Be 05 Dec 44

MP4 players 04 Aug 28
 05 Nov 22

MRSA 05 Sep 16
 ■ 05 Oct 58

Multimedia players:
 Roadster 05 Dec 44

N

Nannies 04 Oct 20

National Homebuyers:
 low offer 05 Nov 9

National Savings:
 Guaranteed Equity Bond 04 May 50
 interest rates (latest) ● 04 Jul 57
 Savings Accounts 04 Mar 54
 tracing lost accounts 04 Jan 6
 + 04 Mar 58

Nationwide:
Which? awards 05 Dec 24

Natural Health Foundation:
 dangerous advice from 04 Jun 5

Navigation system 05 Dec 23

Nectar:
 card fraud 04 Oct 7
 points from Ford 04 Mar 5

Newspapers:
financial pages 04 Sep 28

NHS:
 complaints system 04 Mar 7
 diabetes testing strips 04 Dec 6
 hospital errors 05 Nov 7
survey of 05 Apr 10

Niagara Therapy:
 double-selling 04 Feb 8

Nintendo DS:
Which? awards 05 Dec 23

Nokia: N-Gage 04 Jan 54

Norwich Union:
 pensions: charges 05 Feb 7

Novo Immogenics:
 diet rip-off 05 Jan 5

NTL:
 cancellation system 05 May 6

Nutrition labelling 05 Mar 16

O

02:
 payment problems 05 Mar 5

Ovens:
 built-in:
 Best Buys ● 04 Mar 56
 ● 04 Oct 63

P

Packaging:
food 05 Apr 17
 dangers of reusing 04 May 7
 ■ 04 Sep 4
 photography for 04 Nov 17

Paints: exterior 04 May 35

Paintwork:
 Flash Mark & Stain Eraser for 04 Oct 44

Panasonic:
Which? awards 05 Dec 22

Paper: electronic 05 Nov 23

Parking:
 dodgy tickets 05 Aug 5
 ■ 05 Dec 74

problems and rights 05 Nov 10
 ■ 05 May 58

Passwords ■ 05 May 58

Patients:
protection 05 Jan 17

Pensions:
 company ■ 04 May 27
 security 04 Nov 8
contracting-out crisis 05 Sep 10
 ■ 05 Nov 66
 lost: tracing 04 Jan 6

occupational schemes 04 Aug 46

policy charges 05 Feb 7

stakeholder 04 Mar 38

Personal shoppers 05 Aug 30

Perthshire:
 mini-breaks 05 Feb 31

Pets: exotic 05 Mar 35
 ■ 05 May 58

Pharmacies: online 04 Mar 9

Pharmacists 04 Feb 10

Philips:
 keyring camcorder 04 Nov 34

Photo developers: losing photos:
 compensation ■ 04 Apr 4

Photographs:
digital printing 04 Aug 20
 online processing 04 Feb 47
 Pacific Digital frame 04 Oct 44

Pickfords: damage to furniture:
 compensation 05 Nov 8

Plastic containers:
 reusing 04 May 7
 ■ 04 Sep 4

Plumbers:
 gas repairs:
 incompetent 05 Jun 6
prices 05 Sep 18
 ■ 05 Nov 66
 rogue 05 Jul 6

Pollution 05 Jun 10
 ■ 05 Aug 58
 environmental offences 05 Aug 9

Polycell: SmoothOver 04 Aug 53

Porsche:
 trade-in prices 05 Jan 5

Powerhouse:
 extended warranties 04 Oct 7
 unused 04 Dec 60

Premium Bonds:
 tracing lost prizes 04 Jan 6

Prescriptions:
charges 04 Mar 28
 NHS rationing 04 Dec 6

Presents: returning 04 Jan 43

Printers 04 Jul 16
 05 Jul 56
 for A3 printing ■ 05 Sep 58
all-in-one 05 Apr 50
 Best Buys ● 05 Feb 53
 ● 05 Oct 55
 + 05 Nov 64

inkjet:
 Best Buys ● 04 Feb 53
 ● 04 May 56
 ● 04 Nov 54
 reliable brands 04 May 15
 laser: Best Buys ● 04 Nov 54
 colour:
 Best Buys ● 04 May 56
 mobile phone photos 05 Mar 37

Printing: digital 04 Aug 20

Pritt: Power and original 04 Jul 53

Prizes:
 misleading claims 05 Feb 8
 mail-order 05 Jul 8

Product recalls 04 Mar 35
 ■ 04 Jun 4

Pushchairs 05 Mar 46
 + 05 May 56
 Stokke Xplory 04 Oct 45

PVRs (personal video recorders) 05 Mar 44
 05 Dec 70
 Best Buys ● 04 Jun 53
 ● 04 Dec 52
 ● 05 Jun 53

Q

Qualitas:
 taking complaints to 05 Oct 6

Q-Be: MP3 player 05 Dec 44

R

Radio: digital: switch from
 analogue ■ 05 Dec 74

Radios:
digital 04 Feb 52
 + 05 Feb 56
05 Aug 52
 Best Buys ● 04 Dec 54
 ● 05 May 55
 Bug with recorder 04 Sep 51
portable 04 Jun 22

Railways Bill 05 Feb 10

Recorders: digital 04 Mar 12

Remote controls:
universal 05 Oct 50

Removals: damage caused:
 compensation 05 Jun 60

Renault: owners' views

Grand Scénic 05 Feb 21

Kangoo 04 Jun 28

Scénic 05 Feb 21

Restaurants:
 charging for water ■ 04 Apr 4
fast-food 05 Dec 10
 hygiene checks:
 informing public 05 Feb 9
 Retirement:
 investments for 05 May 72
Retirement annuities
 05 May 26
 Roads and motorways:
 gritting: law 04 Feb 7
 ■ 04 Apr 4
 Robot suit 05 Jul 40
 Royal Mail:
 compensation from 05 Feb 7
 lost and damaged post 05 Dec 5
 Special Delivery:
 tamper-evident package 05 Dec 5
Rubbish disposal 04 Mar 25
 ■ 04 May 4
 at public tips ■ 04 Aug 4
 Rugby: matches abroad:
 ticket prices 05 Feb 9
 Ryanair:
 prices quoted on ads 05 Apr 6

S

Saab 9-3:
 owners' views 04 Feb 20
Safety:
 of children ■ 04 Mar 29
 of food 04 Jul 24
Safety equipment:
 for children in home 05 Aug 40
 Sainsbury's:
 denying customers' rights 05 Nov 6
Sales:
 never-ending, at MFI 05 Jul 20
Salt:
 reducing intake 05 May 24
Sanders 05 Jun 41
Sandwich makers 05 Aug 46
Savings accounts 05 Jan 31
 best rates (latest) ● 05 Nov 30
Child Trust Funds (CTFs)
 04 Feb 52
 05 Apr 19
 05 Aug 22
 best rates (latest)
 ● 05 Oct 32
 children's: best rates (latest)
 ● 05 Aug 36
 Halifax 04 May 52
 interest rates ■ 05 Feb 58
 lost: tracing 04 Jan 6
 regular savings:
 best rates (latest)
 ● 05 Nov 30
Saws:
 Exalt Precision Saw 04 May 52
 jigsaws 04 Oct 53

Scams:
competitions 05 Jun 16
 premium-rate 05 Mar 9
 internet dialling 05 Apr 7
 prize promises 05 Feb 8
 School meals 05 Nov 67
 Scilly Isles:
 mini-breaks 05 Feb 30
 Scooters: Trikke 04 Jun 49
Scooters (road vehicles)
 05 Jun 32
 Scotland: Perthshire mini-breaks
 05 Feb 31
 Seal Point:
 complaints against 04 Nov 9
 Seat:
 clocking new cars 05 Dec 7
Security: for home 04 Feb 22
 Services:
Which? awards 05 Dec 24
Set-top boxes 04 Nov 48
 05 Dec 68
 Best Buys ● 04 Jun 55
 ● 05 Jan 55
 ● 05 May 54
 reliable brands 05 Jul 29
 Shazam:
 naming tunes 04 Sep 52
 Shirts: stain-resistant 05 Feb 38
 Shoe Mouse 05 Apr 34
Shopping:
 online 04 Feb 38
 + 04 Apr 50
 complaints 05 Nov 8
 ■ 05 Dec 74
 eBay rip-offs 05 Dec 8
prices 04 Oct 32
 05 Nov 28
 safety 04 Feb 51
supermarkets 04 Sep 46
 05 Nov 28
 Shops:
 contract to sell at wrong price 04 Feb 60
Shredders 05 Nov 60
 Simply Stairlifts:
 misrepresentation 05 Nov 68
 Skoda Superb:
 owners' views 04 Feb 21
 Sky: subcontractors 04 Nov 5
Sleeping bags 05 Apr 41
Sleeping mats 05 Apr 42
 Smeg:
 post-warranty service
 + 05 Jul 66
 Smell Busters 05 Aug 39
 Smile:
Which? awards 05 Dec 24
 Smoking: ban on:
 public opinion 05 Apr 9
Smoothies 04 Jul 20
 Snip Cars:
 delivery date failure 05 Mar 60
 Solar-powered gadgets
 04 Jun 41
Solicitors 04 Jul 10
 Sonorix 05 Jul 41
 Sony: *Which?* awards 05 Dec 22
 Speaker bag 05 Oct 38

Speakers 04 Mar 13
 wood-cone 04 Jul 54
 Spectacles ■ 04 Jun 48
 pinhole glasses 05 Apr 9
Speed cameras 04 Oct 17
 Sports injuries:
 insurance claims 05 Nov 5
Stair gates 05 Aug 42
 Stairlifts:
 prices 05 Jun 5
 unsuitable 05 Nov 68
Stakeholder pensions
 04 Mar 38
 Stings: removing ■ 04 Oct 66
 Store cards:
 information on 04 Dec 5
Students: finances 04 Sep 38
 Suits: bespoke 04 Nov 33
 ■ 05 Jan 58
 Sunbeds:
 young people and 05 Jul 22
 Sunkissed:
 holiday offers 05 Dec 7
Sunscreens 04 Jul 30
 for children ■ 04 Sep 4
Superbugs 04 Apr 10
Supermarkets/stores:
 advertising in 05 Feb 37
electronics sold in 05 Oct 21
 'freshly-baked' bread 05 Jul 22
fruit and veg 04 Jun 10
 hygiene 04 Feb 8
online shopping 04 Sep 46
 ■ 04 Dec 58
 selling financial products
 04 Jan 54
tricks of the trade 05 Aug 10
 ■ 05 Oct 58
 Suppliers: failure to supply:
 liability for damages 04 Jan 60
Surgery:
laser eye 05 Feb 17
 reneging on contract 05 Oct 60
Sustainable living 04 Aug 16
 ■ 04 Oct 66
 Swimming: Floatsuits 04 Sep 53
 + 04 Oct 64
 Symantec: Norton AntiVirus:
 renewing 04 Sep 5
 Synthesisers 05 Apr 33

T

Taxis:
 children in ■ 04 Mar 29
Technology:
innovations 05 Nov 20
 Tefal: irons:
 bursting into flames 04 Mar 7
 Telephone (mobile) insurance:
 exclusions 04 Sep 8
Telephone services:
 BT: tariffs 04 May 51
 complaints schemes 04 Mar 8
 costly 0870 charges to go 05 Nov 6
 customer service 04 Oct 8

Telephone services (contd):
 directory enquiries
 ■ 04 Feb 4
home-phone companies
 05 Sep 24
 ■ 05 Nov 66
 internet line 04 Jun 51
 junk calls ■ 04 Jan 4
 + 04 Feb 58
 landline equivalents of 0870
 numbers ■ 05 May 58
mobile:
choosing 04 Nov 21
 cross-network charges
 ■ 04 Jan 4
 marketing materials
 05 Aug 7
 network 3's pay-as-you-go
 04 May 51
 peak rate charges
 ■ 04 Dec 58
 Shazam tune naming
 04 Sep 52
 tariff selector ■ 05 Jul 66
 02 payment problems
 05 Mar 5
phone codes 05 Mar 33
phone, TV & internet packages
 04 Feb 31
switching:
 to indirect company
 04 Sep 24
 + 04 Dec 56
 'slamming' (unfair switching)
 04 Aug 7
 05 Jun 9
 unsolicited marketing calls
 ■ 04 Jun 4
Which? awards 05 Dec 24
Telephones (handsets):
cordless 04 Mar 18
 05 Feb 46
 with answering machines:
 Best Buys ● 04 Aug 56
 radiation concerns
 ■ 05 Mar 58
 security ■ 04 Jun 4
mobile 04 Dec 37
 05 May 38
 05 Sep 48
 05 Dec 56
 Best Buys ● 04 May 54
buying 04 Nov 21
 camera: Best Buys
 ● 04 Sep 55
faulty 05 Aug 16
hands-free kits 05 May 44
 insuring ■ 05 Oct 58
 miniaturisation 05 May 35
 problems with 04 Nov 24
 sending pictures from
 04 Dec 41
 solar-powered chargers
 04 Jun 41
 stolen: calls from 05 Jul 5
tariffs 05 Dec 18
 3G 04 Dec 42
 TV via 05 Aug 38
 05 Nov 23

Telephones: mobile (contd)/			
unsatisfactory:			
claim for	05 Oct	60	
use in car	04 Jan	53	
Nokia N-Gage	04 Jan	54	
Telescopes	04 Mar	51	
Television:			
adverts on: controls	04 Jan	8	
digital	04 Apr	42	
recording	04 Nov	50	
switchover to	■ 04 Nov	25	
Freeview digital	04 Aug	36	
	04 Nov	48	
aerials	04 Apr	45	
phone, TV and internet			
packages	04 Feb	31	
set-top boxes	04 Nov	48	
	05 Dec	68	
Best Buys	● 05 Jan	55	
	● 05 May	54	
reliable brands	05 Jul	29	
Television licences:			
non-payment	04 Sep	8	
Television sets:			
disposing of	04 Dec	6	
flat-panel	05 Nov	53	
flat-screen	04 May	30	
high definition (HD)			
	■ 05 Oct	58	
	05 Nov	20	
IDTV: Best Buys	● 05 Jan	55	
integrated digital	04 May	34	
LCD	04 May	32	
Best Buys	● 05 May	36	
	● 05 Jun	31	
small	05 Apr	48	
measuring	■ 04 Sep	4	
plasma	■ 04 Jan	16	
	04 May	32	
portable:			
'wireless' LCD	04 Feb	50	
Smart-Scart adaptor	05 May	37	
widescreen	04 May	31	
	04 Oct	56	
	+ 04 Nov	56	
	05 May	50	
	05 Nov	50	
Best Buys	● 04 Apr	48	
	● 05 Jan	55	
IDTVs:			
reliable brands	05 Jul	26	
reliable brands	04 May	14	
	05 Jul	26	
wristwatch	05 Nov	36	
Tents	05 Apr	36	
Tesco:			
increasing order prices	05 Jul	7	
online shopping	■ 04 Dec	58	
Timestrips	04 Mar	54	
Tiny PCs: collapse	05 Sep	9	
Toilets:			
water-saving device	05 Sep	33	
Toothbrushes:			
solar-powered	05 Feb	39	
Toothpastes	04 Oct	34	
Toucan:			
Which? awards	05 Dec	24	

Tour agents:			
breach of contract	04 Jul	60	
Toyota: owners' views			
Corolla Verso	05 May	31	
Previa	04 Feb	20	
Prius: owners' views	05 Feb	22	
safety	+ 05 Apr	56	
Which? awards:			
Avensis	05 Dec	25	
Yaris Verso	05 Dec	25	
Toys: symbols on	■ 04 Mar	29	
Xmas suggestions	04 Dec	32	
Toys R Us: refunds	05 May	7	
Traders: cross-border:			
court action against	05 Feb	8	
Trains and railways:			
advice on services	04 Aug	6	
Railways Bill	05 Feb	10	
	■ 05 May	58	
rip-off train prices	05 Dec	8	
selling tickets	04 Feb	7	
Transport Direct:			
teething problems	05 Oct	5	
	■ 05 Dec	74	
Travel insurance	04 Apr	32	
	+ 04 May	58	
	■ 04 Jun	4	
	05 Apr	25	
Best Buys	● 04 Oct	42	
	+ 04 Dec	56	
latest	● 05 Oct	33	
	+ 05 Nov	64	
covering Air Miles	■ 05 Jun	58	
exclusions	04 Dec	7	
holiday curtailed:			
refund	04 Sep	60	
Trikke	04 Jun	49	
TrustMark: protecting from rogue			
traders	05 Jul	6	
Tumble driers	04 Nov	51	
	05 Nov	56	
Best Buys	● 04 Jul	56	
	● 05 Mar	55	
	● 05 Jun	54	
reliable brands	04 May	13	
	05 Jun	21	
Tuners	04 Mar	12	
Turntables	04 Feb	28	
TV projectors	05 Jul	50	
Tyres	04 Mar	43	
	■ 04 May	4	
	+ 04 May	58	
Best Buys	● 05 Mar	53	
	+ 05 Apr	56	
old: deterioration	■ 04 Feb	37	

U

Use-by dates	04 Apr	18	
Utility Warehouse:			
Which? awards	05 Dec	24	

V

Vaccinations: BCG	05 Oct	24	
Vacuum cleaners	04 Apr	14	
	04 Oct	46	
	● 05 Jan	37	
	05 Oct	46	

Vacuum cleaners (contd):			
Best Buys	● 04 Jul	56	
	● 04 Dec	55	
	● 05 Apr	54	
	● 05 Nov	36	
Dyson Animal	04 Nov	34	
Dyson Ball	05 Jun	30	
Which? awards	05 Dec	23	
handheld and stick			
	05 Apr	46	
Hoover Air Rider hovercraft:			
Which? awards	05 Dec	23	
reliable brands	04 May	12	
	05 Jun	18	
Vauxhall: owners' views			
Astra	05 May	32	
Meriva	04 Jun	29	
Signum: safety	04 Mar	5	
Zafira:			
spare wheel thefts	04 Nov	9	
VCRs: Best Buys	● 04 Apr	48	
	● 04 Jun	54	
	● 04 Dec	53	
	● 05 Jun	52	
reliable brands	04 May	14	
	05 Jul	28	
Vegetables:			
cut-price	05 Apr	24	
in supermarkets	04 Jun	10	
Video: portable	05 Nov	22	
Video games: retro	05 Jan	35	
Video recorders see VCRs			
Video recorders, personal see PVRs			
Vitamins: compared	■ 04 May	4	
Vodafone:			
competition concerns	05 Oct	7	
stolen phones:			
calls from	05 Jul	5	
Vodka	05 Sep	20	
Volkswagen (VW):			
Golf: owners' views	05 Feb	19	
Golf V:			
Which? awards	05 Dec	25	
Touran:			
owners' views	04 Oct	29	
windscreen wash	05 Feb	6	
Volvo:			
S40: owners' views	05 Oct	26	
Which? awards	05 Dec	25	
sleep detector	05 Nov	25	
V50: owners' views	05 Oct	26	

W

Waitrose:			
Which? awards	05 Dec	24	
Wales: north:			
mini-breaks in	05 Feb	29	
Walking boots	04 Jan	30	
	+ 04 Mar	58	
Walking buses	04 Dec	59	
Wallplugs	● 05 Aug	38	
Wanadoo: broadband			
problems	05 May	6	
Warranties:			
car: servicing and	■ 04 Nov	58	
extended	04 Feb	5	
	05 Jan	6	

Warranties (extended) (contd):			
	05 Jun	20	
	05 Dec	16	
controls	05 Jan	6	
on electrical goods	04 Dec	6	
refund if unused	04 Dec	60	
and guarantees	■ 05 Jun	58	
misrepresentation	05 Aug	60	
new-car	04 May	48	
Washer-driers	04 Aug	41	
Best Buys	● 05 Jan	36	
	● 05 Mar	36	
reliable brands	04 May	13	
	05 Jun	21	
Washers:			
high-pressure	04 Apr	39	
Washing machines	05 Jan	38	
Best Buys	● 04 Mar	56	
	● 04 Jul	55	
	+ 04 Aug	58	
	● 04 Oct	63	
large-capacity	04 Jan	44	
	+ 04 Feb	58	
reliable brands	04 May	13	
	05 Jun	20	
Watches see Clocks and watches			
Water: bottled	04 Aug	38	
	■ 04 Nov	58	
Water companies:			
complaints against	04 Jul	7	
pollution	04 Aug	6	
Water supplies: leaks:			
Floodcheck	04 Jun	50	
WaterVoice	04 Jul	7	
Websites:			
cheap flights	04 Jan	52	
holidays	04 Apr	28	
landline equivalents of 0870			
numbers	■ 05 May	58	
Wedding reception:			
breach of contract:			
compensation	04 May	60	
Which?: Awards	05 Dec	22	
website: personal finance quiz			
	05 Sep	59	
Whisky: Welsh	04 Mar	52	
Window locks	04 Feb	22	
Wine breathers	05 Dec	55	
Wine chillers	05 Dec	55	
Wines and spirits:			
big brands	05 Mar	26	
Californian red	04 Mar	24	
Chilean white	04 Sep	50	
for Christmas	05 Dec	30	
English	04 Jun	46	
fine: buying	04 Dec	31	
gadgets for	05 Dec	53	
Rioja	04 Dec	26	
rosé	05 Jun	23	
vodka	05 Sep	20	
Wire detectors	05 Jul	54	
Woodstains	04 Ma	35	
Y			
Yacht: buying			
	05 Feb	37	
	+ 05 Jun	56	
Yorkshire Building Society:			
Which? awards	05 Dec	24	