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AA: confusing offers 04 Mar 8 death of member: refund policy 04 Jun 8 05 Jan recovery charges 7 Abbey: endowment mis-selling: fine 05 Jul 67 05 Jun Isa complaints 7 Actimel: unfounded claims 04 Jun 8 Adhesives 05 May 53 Advertising: airline prices 05 Apr 6 05 May 8 Crazy Frog ads 05 Nov 6 for drugs: regulation 05 May 59 for investments: rules 04 Jun 7 04 Dec 10 regulation 05 Feb 37 in supermarkets targeting children: 05 Nov 6 Crazy Frog 05 Apr food items 6 for unhealthy food O4 Mar 8 AEG-Electrolux: Which? awards 05 Dec 22 Aeroplanes: accessing internet on 04 May 9 Air Miles: insuring ■ 05 Jun 58 taxes charged ■ 05 Nov 66 Air travel ■ 04 Apr 38 ■ 04 Apr 38 air marshals fear of flying ■ 04 Apr 38 large seats ■ 05 Apr 38 ■ 04 Sep 4 lost luggage missed flights ■ 04 Apr 38 Airlines: budget 04 Apr 36 unaccompanied children on ■ 04 Apr 38

04 Jun

5

changing name on ticket changing tickets 04 0ct 7 cheap flights: website 04 Jan 52 compensation from 05 Feb 6 failure: 05 Sep 59 flight levy 05 Sep 59 insurance 05 Apr 58 medical kit 04 0ct 57 no-frills 05 Apr 61 online bookings: changes 04 Jul 7 mistake: nefund 04 Jun 70 prices in ads 05 Apr 68 return and single farzer 100 50 Apr Alcohol: 05 Apr 64 Alcohol: 04 Mar 9 Alliance & Leicester: 120 50 Amplifiers 04 Mar 120 Anglian Home Improtere 121 51 52 Anplifiers 04 Mar 120 Anglian Home Improtere 122 52 52
cheap flights: websites04Jan52compensation from05Feb6failure:flight levy05Sep59insurance05Apr58medical kit040ct5mistakes on tickets04Dcc7no-frills05Oct10online bookings:-7changes04Jul7mistake: refund04Jun7prices in ads05Apr6005May87return and single farser-04Alcohol:diseases and05AprAllaine & Leicester:-12Anglian Home Improver12Anglian Home Improver-52Annuities05May26Annuities05May26Anple: iPod:-05Febbattery life055823Mac mini05Mar36Which? awards05Dec23
04Jan52compensation from05Feb6failure:flight levy05Sep59insurance05Apr58medical kit040ct5mistakes on tickets04Dec7no-frills050ct10online bookings:5K7changes04Jul7mistake: refund04Jun7prices in ads05Apr6005May87return and single farser04Aug5Airports: British:64Mar9Alcohol:05Apr24All-in-one printers05Apr50Alliance & Leicester:5Apr50Anglian Home Improverververververververververververververv
compensation from O.5 Feb 6 failure: flight levy O.5 Sep 59 insurance 0.5 Apr 58 medical kit 0.4 0ct 5 mo-frills 0.5 Val Dec 7 no-frills 0.5 Oct 10 online bookings: changes 0.4 Jul 7 mistake: refund 0.4 Jun 7 prices in ads 0.5 Apr 66 0.5 May 8 7 prices in ads 0.5 Apr 6 0.5 May 8 7 facilities 0.4 Aug 5 Alcohol: 0.5 Apr 24 Alloin-one printers 0.5 Apr 24 Alliance & Leicester: current account 0.4 Sep 52 Amplifiers 0.4 Mar 12 Anglian Home Improtes 0.5 Jan<
failure: Sep 59 flight levy 05 Apr 58 medical kit 04 0ct 5 medical kit 04 0ct 50 mo-frills 05 0ct 10 online bookings: - 7 changes 04 Jul 7 mistake: refund 04 Jun 7 prices in ads 05 Apr 60 05 May 8 8 return and single far- - 64 Mag facilities 04 Mar 9 Alcohol: - - 60 60 diseases and 05 Apr 50 Allance & Leicester: - 52 4 Augen fifters 05 Apr 52 Amplifiers 05 Jan 60 Annuities 05 Jan 60 Annuities 05 Jan 60 Anple: iPod: - 53 53 Apple: iPod:
flight levy05Sep53insurance05Apr58medical kit040ct50mo-frills050ct10no-frills050ct10changes04Jun7mistake: refund04Jun7prices in ads05Apr60prices in ads04Jun7prices in ads05Apr60Arports: British:04Mar9facilities04Mar9Alcohol:04Mar9Alcohol:05Apr60Allance & Leicester:05Apr61Augingingers05Apr52Amplifiers05Jan60Annuities05Jan60Annuities05Jan60Apple: iPod:05Ret58Which? awards05Ret53Mac mini05Mar63Mac mini05Mar64
insurance05Apr58medical kit040ct5medical kit040ct7mistakes on tickets050ct10online bookings:050ct10changes04Jul7mistake: refund04Jun7prices in ads05Apr605May87return and single factor04Marfacilities04Mar9Alcohol:05Apr50Alseases and05Apr50All-in-one printers05Apr50Allance & Leicester:04Mar12Anglian Home Improver05Jan60Annuities05Jan60Annuities05Jan60Anple: iPod:05Sep58Which? awards05Dec23Mac mini05Mar36Which? awards05Dec23
medical kit0.40.40.7mistakes on tickets0.40.67no-frills0.50.110online bookings:7changes0.4Jul7mistake: refund0.4Jun7prices in ads0.5Apr605May8return and single farres04Magfacilities0.4Mar9Alcohol:0.5Apr24All-in-one printers0.5Apr50Allance & Leicester:12Anglian Home Improverus-12Anglian Home Improverus60Annuities0.5Jan60Annuities0.5Jan40renewing0.4Sep52Apple: iPod:58Which? awards0.5Dec23Mac mini0.5Mar36Which? awards0.5Dec23
mistakes on tickets0.4Dec7no-frills050.ct10online bookings:changes0.4Jul.7mistake: refund0.4Jun.7prices in ads0.5Apr.605May.8.return and single Farretfacilities0.4Mar.9Alcohol:diseases and0.5Apr.50All-in-one printers0.5Apr.50Allance & Leicester:current account0.4Sep.52Anglian Home Improverture:faulty work0.5Jan.60AnnuitiesApple: iPod:battery life0.5FebMac miniMac miniMac miniMac minimistake:diseases andAllance & Leicester:faulty workfaulty work<
no-frills050ct10online bookings:04Jul7changes04Jul7mistake: refund04Jun7prices in ads05Apr605May8return and single farmer04May9Airports: British:04Mar9Alcohol:04Mar9Alcohol:05Apr24All-in-one printers05Apr24Allance & Leicester:04Mar12Anglian Home Improverture04Sep52Anglian Home Improverture12Annuities60Annuities05Jan60Annuities04Sep52Apple: iPod:04Sep52battery life05Feb58Which? awards05Dec23Mac mini05Mar36Which? awards05Dec23
online bookings: changes04Jul7mistake: refund04Jun7prices in ads05Apr605May8return and single farres04May9Airports: British: facilities04Mar9Alcohol:05Apr24All-in-one printers05Apr50All-in-one printers05Apr50Allance & Leicester: current account04Sep52Anglian Home Improverververververververververververververv
changes04Jul7mistake: refund04Jun7prices in ads05Apr6prices in ads05May8return and single farser04Aug5Airports: British:04Mar9Alcohol:04Mar9Alcohol:05Apr24All-in-one printers05Apr50Alliance & Leicester:05Apr50Augian Home Improverververververververververververververv
mistake: refund0.4Jun7prices in ads05Apr605May8return and single fares04Aug5Airports: British:6Mar9Alcohol:04Mar9Alcohol:05Apr24All-in-one printers05Apr50Alliance & Leicester:05Apr50Anglian Home Improverst:12Anglian Home Improverst:12Anglian Home Improverst:5Mar26Annuities05Jan60Annuities05May26Anple: iPod:05Feb58Which? awards05Dec23Mac mini05Mar36Which? awards05Dec23
prices in ads05Apr605May8return and single fares04Aug5Airports: British: facilities04Mar9Alcohol: diseases and05Apr24All-in-one printers05Apr50Alliance & Leicester: current account04Sep52Amplifiers04Mar12Anglian Home Improverververververververververververververv
NageNage8return and single fares04Aug5Airports: British:facilities04Mar9Alcohol:05Apr24Alcohol:05Apr24All-in-one printers05Apr50Alliance & Leicester:04Mar12Anglian Home Improvers:04Mar12Anglian Home Improvers:10Ang60Annuites05Jan60Annuites05May26Anple: iPod:05Kap5battery life05Feb58Which? awards05Dec23Mac mini05Mar36Which? awards05Dec23
return and single fares Airports: British: facilities 04 Mar 9 Alcohol: diseases and 05 Apr 24 All-in-one printers 05 Apr 50 Alliance & Leicester: current account 04 Sep 52 Amplifiers 04 Mar 12 Anglian Home Improvers: faulty work 05 Jan 60 Annuties 05 May 26 Annuties 05 May 26 Anti-virus software 04 Sep 5 Anple: iPod: battery life 05 Feb 58 Which? awards 05 Dec 23 Mac mini 05 Mar 36 Which? awards 05 Dec 31
O4Aug5Airports: British: facilities04Mar9Alcohol:05Apr24Alcohol:05Apr24All-in-one printers05Apr20Alliance & Leicester:04Mar12Auglian Cacount04Sep52Amplifiers04Mar12Anglian Home Improver14And12Anglian Home Improver14Jan60Annuities05May26Anti-virus software04Sep53Apple: iPod: battery life05Feb58Which? awards05Dec23Mac mini05Mar36Which? awards05Dec23
Airports: British: facilities 04 Mar 9 Alcohol: diseases and 05 Apr 24 All-in-one printers 05 Apr 50 Alliance & Leicester: current account 04 Sep 52 Amplifiers 04 Mar 12 Anglian Home Improverst: faulty work 05 Jan 60 Annuites 05 May 26 Anti-virus software 04 Jan 40 renewing 04 Sep 5 Apple: iPod: battery life 05 Feb 58 Which? awards 05 Dec 23 Mac mini 05 Mar 36 Which? awards 05 Dec 33
facilities04Mar9Alcohol:05Apr24diseases and05Apr20All-in-one printers05Apr50Alliance & Leicester:04Sep52Amplifiers04Mar12Anglian Home Improver04Mar12Anglian Home Improver05Jan60Annuities05May26Anti-virus software04Jan10renewing05Sep58Apple: iPod:05Sep58Which? awards05Dec23Mac mini05Mar36Which? awards05Dec23
Alcohol:05Apr24diseases and05Apr50All-in-one printers05Apr50Alliance & Leicester:urrent account04Sep52Amplifiers04Mar12Anglian Home Improvements:faulty work05Jan60Annuities05May26Anti-virus software04Jan40renewing04Sep5Apple: iPod:05Feb58Which? awards05Dec23Mac mini05Mar36Which? awards05Dec23
diseases and05Apr24All-in-one printers05Apr50Alliance & Leicester:04Sep52Amplifiers04Mar12Anglian Home Improvements:faulty work05Jan60Annuities05May26Anti-virus software04Jan40renewing04Sep5Apple: iPod:05Feb58Which? awards05Dec23Mac mini05Mar36Which? awards05Dec23
All-in-one printers05Apr50Alliance & Leicester:04Sep52Amplifiers04Mar12Amplifiers05Mar12Anglian Home Improvenence05Mar26Annuities05Mar26Annuities04Sep56Anple: iPod:04Sep58Which? awards05Nar36Mac mini05Mar36Which? awards05Dec32
All-in-one printers05Apr50Alliance & Leicester:04Sep52Amplifiers04Mar12Amplifiers05Mar12Anglian Home Improvenence05Mar26Annuities05Mar26Annuities04Sep56Anple: iPod:04Sep58Which? awards05Nar36Mac mini05Mar36Which? awards05Dec32
Alliance & Leicester: current account 04 Sep 52 Amplifiers 04 Mar 12 Anglian Home Improverster faulty work 05 Jan 60 Annuities 05 May 26 Annuities 04 Jan 40 renewing 04 Sep 5 Apple: iPod: battery life 05 Feb 58 Which? awards 05 Dec 23 Mac mini 05 Mar 36 Which? awards 05 Dec 23
Amplifiers04Mar12Anglian Home Improvents: faulty work05Jan60Annuities05May26Anti-virus software04Jan40renewing04Sep5Apple: iPod: battery life05Feb58Which? awards05Dec23Mac mini05Mar36Which? awards05Dec23
Anglian Home Inversefaulty work05Jan60Annuites05May26Anti-virus software04Jan40renewing04Sep5Apple: iPod:5Feb58Which? awards05Dec23Mac mini05Mar36Which? awards05Dec23
Anglian Home Inversefaulty work05Jan60Annuites05May26Anti-virus software04Jan40renewing04Sep5Apple: iPod:5Feb58Which? awards05Dec23Mac mini05Mar36Which? awards05Dec23
faulty work 05 Jan 60 Annuites 05 May 26 Anti-virus software 04 Jan 40 renewing 04 62 5 Apple: iPod: 5 58 58 Which? awards 05 102 23 Mac mini 05 Mar 36 Which? awards 05 102 23
Anti-virus software04Jan40renewing04Sep5Apple: iPod:05Feb58battery life■ 05Feb58Which? awards05Dec23Mac mini05Mar36Which? awards05Dec23
renewing 04 Sep 5 Apple: iPod: battery life 05 Feb 58 Which? awards 05 Dec 23 Mac mini 05 Mar 36 Which? awards 05 Dec 23
Apple: iPod: battery life 05 Feb 58 Which? awards 05 Dec 23 Mac mini 05 Mar 36 Which? awards 05 Dec 23
battery life05Feb58Which? awards05Dec23Mac mini05Mar36Which? awards05Dec23
Which? awards05Dec23Mac mini05Mar36Which? awards05Dec23
Mac miniO5Mar36Which? awardsO5Dec23
Which? awards 05 Dec 23
A
Argos:
selling used and faulty goods
04 Jan 5
■ 04 Mar 4
04 May 5
Aromastream sauna 05 Oct 39
Art: contemporary:
buying 05 May 35

HOW TO USE THE INDEX

Each entry shows the month and year of publication and the page number. So, for example, you'll find the article on Au pairs on p20 of the October 2004 issue.

Main articles are in **bold** type; short items and sections within main articles are in ordinary type.

ASA: regulation of a			-
Asbestos: disposal		Oct May	12 4
Assets: unclaimed:	04	iviay	4
tracing	04	Jan	6
Au pairs	04	-	
Audi:			
A3: owners' views	04	Oct	25
A8: Which? awards	05		25
Audiclean ear cleaner		Feb	51
Audio-visual goods			~ ~
reliable brands	05	Jul	26
Which? awards	05	Dec	22
Avis: excess damage char	0.00		
excess damage char	05	Aug	7
multiple internet ch		2	,
	05	Sep	6
Awards	05	Dec	22
B			
B&Q: building works	failu	ге	
	04	Oct	68
BA:			
· · · · · · · · · · · · · · · · · · ·	04		5
one-way fares	05	-	6
refusing to change r			
return and single far	04	Dec	7
return and single fai	04	Aug	5
Baby foods: gluten ■		9	4
Baby monitors	05	Aug	44
Bananas:		5	
ethical production	04	Apr	7
Bank of Scotland:			
bank error		Nov	7
Banks	05	Jul	10
51	04	Nov	8
	Lc l		
child trust funds (CT	15).		
best rates (latest)		Oct	22
best rates (latest)	05	Oct	32
best rates (latest) • children's savings a	05		32
best rates (latest) children's savings ac best rates	05 ccou		

KEY

- + Additions and corrections • Update
- Letters

Banks (contd):			
current accounts	04	Sep	20
+	04	Oct	64
	05	Nov	31
money transfer:			
delays 🔳	05	Jul	66
in Northern Ireland:			
campaign	04	Dec	59
regular savings:			
best rates (latest)			
•	05	Nov	30
safety deposit box lo	SS		
	05	Sep	8
+	05	Oct	56
savings accounts	05	Jan	31
best rates (latest)			
•	05	Nov	30
switching account	s		
5	05	Feb	26
	05	Nov	33
tracing lost accounts			
5	04	Jan	6
	0.4	A	54
	04	Aug	54
Barclaycard: new deal		Aug Jul	54 53
Barclaycard: new deal Bathroom-fitting co	04	Jul	
Barclaycard: new deal Bathroom-fitting co	04	Jul	
Bathroom-fitting co	04 0 mp	Jul anies	53
Bathroom-fitting co Batteries: long-life	04 0 mp 04	Jul anies Jan	53 48
Batteries: long-life Battery chargers:	04 0 mp 04	Jul anies Jan	53 48
Batteries: long-life Battery chargers: solar-powered	04 07 04 05	Jul anies Jan Jul	53 48 40
Batteries: long-life Battery chargers:	04 07 04 05	Jul anies Jan Jul Jun	53 48 40
Batteries: long-life Battery chargers: solar-powered Beds: unsatisfactory: refund	04 0 mp 04 05 04	Jul anies Jan Jul Jun Jun	53 48 40 41
Batteries: long-life Battery chargers: solar-powered Beds: unsatisfactory:	04 04 05 04 04	Jul anies Jan Jul Jun Jun Jun	 53 48 40 41 60
Bathroom-fitting co Batteries: long-life Battery chargers: solar-powered Beds: unsatisfactory: refund Bicycles	04 07 04 04 04 04 05	Jul anies Jan Jul Jun Jun Jun Jul Apr	 53 48 40 41 60 42 22
Bathroom-fitting co Batteries: long-life Battery chargers: solar-powered Beds: unsatisfactory: refund Bicycles	04 05 04 04 04 04 05 04	Jul anies Jan Jul Jun Jun Jun Jul Apr	 53 48 40 41 60 42
Bathroom-fitting co Batteries: long-life Battery chargers: solar-powered Beds: unsatisfactory: refund Bicycles accessories	04 05 04 04 04 05 04 04 04	Jul anies Jan Jul Jun Jun Jun Jul Apr May	 53 48 40 41 60 42 22 51
Bathroom-fitting co Batteries: long-life Battery chargers: solar-powered Beds: unsatisfactory: refund Bicycles accessories horn for	04 04 05 04 04 04 04 04 04	Jul anies Jan Jul Jun Jun Jun Jun May Mar	 53 48 40 41 60 42 51 52 48
Bathroom-fitting co Batteries: long-life Battery chargers: solar-powered Beds: unsatisfactory: refund Bicycles accessories horn for Bike helmets Binoculars	04 07 04 04 04 04 04 04 04 04 04 05	Jul anies Jan Jul Jun Jun Jul Apr May Mar Jul	 53 48 40 41 60 42 51 52 48
Bathroom-fitting co Batteries: long-life Battery chargers: solar-powered Beds: unsatisfactory: refund Bicycles accessories horn for Bike helmets Binoculars Best Buys +	04 07 04 04 04 04 04 04 04 04 05 04	Jul anies Jan Jul Jun Jun Jul Apr May Mar Jul Mar	 53 48 40 41 60 42 22 51 52 48 50
Bathroom-fitting co Batteries: long-life Battery chargers: solar-powered Beds: unsatisfactory: refund Bicycles accessories horn for Bike helmets Binoculars	04 07 04 05 04 04 04 04 04 04 04 04 04 04	Jul anies Jan Jul Jun Jun Jun Jul Mar Jul Mar May	 53 48 40 41 60 42 22 51 52 48 50 58
Bathroom-fitting co Batteries: long-life Battery chargers: solar-powered Beds: unsatisfactory: refund Bicycles accessories horn for Bike helmets Binoculars Best Buys + Bird flu Black & Decker:	04 07 04 05 04 04 04 04 04 04 04 04 04 04	Jul anies Jan Jul Jun Jun Jun Jul Mar Jul Mar May	 53 48 40 41 60 42 22 51 52 48 50 58
Bathroom-fitting co Batteries: long-life Battery chargers: solar-powered Beds: unsatisfactory: refund Bicycles accessories horn for Bike helmets Binoculars Best Buys + Bird flu	04 05 04 04 04 04 04 04 04 04 04 04 05	Jul anies Jan Jul Jun Jun Jul May Mar May Oct	 53 48 40 41 60 42 22 51 52 48 50 58 8
Bathroom-fitting co Batteries: long-life Battery chargers: solar-powered Beds: unsatisfactory: refund Bicycles accessories horn for Bike helmets Binoculars Best Buys + Bird flu Black & Decker: heat gun problem	04 07 04 05 04 04 04 04 04 04 05 04 04 05 04 05 05	Jul anies Jan Jul Jun Jun Jul May Mar May Oct	 53 48 40 41 60 42 22 51 52 48 50 58 8 7
Bathroom-fitting co Batteries: long-life Battery chargers: solar-powered Beds: unsatisfactory: refund Bicycles accessories horn for Bike helmets Binoculars Best Buys + Bird flu Black & Decker: heat gun problem Blenders: vacuum attachment	04 07 04 05 04 04 04 04 04 04 05 04 04 05 04 05 05	Jul anies Jan Jul Jun Jun Jun Jun May Mar Jul Mar Jul Jun Jul Jun Jul	 53 48 40 41 60 42 22 51 52 48 50 58 8 7
Bathroom-fitting co Batteries: long-life Battery chargers: solar-powered Beds: unsatisfactory: refund Bicycles accessories horn for Bike helmets Binoculars Best Buys + Bird flu Black & Decker: heat gun problem Blenders:	04 07 04 05 04 04 04 04 04 04 05 04 04 05 04 05 05	Jul anies Jan Jul Jun Jun Jun Jun May Mar Jul Mar Jul Jun Jul Jun Jul	 53 48 40 41 60 42 22 51 52 48 50 58 8 7

BMW: owners' views			~ -
1 series		Oct	
5 series	04	·	
Bonds	04	May	44
Boots: bladed	05	laa	7
Diaded		Jan Sep	7 6
walking	0 3		30
-		Mar	
Boots (chemists):	0+	Iviai	50
anti-tamper measur	°es		
and tamper measure	05	Dec	9
Borrowing	04		14
loans:		,	
Best Buys	04	Jun	51
+	04	Jul	59
unsecured persona	il:		
best rates (latest)			
•	05	Dec	39
Bosch:			
Which? awards	05	Dec	22
BP:			
		Nov	6
Bra-fitting services	04	Sep	16
Braun: blenders:			
vacuum attachment	05	May	36
Bread:			
'freshly-baked' in su			
	05		22
	05	Jul	66
Breadmakers	04		
	04		
Breakdown services			
+	05	May	56
	OF	0-+	20
	05	Uct	30
Best Buys •		Oct Jan	5 5
Best Buys Bristol & West:			
	04		
Bristol & West:	04 lead		
Bristol & West:	04 lead	Jan	55
Bristol & West: insisting customer c	04 lead	Jan	55
Bristol & West: insisting customer of British Gas: installation charges	04 lead 05	Jan Dec	55 6
Bristol & West: insisting customer c British Gas:	04 lead 05 04	Jan Dec Apr	55 6 5
Bristol & West: insisting customer of British Gas: installation charges overcharging	04 lead 05 04 05	Jan Dec Apr Sep Feb	55 6 5 9
Bristol & West: insisting customer of British Gas: installation charges overcharging Broadband metered services	04 lead 05 04 05 05 05	Jan Dec Apr Sep	55 6 5 9 32
Bristol & West: insisting customer of British Gas: installation charges overcharging Broadband metered services switching supplier	04 lead 05 04 05 05 05 04	Jan Dec Apr Sep Feb Aug Oct	55 6 5 9 32 53
Bristol & West: insisting customer of British Gas: installation charges overcharging Broadband metered services switching supplier Wanadoo problems	04 05 04 05 05 04 04 04 05	Jan Dec Apr Sep Feb Aug	55 6 9 32 53 6
Bristol & West: insisting customer of British Gas: installation charges overcharging Broadband metered services switching supplier Wanadoo problems BSE: safety measures	04 05 04 05 05 04 04 04 05	Jan Dec Apr Sep Feb Aug Oct May	55 6 9 32 53 6
Bristol & West: insisting customer of British Gas: installation charges overcharging Broadband metered services switching supplier Wanadoo problems	04 05 04 05 04 04 05 ::	Jan Dec Apr Sep Feb Aug Oct May Dec	55 6 5 9 32 53 6 6 75
Bristol & West: insisting customer of British Gas: installation charges overcharging Broadband metered services switching supplier Wanadoo problems BSE: safety measures campaign	04 lead 05 04 05 04 04 05 :: 05	Jan Dec Apr Sep Feb Aug Oct May	55 6 5 9 32 53 6 6 75
Bristol & West: insisting customer of British Gas: installation charges overcharging Broadband metered services switching supplier Wanadoo problems BSE: safety measures campaign BT: tariffs	04 lead 05 04 05 04 05 04 05 :: 05 04	Jan Dec Apr Sep Feb Aug Oct May Dec	55 6 5 9 32 53 6 6 75
Bristol & West: insisting customer of British Gas: installation charges overcharging Broadband metered services switching supplier Wanadoo problems BSE: safety measures campaign BT: tariffs Builders:	04 lead 05 04 05 04 05 04 05 :: 05 04	Jan Dec Apr Sep Feb Aug Oct May Dec May	55 6 5 9 32 53 6 6 75 51
Bristol & West: insisting customer of British Gas: installation charges overcharging Broadband metered services switching supplier Wanadoo problems BSE: safety measures campaign BT: tariffs Builders: complaints against	04 lead 05 04 05 04 04 05 04 05 04 05 04 04	Jan Dec Apr Sep Feb Aug Oct May Dec May	55 6 5 9 32 53 6 6 75 51
Bristol & West: insisting customer of British Gas: installation charges overcharging Broadband metered services switching supplier Wanadoo problems BSE: safety measures campaign BT: tariffs Builders: complaints against Building societies :	04 lead 05 04 05 04 04 05 04 05 04 05 04 04	Jan Dec Apr Sep Feb Aug Oct May Dec May	55 6 5 9 32 53 6 6 75 51
Bristol & West: insisting customer of British Gas: installation charges overcharging Broadband metered services switching supplier Wanadoo problems BSE: safety measures campaign BT: tariffs Builders: complaints against Building societies: child trust funds (CT best rates (latest)	04 lead 05 04 05 04 04 05 :: 04 05 04 04 - Fs):	Jan Dec Apr Sep Feb Aug Oct May Dec May	55 6 5 9 32 53 6 6 75 51
Bristol & West: insisting customer of British Gas: installation charges overcharging Broadband metered services switching supplier Wanadoo problems BSE: safety measures campaign BT: tariffs Builders: complaints against Building societies: child trust funds (CT best rates (latest)	04 lead 05 04 05 04 05 04 05 04 05 04 04 Fs): 05	Jan Dec Apr Sep Feb Aug Oct May Dec May Oct	55 6 5 9 32 53 6 6 75 51 8
Bristol & West: insisting customer of British Gas: installation charges overcharging Broadband metered services switching supplier Wanadoo problems BSE: safety measures campaign BT: tariffs Builders: complaints against Building societies: child trust funds (CT best rates (latest)	04 lead 05 04 05 04 05 04 05 04 05 04 04 Fs): 05	Jan Dec Apr Sep Feb Aug Oct May Dec May Oct	55 6 5 9 32 53 6 6 75 51 8
Bristol & West: insisting customer of British Gas: installation charges overcharging Broadband metered services switching supplier Wanadoo problems BSE: safety measures campaign BT: tariffs Builders: complaints against Building societies: child trust funds (CT best rates (latest)	04 lead 05 04 05 04 04 05 04 05 04 04 05 04 04 05 04	Jan Dec Apr Sep Feb Aug Oct May Dec May Oct	55 6 5 9 32 53 6 6 75 51 8 32
Bristol & West: insisting customer of British Gas: installation charges overcharging Broadband metered services switching supplier Wanadoo problems BSE: safety measures campaign BT: tariffs Builders: complaints against Building societies: child trust funds (CT best rates (latest)	04 lead 05 04 05 04 04 05 04 05 04 04 05 04 04 05 04	Jan Dec Apr Sep Feb Aug Oct May Dec May May	55 6 5 9 32 53 6 6 75 51 8 32
Bristol & West: insisting customer of British Gas: installation charges overcharging Broadband metered services switching supplier Wanadoo problems BSE: safety measures campaign BT: tariffs Builders: complaints against Building societies: child trust funds (CT best rates (latest)	04 lead 05 04 05 04 04 05 04 05 04 04 05 04 04 05 04	Jan Dec Apr Sep Feb Aug Oct May Dec May May	55 6 5 9 32 53 6 6 75 51 8 32
Bristol & West: insisting customer of British Gas: installation charges overcharging Broadband metered services switching supplier Wanadoo problems BSE: safety measures campaign BT: tariffs Builders: complaints against Building societies: child trust funds (CT best rates (latest) children's savings ar best rates (latest)	04 lead 05 04 05 04 04 05 04 05 04 04 05 04 04 05 04	Jan Dec Apr Sep Feb Aug Oct May Dec May May	55 6 5 9 32 53 6 6 75 51 8 32
Bristol & West: insisting customer of British Gas: installation charges overcharging Broadband metered services switching supplier Wanadoo problems BSE: safety measures campaign BT: tariffs Builders: complaints against Building societies: child trust funds (CT best rates (latest) children's savings ar best rates (latest) regular savings: best rates (latest)	04 lead 05 04 05 04 04 05 04 04 05 04 04 05 04 04 05 04 05 05 05	Jan Dec Apr Sep Feb Aug Oct May Dec May May Oct nts: Aug Nov	55 6 5 9 2 5 3 6 6 7 5 1 8 32 32 26
Bristol & West: insisting customer of British Gas: installation charges overcharging Broadband metered services switching supplier Wanadoo problems BSE: safety measures campaign BT: tariffs Builders: complaints against Building societies: child trust funds (CT best rates (latest) children's savings at best rates (latest) regular savings: best rates (latest)	04 lead 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 05 04 05 05 04 05 05 04 05 05 04 05 05 04 05 05 04 05 05 04 05 05 04 05 05 04 05 05 04 05 05 04 05 05 04 05 05 04 05 05 04 05 05 04 05 05 04 05 05 04 05 05 04 05 05 05 05 05 05 05 05 05 05	Jan Dec Apr Sep Feb Aug Oct May Dec May May Oct nts: Aug	55 6 5 9 2 5 3 6 6 7 5 1 8 32 32 26 30
Bristol & West: insisting customer of British Gas: installation charges overcharging Broadband metered services switching supplier Wanadoo problems BSE: safety measures campaign BT: tariffs Builders: complaints against Building societies: child trust funds (CT best rates (latest) children's savings ar best rates (latest) regular savings: best rates (latest)	04 lead 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 05 05 05 05	Jan Dec Apr Sep Feb Aug Oct May Dec May May Oct nts: Aug Nov	55 6 5 9 2 5 3 6 6 7 5 5 1 8 32 32 26 30 31
Bristol & West: insisting customer of British Gas: installation charges overcharging Broadband metered services switching supplier Wanadoo problems BSE: safety measures campaign BT: tariffs Builders: complaints against Building societies: child trust funds (CT best rates (latest) children's savings ac best rates (latest) regular savings: best rates (latest) savings accounts best rates (latest)	04 lead 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 05 05 05 05 05	Jan Dec Apr Sep Feb Aug Oct May Dec May May Oct nts: Aug Nov Jan	55 6 5 9 2 5 3 6 6 7 5 5 1 8 32 32 26 30 31
Bristol & West: insisting customer of British Gas: installation charges overcharging Broadband metered services switching supplier Wanadoo problems BSE: safety measures campaign BT: tariffs Builders: complaints against Building societies: child trust funds (CT best rates (latest) children's savings at best rates (latest) regular savings: best rates (latest)	04 lead 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 05 05 05 05 05	Jan Dec Apr Sep Feb Aug Oct May Dec May May Oct nts: Aug Nov Jan	55 6 5 9 2 5 3 6 6 7 5 5 1 8 32 32 26 30 31
Bristol & West: insisting customer of British Gas: installation charges overcharging Broadband metered services switching supplier Wanadoo problems BSE: safety measures campaign BT: tariffs Builders: complaints against Building societies: child trust funds (CT best rates (latest) children's savings ac best rates (latest) regular savings: best rates (latest) savings accounts best rates (latest)	04 lead 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 05 05 05 05 05 05	Jan Dec Apr Sep Feb Aug Oct May Dec May May Oct nts: Aug Nov Jan Nov	55 6 5 9 32 53 6 6 75 51 8 32 32 26 30 31 02
Bristol & West: insisting customer of British Gas: installation charges overcharging Broadband metered services switching supplier Wanadoo problems BSE: safety measures campaign BT: tariffs Builders: complaints against Building societies: child trust funds (CT best rates (latest) children's savings ar best rates (latest) regular savings: best rates (latest) savings accounts best rates (latest)	04 lead 05 04 05 05 04 05 05 04 05 05 04 05 05 05 05 05 05 05 05 05 05	Jan Dec Apr Sep Feb Aug Oct May Dec May May Oct nts: Aug Nov Jan Nov	55 6 5 9 22 53 6 6 75 51 8 32 32 26 30 31 02 6
Bristol & West: insisting customer of British Gas: installation charges overcharging Broadband metered services switching supplier Wanadoo problems BSE: safety measures campaign BT: tariffs Builders: complaints against Building societies: child trust funds (CT best rates (latest) children's savings ac best rates (latest) regular savings: best rates (latest) savings accounts best rates (latest)	04 lead 05 04 05 05 04 05 05 04 05 05 04 05 05 05 05 05 05 05 05 05 05	Jan Dec Apr Sep Feb Aug Oct May Dec May May Oct nts: Aug Nov Jan Nov	55 6 5 9 22 53 6 6 75 51 8 32 32 26 30 31 02 6

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Buildings insurance	e 05	-	24 58
	05	Aug Dec	40
	00	Dee	10
С			
Caffeine	04	Sep	15
Camcorders:			
	04		56
digital	04		-
	05		
reliable brands	04 05		15 30
Cameras:	05	JUI	50
compact	05	Jan	46
•	04	Feb	56
-	04	May	
	04	Aug	
	04	Nov	54
•	05	Jun	55
digital	04	Feb	
	04	Dec	-
	05	,	46
	05	· · · ·	
+	05 05	Oct Dec	56 46
Best Buys	03	Jun	40 56
	04	Sep	54
	04	Oct	64
	05		-
	05		
reliable brands	04		
	05	Jul	30
SLR	04	Jan	52
flying	05	Jan	35
single-use	05	Jul	60
SLR: Best Buys	04	Feb	56
Camping equipmer		Арг	36
Cancer:		· • P ·	
helpline conman	05	Apr	7
prostate:		·	
testing for	05	Oct	24
Canon:			
Which? awards	05		22
Car dealers: changing			60
claims against Car finance	05 05	-	68 34
Car finance Car hire	05		
age limits		Jui Dec	
cancellations:	. 04	Dec	50
refunds	05	May	8
online booking:	-		
misleading	04	Jul	7
Car insurance	05	Oct	34
	04		
D D (1) -	05	Apr	32
Best Buys (latest)			7
changing address	05	Aug	7
changing address disputed claim	05 05	Jul	68
changing address disputed claim failure to pay	05 05 05	Jul Mar	68 60
changing address disputed claim failure to pay making claims	05 05 05 04	Jul Mar Oct	68 60 37
changing address disputed claim failure to pay making claims +	05 05 05 04 04	Jul Mar Oct	68 60 37
changing address disputed claim failure to pay making claims	05 05 05 04 04 ork	Jul Mar Oct Nov	68 60 37 56
changing address disputed claim failure to pay making claims + mistakes in paperw	05 05 04 04 ork 04	Jul Mar Oct Nov Dec	68 60 37 56 7
changing address disputed claim failure to pay making claims + mistakes in paperw undervaluing cars	05 05 04 04 ork 04 04	Jul Mar Oct Nov Dec Aug	68 60 37 56 7 60
changing address disputed claim failure to pay making claims + mistakes in paperw undervaluing cars younger drivers	05 05 04 04 ork 04	Jul Mar Oct Nov Dec	68 60 37 56 7
changing address disputed claim failure to pay making claims + mistakes in paperw undervaluing cars	05 05 04 04 ork 04 04	Jul Mar Oct Nov Dec Aug	68 60 37 56 7 60
changing address disputed claim failure to pay making claims + mistakes in paperw undervaluing cars younger drivers Car parking:	05 05 04 04 ork 04 04 04	Jul Mar Oct Nov Dec Aug Jan	68 60 37 56 7 60 58

Car parking (contd)	:			Ca
problems and righ	nts			
+		Nov Dec		'
Car servicing and re			12	
		Mar		1
car warranties and	04	Nov	10	
	04	Nov	58	
fraud	04	Oct	9	1
unsatisfactory: claim for	04	Nov	60	
Car washers	05	Jul	40	1
Caravan: faulty: refund on	04	Sep	60	.
Care homes:	04	Эсh	00	
funding		May		
government plans information on	05 05	Oct Jul	59 22	
Carrycots:	00	Jui		
as car seats	04	Jun	30	
Cars: air conditioning:				
recharging		Jul		
Autosafe for bull-bars ban		Oct May		
car-matching servi		iviay	50	
		Dec	8	Ca
carrycots in child seats	04 04	Feb Jun	37 30	
cinita seats	05			
		Oct		Ce
advice on Best Buys		Jun Jan		'
in cars with airbag	S			CI
Isofix system		Feb Sep	37 7	
for 3-door cars			4	
clamping:		N 4	го	CI
	05		58 56	
classic: buying	04	Oct	43	1
crash tests	04	Jul Dec	35 28	CI CI
		Jul		
+		Sep		
depreciation	05 05		21 23	
	05	-		C
environmentally-fri		y Nov	24	i
faulty:	05	INOV	27	
rejecting car	05			
fuel consumption		Feb	37	1
	05	Mar	6	
history checks new models :	05	Feb	5	
owners' views	04	Feb	18	
	04		26	
		Oct Feb		
	05	May	28	
+	05 05	Jul Oct	64 25	
new-car warrantie	25			
		May		
+		Jun Feb	58 7	Ci

Cars (contd):			
online sales	05	Jul	
options:			
resale value	04	Nov	3
pedestrian safety	05	Mar	1
prototypes	05	Nov	2
purchase contract:			
compensation for l	osse	S	
			6
rejected:			-
refund on	04	Jan	6
	04	May	
reliable models	04	Aug	1
Tenable models	05	Aug	2
roof boxes	04	-	
running costs	05	Sep	2
safety	04	Mar	
+	04	May	5 2
	05		
safety technology	05	Nov	2
secondhand:			
buying	04	Jan	3
checks on		Feb	
security	04		3
,	05		2
sleep detectors	05	Nov	2
Which? awards		Dec	2
Cash machines:	00	Dec	-
charges	05	Mar	
D players	04	Mar	1
.D players			
S. J. 11. 12	05	Nov	4
entral heating:			
repairs:			_
unsatisfactory	04	Mar	6
hain letters:			
never-ending	05	Dec	
Charities:			
regulation	04	May	
Charity:			
giving to	05	Dec	3
Cheque cards:			
travel	05	Jul	
Chewing gum		Mar	5
	TFc)		-
Child trust funds (C		Fob	
	04	Feb	5
	04 05	Арг	5 1
Child trust funds (C	04 05 05	Apr Aug	5 1 2
child trust funds (C best rates (latest) ●	04 05 05	Apr Aug	5 1
Child trust funds (C best rates (latest) ● Children:	04 05 05 05	Apr Aug Oct	5 1 2
child trust funds (C best rates (latest) ●	04 05 05 05	Apr Aug Oct	5 1 2
Child trust funds (C best rates (latest) ● Children: advertising food iter	04 05 05 05 ns to 05	Apr Aug Oct	5 1 2 3
Child trust funds (C ²) best rates (latest) ● Children: advertising food iter car seats	04 05 05 ns to 05 05	Apr Aug Oct Apr Jun	5 1 3 4
<pre>child trust funds (C best rates (latest) ● children: advertising food iter car seats +</pre>	04 05 05 05 05 05 05	Apr Aug Oct Apr Jun Oct	5 1 3 4
<pre>child trust funds (C best rates (latest) ● children: advertising food iter car seats +</pre>	04 05 05 05 05 05 05 05	Apr Aug Oct Apr Jun Oct Jan	5 1 3 4
best rates (latest) ● best rates (latest) ● children: advertising food iter car seats + Best Buys floatsuits	04 05 05 05 05 05 05 04	Apr Aug Oct Apr Jun Oct Jan Sep	5 1 3 4
best rates (latest) ● best rates (latest) ● children: advertising food iter car seats + Best Buys floatsuits +	04 05 05 05 05 05 05 05 04 04	Apr Aug Oct Apr Jun Oct Jan Sep Oct	5 1 2 3 4 5 5 5 6
best rates (latest) ● best rates (latest) ● children: advertising food iter car seats + Best Buys floatsuits + safety	04 05 05 05 05 05 05 05 05 04 04 04	Apr Aug Oct Apr Jun Oct Jan Sep Oct Mar	5 1 2 3
best rates (latest) ● best rates (latest) ● children: advertising food iter car seats + Best Buys floatsuits +	04 05 05 05 05 05 05 05 05 04 04 04	Apr Aug Oct Apr Jun Oct Jan Sep Oct Mar	5 1 2 3 4 5 5 5 6
best rates (latest) ● best rates (latest) ● children: advertising food iter car seats + Best Buys floatsuits + safety	04 05 05 05 05 05 05 05 05 04 04 04	Apr Aug Oct Apr Jun Oct Jan Sep Oct Mar	5 1 2 3 4 5 5 5 6
best rates (latest) ● best rates (latest) ● children: advertising food iter car seats + Best Buys floatsuits + safety	04 05 05 05 05 05 05 05 04 04 04 04 04	Apr Aug Oct Apr Jun Oct Jan Sep Oct Mar	5 1 2 3 4 5 5 6 2
<pre>child trust funds (C best rates (latest) ● children: advertising food iter car seats Best Buys ● floatsuits * safety ■ safety equipment i</pre>	04 05 05 05 05 05 05 05 04 04 04 04 04	Apr Aug Oct Apr Jun Oct Jan Sep Oct Mar	5 1 2 3 4 5 5 6 2
best rates (latest) ● best rates (latest) ● children: advertising food iter car seats H Best Buys floatsuits + safety safety safety ■ safety equipment i savings accounts:	04 05 05 05 05 05 05 04 04 04 04 04 04 05	Apr Aug Oct Apr Jun Oct Jan Sep Oct Mar Dun Aug	5 1 2 3 4 5 5 5 6 2 4
<pre>child trust funds (C best rates (latest) ● children: advertising food iter car seats # Best Buys floatsuits * safety ■ safety ■ safety equipment i savings accounts: best rates (latest)</pre>	04 05 05 05 05 05 05 04 04 04 04 05 05	Apr Aug Oct Apr Jun Oct Jan Sep Oct Mar Out Aug	5 1 2 3 4 5 5 6 2
best rates (latest) ● best rates (latest) ● children: advertising food iter car seats Hest Buys floatsuits + safety safety ■ safety equipment if savings accounts: best rates (latest) ● sun protection	04 05 05 05 05 05 05 04 04 04 04 04 05 05 05 04	Apr Aug Oct Apr Jun Oct Jan Sep Oct Mar Out Aug Sep	5 1 2 3 4 5 5 5 6 2 4 3
Child trust funds (C best rates (latest) • Children: advertising food iter car seats # Best Buys floatsuits * safety • safety • safety equipment i savings accounts: best rates (latest) • sun protection • Xmas presents for	04 05 05 05 05 05 05 04 04 04 04 05 05 05 04 05 04 04 05	Apr Aug Oct Apr Jun Oct Jan Sep Oct Mar Out Aug Sep Dec	5 1 2 3 4 5 5 5 6 2 4 3 3 3
Child trust funds (C best rates (latest) • Children: advertising food iter car seats floatsuits safety • safety • safety equipment i savings accounts: best rates (latest) • sun protection • Xmas presents for Chillers	04 05 05 05 05 05 05 04 04 04 04 04 05 05 05 04	Apr Aug Oct Apr Jun Oct Jan Sep Oct Mar Out Aug Sep	5 1 2 3 4 5 5 5 6 2 4 3
Child trust funds (C best rates (latest) • Children: advertising food iter car seats floatsuits safety • safety • safety equipment i savings accounts: best rates (latest) sun protection * Xmas presents for Chillers Christmas:	04 05 05 05 05 05 05 04 04 04 04 05 05 05 05 05 04 05 05 05 05 05 05 05 05 05 05 05 05 05	Apr Aug Oct Apr Jun Oct Jan Sep Oct Mar Mar Aug Sep Dec Dec	5 1 2 3 4 5 5 5 6 2 4 3 5 5 6 2 4 3 5
Child trust funds (C best rates (latest) • Children: advertising food iter car seats floatsuits safety • safety • safety • safety equipment i savings accounts: best rates (latest) sun protection * Xmas presents for Chillers Christmas: gift suggestions	04 05 05 05 05 05 05 04 04 04 04 05 05 05 04 05 04 04 05	Apr Aug Oct Apr Jun Oct Jan Sep Oct Mar Mar Aug Sep Dec Dec	5 1 2 3 4 5 5 5 6 2 4 3 3 3
<pre>child trust funds (C best rates (latest) ● children: advertising food iter car seats</pre>	04 05 05 05 05 05 04 04 04 04 05 05 04 05 04 05 04 05 04 05	Apr Aug Oct Apr Jun Oct Jan Sep Oct Mar Oct Mar Dec Dec Dec	5 1 2 3 4 5 5 5 6 2 4 3 3 5 5 3 3 5 3
Child trust funds (C best rates (latest) • Children: advertising food iter car seats floatsuits safety • safety • safety • safety equipment i savings accounts: best rates (latest) sun protection * Xmas presents for Chillers Christmas: gift suggestions	04 05 05 05 05 05 04 04 04 04 05 05 04 05 04 05 04 05 04 05	Apr Aug Oct Apr Jun Oct Jan Sep Oct Mar Mar Aug Sep Dec Dec	5 1 2 3 4 5 5 5 6 2 4 3 5 5 6 2 4 3 5

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Citroën: C3 Pluriel: owners' views 04 Oct 26 04 Mar 5 safety problem Which? awards 05 Dec 25 C4: owners' views 05 Oct 29 Picasso: fault on 04 Apr 5 Clamping: charges ■ 05 Mar 58 + 05 Apr 56 Cleaning: alternative methods 05 Mar 24 chemicals in 05 Apr 24 05 Oct 38 green Clocks and watches: binary watch 05 Jun 30 wristwatch TV 05 Nov 36 Coffee makers 05 Sep 40 Uno coffee pod 04 Apr 46 Comet: delivery errors 04 Jan 5 refund problems 05 Apr 7 Common Agricultural Policy (CAP) 05 Mar 59 Companies: changing name: claims against 05 Jul 68 Compensation 05 Apr 22 for damage to stored furniture 05 Nov 8 05 Jun 60 during removals fixed by independent experts 05 Apr 60 from airlines 05 Feb 6 from Creda 05 Mar 9 05 Feb from Royal Mail 7 for split-capital investments 05 Jun 5 for unsatisfactory holidays 05 Dec 76 for unsatisfactory workmanship 05 Aug 60 **Competitions:** premium-rate concerns 05 Oct 7 05 Jun 16 scams premium-rate 05 Mar 9 Complaints: taking to Qualitas 05 Oct 6 Computer software: anti-virus 04 Jan 40 04 Sep 5 renewing Euro 2004 game 04 Jul 53 05 Feb 40 PC protection Computers: buying 05 Oct 40 disposing of 04 Jan 9 expired warranty: repair costs 04 Jun 60 05 May 35 gadgets 05 Apr 43 laptops mouse: with built-in storage 04 Mar 53 Philippe Starck 04 Nov 34 technology for disabilities 04 Jul 46 Computing: wireless 04 Sep 34

Condoms: Trojan

04 Nov 35

Conservatory: leaking	J 05	Jan	60
Consumer Credit Bill	05	Jan	59
Consumer Manifesto	04	May	6
Contact lenses	04	Jun	48
Contents insurance			
	05	Jun	24
+	05	-	56
	05	Dec	40
Contracts:	00	200	
cancellation	04	Aug	60
failure to meet cond		-	00
Tallule to meet cond			<u> </u>
C 1		Sep	60
Cookers	04	Sep	30
Cooking gadgets:			
healthy cooking	04	Jul	48
Cool boxes	04	Jul	36
Corkscrews	05	Dec	53
Cosmetic procedure	s		
	04	Jan	18
Cosmetics:			
standards for	05	Apr	24
Cots: travel	04		51
Craftmatic:	01	Jeb	51
complaint to	04	Apr	60
Crazy Frog: ads target			
C	05	Nov	6
Creda:			
compensation from	05	Mar	9
Credit agencies:			
premium checks	05	Jun	8
Credit agreements:			
backing out of	05	Apr	9
resolving disputes	05	Jan	59
Credit card companie			
calculating interest		Aug	8
excessive penalty ch		-	0
excessive penalty er	05	Sep	7
liability for refunds	04		, 60
liability for refutius	04		60
	05	Jan	00
an an ad a d an accordance	f		
recorded messages			0
-	from 05		8
recorded messages transactions abroad	05	Apr	
transactions abroad	05 04	Apr Jun	60
-	05	Apr Jun	60
transactions abroad	05 04	Apr Jun	60 27
transactions abroad	05 04 04 05	Apr Jun Aug Dec	60 27
transactions abroad Credit cards agents retaining nu	05 04 04 05 mbe	Apr Jun Aug Dec	60 27
transactions abroad Credit cards agents retaining nu	05 04 04 05 mbe	Apr Jun Aug Dec rs	60 27 26
transactions abroad Credit cards agents retaining nu	05 04 04 05 mbe	Apr Jun Aug Dec rs	60 27 26
transactions abroad Credit cards agents retaining nu balance transfers: best rates (latest)	05 04 04 05 mbe	Apr Jun Aug Dec rs Mar	60 27 26
transactions abroad Credit cards agents retaining nu balance transfers: best rates (latest)	05 04 04 05 05 05	Apr Jun Aug Dec rs Mar Feb	60 27 26 4 36
transactions abroad Credit cards agents retaining nu balance transfers: best rates (latest) for borrowing: best	05 04 04 05 04 04	Apr Jun Aug Dec rs Mar Feb (lates	60 27 26 4 36 st)
transactions abroad Credit cards agents retaining nu balance transfers: best rates (latest) for borrowing: best	05 04 05 mbe 04 04 05 rates	Apr Jun Aug Dec rs Mar Feb (lates May	60 27 26 4 36 st) 34
transactions abroad Credit cards agents retaining nu balance transfers: best rates (latest) for borrowing: best	05 04 04 05 05 05 05 04	Apr Jun Aug Dec rs Mar Feb (lates May Mar	60 27 26 4 36 st) 34 8
transactions abroad Credit cards agents retaining nu balance transfers: best rates (latest) for borrowing: best cashback tricks chip and Pin	05 04 04 05 05 05 04 05	Apr Jun Aug Dec rs Mar Feb (lates May	60 27 26 4 36 st) 34
transactions abroad Credit cards agents retaining nu balance transfers: best rates (latest) for borrowing: best cashback tricks chip and Pin payment under pro	05 04 04 05 05 04 05 04 05 04 05 04	Apr Jun Aug Dec rs Mar Feb (lates May Mar Sep	60 27 26 4 36 st) 34 8 8
transactions abroad Credit cards agents retaining nu balance transfers: best rates (latest) for borrowing: best for cashback tricks chip and Pin payment under pro	05 04 05 05 04 05 05 04 05 04 05 05	Apr Jun Aug Dec rs Mar Feb (lates May Mar Sep Apr	60 27 26 4 36 st) 34 8
transactions abroad Credit cards agents retaining nu balance transfers: best rates (latest) for borrowing: best cashback tricks chip and Pin payment under pro	05 04 04 05 05 04 05 04 05 04 05 05 05 04 05 05 05 05 05	Apr Jun Aug Dec rs Mar Feb (lates May Mar Sep Apr road	60 27 26 4 36 51) 34 8 8 58
transactions abroad Credit cards agents retaining nu balance transfers: best rates (latest) for borrowing: best cashback tricks chip and Pin payment under pro- claims: for purchase	05 04 04 05 05 04 05 04 05 05 04 05 05 05 05	Apr Jun Aug Dec rs Mar Feb (lates May Mar Sep Apr road Jan	60 27 26 4 36 st) 34 8 8 58 58 6
transactions abroad Credit cards agents retaining nu balance transfers: best rates (latest) for borrowing: best cashback tricks chip and Pin payment under pro- claims: for purchase deals and offers	05 04 04 05 05 04 05 05 05 05 05 05 04	Apr Jun Aug Dec rs Mar Feb (lates May Mar Sep Apr road Jan Dec	60 27 26 4 36 st) 34 8 8 58 58 6 21
transactions abroad Credit cards agents retaining nu balance transfers: best rates (latest) for borrowing: best cashback tricks chip and Pin payment under pro- claims: for purchase deals and offers Egg Money card	05 04 04 05 05 04 05 05 05 05 05 05 04 05 05	Apr Jun Aug Dec rs Mar Feb (lates May Mar Sep Apr road Jan Dec Oct	60 27 26 4 36 st) 34 8 8 58 58 6
transactions abroad Credit cards agents retaining nu balance transfers: best rates (latest) for borrowing: best cashback tricks chip and Pin payment under pro- claims: for purchase deals and offers	05 04 04 05 05 04 05 05 05 05 05 05 04 05 05	Apr Jun Aug Dec rs Mar Feb (lates May Mar Sep Apr road Jan Dec Oct	60 27 26 4 36 st) 34 8 8 58 58 6 21
transactions abroad Credit cards agents retaining nu balance transfers: best rates (latest) for borrowing: best cashback tricks chip and Pin payment under pro- claims: for purchase deals and offers Egg Money card foreign currency cha	05 04 04 05 05 04 05 05 05 05 05 05 04 05 05	Apr Jun Aug Dec rs Mar Feb (lates May Mar Sep Apr road Jan Dec Oct	60 27 26 4 36 st) 34 8 8 58 58 6 21
transactions abroad Credit cards agents retaining nu balance transfers: best rates (latest) for borrowing: best cashback tricks chip and Pin payment under pro- claims: for purchase deals and offers Egg Money card foreign currency cha fraud	05 04 05 mbe 04 05 05 04 05 05 05 05 05 05 05 04 05 05 04 05 05 04 05 05 04 05 05 05 05 05 05 05 05 05 05 05 05 05	Apr Jun Aug Dec rs Mar Feb (lates May Mar Sep Apr road Jan Dec Oct	60 27 26 4 36 5t) 34 8 8 58 6 21 9
transactions abroad Credit cards agents retaining nu balance transfers: best rates (latest) for borrowing: best cashback tricks chip and Pin payment under pro claims: for purchase deals and offers Egg Money card foreign currency cha	05 04 04 05 05 04 05 05 04 05 05 04 05 05 04 05 04 05 04 05	Apr Jun Aug Dec rs Mar Feb (lates May Mar Sep Apr road Jan Dec Oct Aug	60 27 26 4 36 5t) 34 8 8 8 58 6 21 9 4
transactions abroad Credit cards agents retaining nu balance transfers: best rates (latest) for borrowing: best cashback tricks chip and Pin payment under pro- claims: for purchase deals and offers Egg Money card foreign currency cha fraud	05 04 05 mbe 05 04 05 05 04 05 05 04 05 05 04 05 05 04 05 05 04 05 05 04 05 05 04 05 05 04 05 05 05 05 05 05 05 05 05 05 05 05 05	Apr Jun Aug Dec rs Mar Feb (lates May Mar Sep Apr road Jan Dec Oct Sau Aug Nov Feb	60 27 26 4 36 58 58 6 21 9 4 16
transactions abroad Credit cards agents retaining nu balance transfers: best rates (latest) for borrowing: best cashback tricks chip and Pin payment under pro claims: for purchase deals and offers Egg Money card foreign currency chas fraud 'improved' perks	05 04 05 mbe 05 04 05 05 04 05 05 04 05 05 04 05 05 04 05 05 04 05 05 04 05 05 04 05 05 04 05 05 05 05 05 05 05 05 05 05 05 05 05	Apr Jun Aug Dec rs Mar Feb (lates May Mar Sep Apr road Jan Dec Oct Sau Aug Nov Feb	60 27 26 4 36 51 34 8 8 58 6 21 9 4 16 6
transactions abroad Credit cards agents retaining nu balance transfers: best rates (latest) for borrowing: best cashback tricks chip and Pin payment under pro claims: for purchase deals and offers Egg Money card foreign currency chas fraud 'improved' perks	05 04 05 mbe 04 05 05 04 05 05 04 05 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 05 04 05 05 04 05	Apr Jun Aug Dec rs Mar Feb (lates May Mar Sep Apr road Jan Dec Oct S Aug Nov Feb	60 27 26 4 36 51 34 8 8 58 6 21 9 4 16 6
transactions abroad Credit cards agents retaining nu balance transfers: best rates (latest) for borrowing: best cashback tricks chip and Pin payment under pro claims: for purchase deals and offers Egg Money card foreign currency cha fraud 'improved' perks incorrect sum charg interest-free deals	05 04 04 05 mbe 04 05 05 04 05 05 04 05 05 04 05 05 04 05 05 04 05 05 04 05 05 04 05 05 04 05 05 04 05 05 05 05 05 05 05 05 05 05 05 05 05	Apr Jun Aug Dec rs Mar Feb (lates May Mar Sep Apr road Jan Dec Oct S Aug Nov Feb Nov	60 27 26 4 36 51 34 8 8 58 6 21 9 4 16 6 60
transactions abroad Credit cards agents retaining nu balance transfers: best rates (latest) for borrowing: best cashback tricks chip and Pin payment under pro claims: for purchase deals and offers Egg Money card foreign currency cha fraud 'improved' perks incorrect sum charg	05 04 04 05 mbe 04 05 05 04 05 05 04 05 05 04 05 05 04 05 05 04 05 05 04 05 05 04 05 05 04 05 05 04 05 05 05 05 05 05 05 05 05 05 05 05 05	Apr Jun Aug Dec rs Mar Feb (lates May Mar Sep Apr road Jan Dec Oct S Aug Nov Feb Nov	60 27 26 4 36 51 34 8 8 58 6 21 9 4 16 6 60

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■ 05 Sep 58

private charges

Diabetics: testing strips:

computer technology for

Disease awareness campaigns:

celebrity endorsements

Detergents

rationing

Novo rip-off

access for

Diets: Gl

Disabled:

			Dishwashers	05	Nov	48	
5 O N				04	Jul	56	
04	Feb	6		04	Oct	62	
04	Jun	51		04			
	Feb	24	· · · · · · · · · · · · · · · · · · ·	05			
	Jun	58	reliable brands	04			
	Mar			04	Jun	22	
03	Jan	4	Doctors:	05	Jun	22	
05	·	24		OE	lue	0	
	Dec		appointment delays	05	Jun	9	
05 encie	Jan	10	Dolphin Bathrooms:	04	Maa	c	
		эг	complaints about	04	Mar	6	
	Feb	25	Domestic appliances				
04			see Electrical appliar				
	Aug		Doors: unsuitable for			<u> </u>	
04	Oct	64	refund	04	Dec	60	
~ =		_	Double glazing:				
05		5	unsatisfactory work				
04	Sep		compensation	05	Aug	60	
	Oct	64	Drills: cordless	05	Feb	50	
05	Nov	31	+	05	Jul	64	
04	Sep	52	Drills: dust-free	04	Aug	52	
			Drinks 🔳	05	Nov	19	
05	Apr	59	Driving licences: rene	wing	g:		
05	Feb	26	at 70 years old 🔳	04	Feb	37	
05	Nov	33	Driving Standards Ag	епсу	(DSA):	
05	Dec	24	phone hotline proble	ems			
05	Jul	48		04	Jan	8	
04	Apr	22	Drugs and medicines:		-		
04	May	51	celebrity endorseme				
				05	Mar	6	
			diabetics' testing str				
				04	Dec	6	
			heart drug ads	05	Mar		
04	lun	26	'herbal' eczema crea		iviai	55	
01	Jun	20		04	Feb	6	
04	Oct	27	prescribing:	01	TCD	0	
0+	OLL	27	by pharmacists and	1			
ons				05	Dec	75	
015	Jul	8	warning labels	03	Oct	9	
05	Jui	0	Zocor	04		9	
0.4		0			Jul	-	
04	Apr	8		05	Sep	58	
~ (- 4	Dust Bubble	05	Jan	36	
04	Feb	51	DVD players	04			
	_			05	Dec		
05	Dec	74	· · ·	04			
04	Apr	8		04	Jun	52	
			· · · · · · · · · · · · · · · · · · ·	04	F		
04	Jul	60	•	05	Jun	51	
04	Oct	67	portable	05	Dec	64	
ion			reliable brands	04	May	14	
I 05	Nov	66		05	Jul	27	
05	Feb	59	DVD recorders	04	Dec	48	
05	Mar	59		05	Jun	44	
05	May	7		05	Dec	66	
05	Jun	59	Best Buys 🛛 🔵	04	Jun	53	
05		58	-	04	Sep	56	
	Aug	18	high-definition	05	Nov		
05	Jan	38	reliable brands	05	Jul	28	
ps:	,		DVD/video recorder	04	Aug	52	
04	Dec	6	Dyson:	0.	, .c.g	02	
05	Jul	22	Ball: Which? awards	05	Dec	23	
05	Jan	5	reliability	05	Jun	4	
00	Jan	5	Tenaonity	05	Juli	+	
05	Dec	32	-				
ogy f		32	E E				
04 04		46	eBay: rip-offs	05	Dec	8	•
	jui igns:	4 0	Ebuyer:	05	Dec	0	
•	igns:			OF	Nou	0	
ents 05	Mag	6	complaints against	05 05		8 74	
05	Mar	6	-	05	Dec	74	

Egg Money:			
recorded messages	from		
iccoraca messages		Apr	8
		•	
Which? awards	05	Dec	24
Elderly:			
care home funding	04	May	39
information on care		ies	
information on care	05	Jul	22
FI		Jui	22
Electrical appliance			
DIY installation	05	Aug	58
extended warranties	оп		
	04	Dec	6
measuring energy u	sed		
5 5,	05	Jan	58
		-	
recycling	04	Jul	54
reliable brands	04	May	10
	05	Jun	18
spares for	04	May	8
Which? awards	05	Dec	
	05	Dec	22
Electricity:			
green tariffs	05	Sep	21
Electrolux: vacuum cl	eane	:n	
problems	05		9
Electronic appliance		,01	2
buying from super			
	05	0ct	21
reliable brands	04	May	14
Emails:			
	04	Aug	4
5 5	04	Aug	4
Empire Stores:			
misleading promotion	ons		
	05	Jul	8
Endowments	04	Jul	29
	04	Mar	7
mis-selling			-
	04	Sep	6
	04	Dec	9
	05	lan	9
penalties for reduc	ina c	-	
pendities for reduc			0
_	05	Apr	8
Energy:			
fuel tariffs	05	Mar	8
green	05	Sep	21
	04	-	
Energy labels	04	Jul	14
Energy labels +	04 04	-	
Energy labels + Energy suppliers:	04	Jul	14
Energy labels +	04	Jul	14
Energy labels + Energy suppliers:	04 e	Jul Aug	14 58
Energy labels + Energy suppliers: answering telephon	04 e 04	Jul Aug Dec	14 58 8
Energy labels + Energy suppliers: answering telephon fuel prices	04 e 04 04	Jul Aug Dec Nov	14 58 8 6
Energy labels + Energy suppliers: answering telephon fuel prices Energywatch: powers	04 e 04 04 05	Jul Aug Dec	14 58 8
Energy labels + Energy suppliers: answering telephon fuel prices Energywatch: powers Equity release schem	04 e 04 04 05 es:	Jul Aug Dec Nov	14 58 8 6 8
Energy labels + Energy suppliers: answering telephon fuel prices Energywatch: powers	04 e 04 04 05	Jul Aug Dec Nov	14 58 8 6
Energy labels + Energy suppliers: answering telephon fuel prices Energywatch: powers Equity release schem	04 e 04 04 05 es: 05	Jul Aug Dec Nov Feb Aug	14 58 8 6 8
Energy labels + Energy suppliers: answering telephon fuel prices Energywatch: powers Equity release schem advice on	04 e 04 05 es: 05 emes	Jul Aug Dec Nov Feb Aug	14 58 8 6 8 8
Energy labels + Energy suppliers: answering telephon fuel prices Energywatch: powers Equity release schem advice on home reversion scho	04 e 04 05 es: 05 emes 05	Jul Aug Dec Nov Feb Aug Jul	14 58 8 6 8 8 67
Energy labels + Energy suppliers: answering telephon fuel prices Energywatch: powers Equity release schem advice on home reversion sche mis-selling	04 e 04 05 es: 05 emes 05 04	Jul Aug Dec Nov Feb Aug Jul Feb	14 58 8 6 8 8 67 67
Energy labels + Energy suppliers: answering telephon fuel prices Energywatch: powers Equity release schem advice on home reversion sche mis-selling Estate agents	04 e 04 05 es: 05 05 04 05	Jul Aug Dec Nov Feb Aug Jul Feb May	14 58 8 6 8 8 67 67 4
Energy labels + Energy suppliers: answering telephon fuel prices Energywatch: powers Equity release schem advice on home reversion sche mis-selling	04 e 04 05 es: 05 emes 05 04 05 05	Jul Aug Dec Nov Feb Aug Jul Feb	14 58 8 6 8 8 67 67
Energy labels + Energy suppliers: answering telephon fuel prices Energywatch: powers Equity release schem advice on home reversion sche mis-selling Estate agents	04 e 04 05 es: 05 05 04 05	Jul Aug Dec Nov Feb Aug Jul Feb May	14 58 8 6 8 8 67 67 4
Energy labels + Energy suppliers: answering telephon fuel prices Energywatch: powers Equity release schem advice on home reversion scho mis-selling Estate agents + ban for fraud	04 e 04 05 es: 05 04 05 04 05 04	Jul Aug Dec Nov Feb Aug Jul Feb May Jun	14 58 8 6 8 67 67 6 4 56
Energy labels + Energy suppliers: answering telephon fuel prices Energywatch: powers Equity release schem advice on home reversion sche mis-selling Estate agents +	04 e 04 05 es: 05 05 04 05 05 04	Jul Aug Dec Nov Feb Jul Feb May Jun Aug	14 58 8 6 8 8 67 6 4 56 7
Energy labels + Energy suppliers: answering telephon fuel prices Energywatch: powers Equity release schem advice on home reversion sche mis-selling Estate agents + ban for fraud consumer protection	04 e 04 05 es: 05 05 04 05 04 05 04 04	Jul Aug Dec Nov Feb Jul Feb May Jun Aug May	14 58 8 6 8 8 8 8 8 8 8 67 6 4 56 7 7 7
Energy labels + Energy suppliers: answering telephon fuel prices Energywatch: powers Equity release schem advice on home reversion sche mis-selling Estate agents + ban for fraud consumer protection contracts	04 e 04 05 es: 05 05 04 05 04 05 04 05	Jul Aug Dec Nov Feb Jul Feb May Jun Aug May Aug	14 58 8 6 8 8 67 6 4 56 7 7 58
Energy labels + Energy suppliers: answering telephon fuel prices Energywatch: powers Equity release schem advice on home reversion sche mis-selling Estate agents + ban for fraud consumer protection	04 e 04 05 es: 05 05 04 05 04 05 04 05	Jul Aug Dec Nov Feb Jul Feb May Jun Aug May	14 58 8 6 8 8 8 8 8 8 8 67 6 4 56 7 7 7
Energy labels + Energy suppliers: answering telephon fuel prices Energywatch: powers Equity release schem advice on home reversion sche mis-selling Estate agents + ban for fraud consumer protection contracts	04 e 04 05 es: 05 05 04 05 04 05 04 05	Jul Aug Dec Nov Feb Jul Feb May Jun Aug May Aug	14 58 8 6 8 8 67 6 4 56 7 7 58
Energy labels + Energy suppliers: answering telephon fuel prices Energywatch: powers Equity release schem advice on home reversion sche mis-selling Estate agents + ban for fraud consumer protection contracts dodgy: dealing with investigation	04 e 04 05 es: 05 05 04 05 04 05 04 05 04 05 04 05 04 05	Jul Aug Dec Nov Feb Jul Feb May Jun Aug May Aug Dec	14 58 8 6 8 8 67 6 4 56 7 7 58 9
Energy labels + Energy suppliers: answering telephon fuel prices Energywatch: powers Equity release schem advice on home reversion sche mis-selling Estate agents + ban for fraud consumer protection contracts dodgy: dealing with	04 e 04 05 es: 05 05 04 05 04 05 04 05 04 05 04 05 04 05 04	Jul Aug Dec Nov Feb Aug Jul Feb May Jun Aug Dec May	14 58 8 6 8 8 67 6 4 56 7 7 58 9 10
Energy labels + Energy suppliers: answering telephon fuel prices Energywatch: powers Equity release schem advice on home reversion sche mis-selling Estate agents + ban for fraud consumer protection contracts dodgy: dealing with investigation Ombudsman schem	04 e 04 05 es: 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05	Jul Aug Dec Nov Feb Aug Jul Feb May Jun Aug Dec May Sep	14 58 8 6 8 8 67 6 4 56 7 7 58 9 10 59
Energy labels + Energy suppliers: answering telephon fuel prices Energywatch: powers Equity release schem advice on home reversion sche mis-selling Estate agents + ban for fraud consumer protection contracts dodgy: dealing with investigation Ombudsman schem unfair charges	04 e 04 05 es: 05 05 04 05 04 05 04 05 04 05 04 05 04	Jul Aug Dec Nov Feb Aug Jul Feb May Jun Aug Dec May Sep Aug	14 58 8 6 8 8 8 67 6 4 56 7 7 58 9 10 59 7
Energy labels + Energy suppliers: answering telephon fuel prices Energywatch: powers Equity release schem advice on home reversion sche mis-selling Estate agents + ban for fraud consumer protection contracts dodgy: dealing with investigation Ombudsman schem	04 e 04 05 es: 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05	Jul Aug Dec Nov Feb Aug Jul Feb May Jun Aug Dec May Sep	14 58 8 6 8 8 8 67 6 4 56 7 7 58 9 10 59 7 16
Energy labels + Energy suppliers: answering telephon fuel prices Energywatch: powers Equity release schem advice on home reversion sche mis-selling Estate agents + ban for fraud consumer protection contracts dodgy: dealing with investigation Ombudsman schem unfair charges	04 e 04 05 es: 05 05 04 05 04 05 04 05 04 05 04 05 04	Jul Aug Dec Nov Feb Aug Jul Feb May Jun Aug Dec May Sep Aug	14 58 8 6 8 8 8 67 6 4 56 7 7 58 9 10 59 7
Energy labels + Energy suppliers: answering telephon fuel prices Energywatch: powers Equity release schem advice on home reversion sche mis-selling Estate agents + ban for fraud consumer protection contracts dodgy: dealing with investigation Ombudsman schem unfair charges Ethical consumers	04 e 04 05 es: 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05	Jul Aug Dec Nov Feb Aug Feb May Jun Aug Dec May Aug Dec May Sep Aug Oct	14 58 8 6 8 8 8 67 6 4 56 7 7 58 9 10 59 7 16
Energy labels + Energy suppliers: answering telephon fuel prices Energywatch: powers Equity release schem advice on home reversion sche mis-selling Estate agents + ban for fraud consumer protection contracts dodgy: dealing with investigation Ombudsman schem unfair charges	04 e 04 05 es: 05 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05	Jul Aug Dec Nov Feb Aug Feb May Jun Aug Dec May Aug Dec May Sep Aug Oct	14 58 8 6 8 8 8 67 6 4 56 7 7 58 9 10 59 7 16 66
Energy labels + Energy suppliers: answering telephon fuel prices Energywatch: powers Equity release schem advice on home reversion sche mis-selling Estate agents + ban for fraud consumer protection contracts dodgy: dealing with investigation Ombudsman schem unfair charges Ethical consumers	04 e 04 05 es: 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05	Jul Aug Dec Nov Feb Aug Feb May Jun Aug Dec May Aug Dec May Sep Aug Oct	14 58 8 6 8 8 8 67 6 4 56 7 7 58 9 10 59 7 16

Events: food safety a	at		
		11	17
		Jul	17
Everest: failure to fulfi	il cor	ntract	
		Sep	60
Exercise machines	04	Aug	30
+	04	Nov	56
			50
Expedia: delayed refu	nds f	rom	
	05	Oct	7
	00	000	'
Extension leads:			
coiled 🛛	04	lan	4
Eye surgery: laser			17
Eye surgery: laser	05	гер	17
-			
H .			
<u> </u>			
Fast-food restauran	ts		
		D	10
	05	Dec	10
Faxes: junk:			
,	01	NL	0
stopping	04	Nov	8
Fiat Panda:			
owners' views	OE	May	20
Film processing	05	Jul	36
Finances: student	04	Sep	38
	04	Seh	20
Financial advisers:			
new rules	04	Νον	26
	• •		20
Financial companies	s:		
complaints agains	t		
		0ct	20
	04	Uct	30
Financial documents:			
keeping for tax purp	0000		
	05	Jun	58
Financial pages:			
		_	
reading	04	Sep	28
Financial planning	∩4	Маг	46
	01	wiai	10
Financial services:			
consultation paper	05	Oct	59
		Jun	
Fire blankets	05	Jun	8
First Direct:			
Which? awards	05	Dec	24
	05	Dec	24
First aid:			
natural remedies	04	Aug	50
Flash car washer	05	Jul	40
Flavour Shaker	05	Nov	37
Floatsuits	04	Sep	53
+	04	Oct	64
Floodcheck	04		50
		Jun	
Flooding: by sewage	04	Feb	7
Flyposting:			
51 5	~ .	~	_
laws against	04	Sep	7
Food:			
advertising to childre			
	05	Apr	6
aimed at children:			
			_
endorsements	05	Mar	7
allergens in	05	0ct	16
best-before dates 🔳		Oct	66
content over 100 pe	er cer	nt	
	05	Jun	58
		Juli	20
cut-price fruit and ve	eg		
	05	Apr	24
European legislation		Jun	59
fast-food outlets		Dec	10
		Dec	
genetically modifie	ed		
	04	Sep	10
hamist		-	
ham: meat content		Nov	26
health ranges 🛛 🔳			
	05	Jan	58
hoalthy idoptitues	05		
healthy: identifying	05 05	Jan	59
healthy: identifying 'healthy' ranges	05		
'healthy' ranges	05 05 04	Jan	59
	05 05 04	Jan	59

Food (contd):			1
labelling:			
allergen facts	04	Nov	7
misleading	04	Apr	7
meat: water in	04	Sep	5
nutrition labelling	05	Маг	16
packaging	05	Арг	17
dangers of reusing	04	May	7
-	04	Sep	4
photography:			
for packaging	04	Nov	17
safety	04	Jul	24
safety at events	05	Jul	17
school meals	05	Nov	67
- <u>j</u>	05 04		58 50
synthetic cheese trans fats in	04	Jun Aug	6
labelling	05	Aug Apr	
tuna: for pregnant w			24
tuna. Ior pregnant w	04		8
use-by dates	0 4	Арг	18
Food additives	04	Feb	34
Food assurance sch	eme		
	04	Mar	22
Food covers:			
stretchable	04	Jan	52
Food outlets:			
hygiene checks	05	Apr	5
informing public of			
	05	Feb	9
results online	05	5	8
Food scares	05	Jan	19
Food supplements:	OF	1.00	FO
legislation on	05	Apr	58
Football: World Cup ti	05 icket	Jul c.	/
Football: World Cup ti	icket	-	/
Football: World Cup ti purchase arrangeme	icket ents	s:	5
	icket	-	5 7
	icket ents 05	s: Apr	5 7
purchase arrangeme	icket ents 05	s: Apr	7 5 7 7
purchase arrangeme Football boots:	ocket ents 05 05	s: Apr Jun	7 7 7 6
purchase arrangeme Football boots:	ocket ents 05 05 05	s: Apr Jun Jan	
purchase arrangeme Football boots: bladed	ocket ents 05 05 05 05	s: Apr Jun Jan Sep	
purchase arrangeme Football boots: bladed Ford: Focus C-Max: owner	icket ents 05 05 05 05 rs' vi 05	s: Apr Jun Jan Sep	
purchase arrangeme Football boots: bladed Ford:	icket ents 05 05 05 05 rs' vi 05 vs	s: Apr Jun Jan Sep ews Feb	6 20
purchase arrangeme Football boots: bladed Ford: Focus C-Max: owner Fusion: owners' view	05 05 05 05 05 05 05 vs 04	s: Apr Jun Jan Sep ews Feb Feb	6 20 18
purchase arrangeme Football boots: bladed Ford: Focus C-Max: owner Fusion: owners' view Nectar points	icket ents 05 05 05 05 rs' vi 05 vs	s: Apr Jun Jan Sep ews Feb Feb	6 20
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purchase arrangeme Football boots: bladed Ford: Focus C-Max: owner Fusion: owners' view Nectar points Fraud: credit card	cket ents 05 05 05 05 05 vs 05 vs 04 04 04 04 05	s: Apr Jun Jan Sep ews Feb Feb Mar Nov	6 20 18 5 16
purchase arrangeme Football boots: bladed Ford: Focus C-Max: owner Fusion: owners' view Nectar points Fraud: credit card ID	05 05 05 05 05 05 05 vs 04 04 04 05 05	s: Apr Jun Jan Sep ews Feb Mar Nov Mar	6 20 18 5 16 10
purchase arrangeme Football boots: bladed Ford: Focus C-Max: owner Fusion: owners' view Nectar points Fraud: credit card ID	cket ents 05 05 05 05 05 05 05 04 04 04 05 05 05	s: Apr Jun Jan Sep ews Feb Mar Nov Mar Apr	6 20 18 5 16 10 56
purchase arrangeme Football boots: bladed Ford: Focus C-Max: owner Fusion: owners' view Nectar points Fraud: credit card ID	05 05 05 05 05 05 05 vs 04 04 04 05 05	s: Apr Jun Jan Sep ews Feb Mar Apr May	6 20 18 5 16 10 56 58
purchase arrangeme Football boots: bladed Ford: Focus C-Max: owner Fusion: owners' view Nectar points Fraud: credit card ID	cket ents 05 05 05 05 05 vs 04 04 04 05 05 05 05	s: Apr Jun Jan Sep ews Feb Mar Nov Mar Apr	6 20 18 5 16 10 56 58
purchase arrangeme Football boots: bladed Ford: Focus C-Max: owner Fusion: owners' view Nectar points Fraud: credit card ID + insurance	cket ents 05 05 05 05 05 05 05 04 04 04 05 05 05 05 05 05	s: Apr Jun Jan Sep ews Feb Mar Feb Mar Apr May Sep Feb	6 20 18 5 16 10 56 58 58
purchase arrangeme Football boots: bladed Ford: Focus C-Max: owner Fusion: owners' view Nectar points Fraud: credit card ID + insurance	cket ents 05 05 05 05 05 05 05 04 04 04 05 05 05 05 05 05	s: Apr Jun Jan Sep ews Feb Mar Feb Mar Apr May Sep Feb	6 20 18 5 16 10 56 58 58
purchase arrangeme Football boots: bladed Ford: Focus C-Max: owner Fusion: owners' view Nectar points Fraud: credit card ID + insurance	cket ents 05 05 05 05 05 05 04 04 04 05 05 05 05 05 05 05 05 05	s: Apr Jun Jan Sep ews Feb Mar Apr May Sep Feb ct Jan	6 20 18 5 16 10 56 58 58 9
purchase arrangeme Football boots: bladed Ford: Focus C-Max: owner Fusion: owners' view Nectar points Fraud: credit card ID + insurance online Freedom of Information	cket ents 05 05 05 05 05 05 04 04 04 05 05 05 05 05 05 05 05 05 05	s: Apr Jun Jan Sep ews Feb Mar Apr May Sep Feb ct Jan	6 20 18 5 16 10 56 58 58 9 6 60
purchase arrangeme Football boots: bladed Ford: Focus C-Max: owners Fusion: owners' view Nectar points Fraud: credit card ID + insurance online Freedom of Information	cket ents 05 05 05 05 05 05 05 05 05 05 05 05 05	s: Apr Jun Jan Sep ews Feb Mar Apr May Sep Feb ct Jan Oct	6 20 18 5 16 10 56 58 58 9 6 60 63
purchase arrangeme Football boots: bladed Ford: Focus C-Max: owner Fusion: owners' view Nectar points Fraud: credit card ID Freedom of Informati Freezers Best Buys Iabelling food in: Timestrips	cket ents 05 05 05 05 05 05 05 05 05 05 05 05 05	s: Apr Jun Jan Sep ews Feb Mar Apr May Sep Feb ct Jan Oct	6 20 18 5 16 10 56 58 58 9 60 63
purchase arrangeme Football boots: bladed Ford: Focus C-Max: owners' Fusion: owners' view Nectar points Fraud: credit card ID + insurance online Freedom of Informati Freezers Best Buys labelling food in: Timestrips Fridge-freezers:	ckett ents 05 05 05 05 05 05 05 05 05 05 05 05 05	s: Apr Jun Jan Sep ews Feb Mar Apr May Sep Feb ct Jan Oct Nov Mar	6 20 18 5 16 10 56 58 58 9 60 63 54
purchase arrangeme Football boots: bladed Ford: Focus C-Max: owner Fusion: owners' view Nectar points Fraud: credit card ID + insurance online Freedom of Informati Freezers Best Buys labelling food in: Timestrips Fridge-freezers: American-style	ckett ents 05 05 05 05 05 05 04 04 05 05 05 05 05 05 05 05 05 05 05 05 05	s: Apr Jun Jan Sep ews Feb Mar Apr May Sep Feb ct Jan Oct Nov Mar Mar	6 20 18 5 16 10 56 58 58 9 60 63 63 54 54 50
purchase arrangeme Football boots: bladed Ford: Focus C-Max: owner Fusion: owners' view Nectar points Fraud: credit card ID + insurance online Freedom of Informati Freezers Best Buys labelling food in: Timestrips Fridge-freezers: American-style Best Buys	ckett ents 05 05 05 05 05 05 05 05 05 05 05 05 05	s: Apr Jun Jan Sep ews Feb Mar Apr May Sep Feb ct Jan Oct Nov Mar Sep	6 20 18 5 16 10 56 58 58 9 60 63 63 54 54 50 32
purchase arrangeme Football boots: bladed Ford: Focus C-Max: owner Fusion: owners' view Nectar points Fraud: credit card ID + insurance online Freedom of Informati Freezers Best Buys labelling food in: Timestrips Fridge-freezers: American-style Best Buys Best Buys 6	ackett ants 05 05 05 05 05 05 04 05 05 05 05 05 05 05 05 05 05 05 05 05 05 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 04	s: Apr Jun Jan Sep ews Feb Mar Apr May Sep Feb ct Jan Oct Nov Mar Mar Sep Mar	6 20 18 5 16 10 56 58 58 9 60 63 63 54 54 50 32 55
purchase arrangeme Football boots: bladed Ford: Focus C-Max: owner Fusion: owners' view Nectar points Fraud: credit card ID + insurance online Freedom of Informati Freezers Best Buys labelling food in: Timestrips Fridge-freezers: American-style Best Buys Best Buys Best Buys	ackett ants 05 05 05 05 05 05 04 05 05 05 05 05 05 05 05 05 05 05 05 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 04 04	s: Apr Jun Jan Sep ews Feb Mar Apr May Sep Feb ct Jan Oct Nov Mar Sep Mar Oct	6 20 18 5 16 10 56 58 58 9 6 60 63 54 54 50 32 55 63
purchase arrangeme Football boots: bladed Ford: Focus C-Max: owner Fusion: owners' view Nectar points Fraud: credit card ID + insurance online Freedom of Informati Freezers Best Buys labelling food in: Timestrips Fridge-freezers: American-style Best Buys Best Buys	ackett ants 05 05 05 05 05 05 04 05 05 05 05 05 05 05 05 05 05 05 05 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 05 05 05 05 04 05 05 05 05	s: Apr Jun Jan Sep ews Feb Mar Apr May Sep Feb Ct Jan Oct Nov Mar Sep Mar Sep Mar Oct Apr	6 20 18 5 16 10 56 58 58 9 6 60 63 54 54 50 32 55 63 34
purchase arrangeme Football boots: bladed Ford: Focus C-Max: owner Fusion: owners' view Nectar points Fraud: credit card ID + insurance online Freedom of Informati Freezers Best Buys labelling food in: Timestrips Fridge-freezers: American-style Best Buys Best Buys Chest: Best Buys	ckett ents 05 05 05 05 05 05 05 04 05 05 05 05 05 05 05 05 05 05 05 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 05 05 05 05 05 05 05 04 05 05 05 05 05 05 05	s: Apr Jun Jan Sep ews Feb Mar Apr May Sep Feb Ct Jan Oct Nov Mar Sep Mar Sep Mar Oct Apr Apr	6 20 18 5 16 10 56 58 58 9 6 60 63 54 54 54 55 63 32 55 63 34 38
purchase arrangeme Football boots: bladed Ford: Focus C-Max: owner Fusion: owners' view Nectar points Fraud: credit card ID + insurance online Freedom of Informati Freezers Best Buys labelling food in: Timestrips Fridge-freezers: American-style Best Buys Best Buys	ackett ants 05 05 05 05 05 05 04 05 05 05 05 05 05 05 05 05 05 05 05 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 05 05 05 05 04 05 05 05 05	s: Apr Jun Jan Sep ews Feb Mar Apr May Sep Feb Ct Jan Oct Nov Mar Sep Mar Sep Mar Oct Apr	6 20 18 5 16 10 56 58 58 9 6 60 63 54 54 50 32 55 63 34

Fridge-freezers (con	td):		
in garage	05	Sep	6
reliable brands	05	Jun	2
Fridges	05	Sep	4
Best Buys 🛛 🗨	04	Nov	5
•	05	Apr	5
Fruit:			
cut-price	05	Apr	2
in supermarkets	04	Jun	1
Fruit juices 🛛 🗖	05	Nov	1
Funds Reunited	04	Aug	5
Furniture:			
guarantees on	05	Feb	6
incomplete bedroon	n sui	te	
	05	May	6
Furniture industry:			
customer protection			
	05	Jan	

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05	May	3
q		
-	Jul	4
04	-	3
		4
		5
		5
		2
05	NOV	2
-		
04	Jun	4
04	Dec	3
05	May	3
04	Маг	1
		1
		'
		F
		5
		_
05	Jun	5
05	Feb	
unci	I	
	l Jan	1
	Jan	1
05 d fo	Jan	1
05 d fo 04	Jan od Sep	1
05 d fo 04 04	Jan od Sep May	1
05 d for 04 04 stem	Jan od Sep May	1
05 d for 04 04 stem	Jan od Sep May	1
05 d for 04 04 stem	Jan od Sep May	1
05 d for 04 04 stem 05	Jan od Sep May Is Nov	1
05 d for 04 04 stem 05	Jan od Sep May Is Nov	1 4 2
05 d fo 04 04 stem 05 04 05	Jan od Sep May s Nov Jun Mar	1
05 d for 04 04 05 04 05 04	Jan od Sep May Is Nov	1 4 2
05 d fo 04 04 stem 05 04 05	Jan od Sep May s Nov Jun Mar	1 4 2
05 d for 04 04 05 04 05 04	Jan od Sep May s Nov Jun Mar May	1 4 2
05 d foo 04 04 05 05 04 05	Jan od Sep May Is Nov Jun Mar May Dec Dec	1 4 2
05 d fo 04 04 05 04 05 04 05 04 05	Jan od Sep May Is Nov Jun Mar May Dec	1 4 2
05 d foo 04 04 05 04 05 04 05 04 05 05 04	Jan od Sep May Is Nov Jun Mar May Dec Dec May	1 4 2
05 04 04 05 05 05 05 05 05 05 05 05 05	Jan od Sep May is Nov Jun Mar May Dec Dec May Feb	1 4 2
05 d foo 04 04 05 04 05 04 05 04 05 05 04	Jan od Sep May Is Nov Jun Mar May Dec Dec May	1 4 2
05 04 04 05 05 05 05 05 05 05 05 05 05	Jan od Sep May is Nov Jun Mar May Dec Dec May Feb	1 4 2
05 04 04 05 05 05 05 05 05 05 05 05 05	Jan od Sep May is Nov Jun Mar May Dec Dec May Feb	1 4 2
05 04 04 05 04 05 04 05 04 05 04 05 04 05 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 05 04 05 05 04 05 05 04 05 05 04 05 05 05 05 05 05 05 05 05 05	Jan od Sep May s Nov Jun Mar Dec Dec Dec May Feb Jun	1 4 2
05 04 04 05 04 05 04 05 04 05 04 05 04 05 05 04 05 04 05 04 05 04 05 04 05 04 05 04 04 05 04 05 04 05 04 05 04 05 05 04 05 05 05 05 05 05 05 05 05 05	Jan Sep May s Nov Jun Mar Dec Dec May Feb Jun Mar	1 4 2 6 7 4 2 6 5
05 04 04 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 04 05 05 04 05 05 04 05 05 04 05 05 04 05 05 05 05 05 05 05 05 05 05	Jan od Sep May s Nov Jun Mar May Feb Jun Mar Mar	1 4 2 6 7 4 2 6 5
05 04 04 05 04 05 04 05 04 05 04 05 04 05 05 04 05 04 05 04 05 04 05 04 05 04 05 04 04 05 04 05 04 05 04 05 04 05 05 04 05 05 05 05 05 05 05 05 05 05	Jan Sep May s Nov Jun Mar Dec Dec May Feb Jun Mar	1 4 2 6 7 4 2 6 5
	g 04 05 05 05 05 04 04 04 04 04 04 05 05	04 Jul 04 Nov 05 Jun 05 Dec stem 05 Nov 04 Jun 04 Dec 05 May 04 Mar 04 Nov 04 Oct 04 Oct 05 Apr

Halifax: Regular Saver account 04 May 52 04 Jun 36 Headphones ● 04 Jan 56 Best Buys 04 Nov 41 Health screening 04 Aug 10 Healthcare Commission 04 Apr 46 + 04 May 58 Hedgetrimmers: Garden Groom 04 May 50 Helmets: bike 05 Jul 48 04 Nov 36 Hi-fi: micro • 05 Apr 34 micro system 04 Mar 10 separates Hire purchase: liability 05 Apr 60 05 May 16 Holiday clubs Holiday insurance see Travel insurance Holidays: bargain bookings 04 Aug 44 breach of contract 04 Jul 60 04 Oct 68 cancelled: refunds 05 Oct 7 misrepresentation: compensation 05 Dec 76 money for 04 Apr 31 phone offers 05 Dec 7 spring mini-breaks 05 Feb 28 unsatisfactory: compensation 05 Feb 60 05 Jun 60 websites 04 Apr 28 Home entertainment: new products 05 Nov 20 Home reversion schemes: regulation 05 Jul 67 Home security 04 Feb 22 Home-buying services: low offer 05 Nov 9 Honda Accord: owners' views 04 Feb 19 Hoover: Air Rider hovercraft vac: Which? awards 05 Dec 23 Hospitals: 05 Nov 7 еггогѕ 04 Apr 10 hygiene House insurance 04 Jun 42 + 04 Aug 58 05 Jun 24 ■ 05 Aug 58 05 Dec 40 absence from property ■ 04 Aug 4 best rates (latest) • 04 Dec 30 losing no-claim bonus ■ 04 Dec 58 terrorism exclusion ■ 04 Feb 4 Housebuilders: 04 Apr incompetence 6 Houses and flats: buying: home information packs (HIPs) 04 Apr 9 05 Dec 75 refundable deposit O4 Apr 5

in Scotland

05 Apr 59

Houses and flats (con	td):		
NHBC warranty	04	Apr	60
		Oct	6
HSBC: youth account	04	Sep	53
Hygiene:			
checks on food prem			F
anoulta polica	05 05	Apr	5 8
results online on cruise ships	05	Aug Sep	o 5
at event food outle		Seh	J
	05	Jul	17
Hyundai Getz:		<i>j</i> c.	
owners' views	04	Jun	26
т			
<u> </u>			
	05	-	
ID fraud		Mar	
+	05	Apr	56
	05	May Sep	58
iDog Income protection i	05	Nov	37
income protection i	05	Mar	28
advice on	04	Jun	15
Ink cartridges:	51	,	
5	05	Aug	9
Insomnia cures	04	5	
Insurance:			
mis-selling	05	May	5
sales rules	05	Jan	8
	05	May	56
settlement of claims	05	Nov	5
Interior decoration:			
unsatisfactory work:			
compensation	05	Apr	60
Internet:	0.5	- I	22
broadband	05 04	Feb Aug	
metered switching supplier			
car sales	04	Jul	7
dialler scams	04	Aug	5
	04	Oct	66
	05	Apr	7
downloading music	lega	Ily	
	04	Áug	54
film and music dowr	nload	ls	
	04	Feb	50
online fraud	05	Feb	9
'phishing' emails ■		Aug	58
phone calls through		Jun	51
phone, TV & intern			
photo procession	04 04	Feb Feb	31 47
photo processing security software	04 05	Feb	47 40
shopping	04	Feb	38
	04	Apr	50
complaints		Nov	8
	05		74
customers' rights			
	05	Jan	58
eBay rip-offs	05	Dec	8
prices	04	0ct	32
	05	Nov	
safety	04	Feb	51
supermarkets	04	Sep	46
	04	Dec	58
Transport Direct:	05	Oct	5
teething problems	05	ott	S

Internet (contd):				Labe
websites:				nut
cheap flights		Jan	52	trar
holiday landline equivalen	04		28	Ladd Ladd
0870 numbers			58	re
Investments:	105	iviay	50	Lapt
ads for: rules	04	Jun	7	Laur
options	05	May	18	LavN
reading financial p				flav
	04	Sep	28	Law
split-capital:	05		_	con
compensation iPods:	05	Jun	5	Lega
	05	Feb	58	Lega
Which? awards	05		23	Lega
Ironing:				Lexu
LauraStar Steamax	05	Feb	38	Wh
Irons: steam	04	Sep		Life
	05	Feb	27	app
mini cash: best rate			~ ~	
	05 04	Oct Feb	32 42	Ligh
transferring shares: tax changes				low
Tessa-only	04 04	Арг		Ligh
ISPs	04	Jun		fluc
	05	-		sv
+	05	Sep	56	sec
Best Buys	04	Feb	55	so
	04	Aug	55	Lipos
changing:				Lloy
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complaints schemes filtering out names		Mar Dec	8 6	Loan
Interno otti names	0.5	Dec	0	Bes
5			24	
Which? awards	05	Dec	24	inte
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5			24	
Which? awards	05 05	Dec Jan	24 50	р
Which? awards	05 05 g chi	Dec Jan Idren	50	pu uns be
Which? awards U Jackets: walking Jamster: ads targeting	05 05 g chi 05	Dec Jan Idren Nov	50	uns be
Which? awards	05 05 g chi 05	Dec Jan Idren	50	pu uns be
Which? awards U Jackets: walking Jamster: ads targeting	05 05 g chi 05	Dec Jan Idren Nov	50	uns be
Which? awards U Jackets: walking Jamster: ads targeting	05 05 g chi 05	Dec Jan Idren Nov	50	uns be
Which? awards U Jackets: walking Jamster: ads targeting	05 05 g chi 05	Dec Jan Idren Nov	50	uns be
Which? awards J Jackets: walking Jamster: ads targeting Jigsaws Kellogg's: book offer	05 05 05 05 04	Dec Jan Idren Nov Oct	50 6 53 6	Loft MCV
Which? awards U Jackets: walking Jamster: ads targeting Jigsaws K Kellogg's:	05 05 05 04 04 gar c	Dec Jan Idren Nov Oct May	50 6 53 6 nt	Loft Can McV bisi Mail
Which? awards U Jackets: walking Jamster: ads targeting Jigsaws Kellogg's: book offer Frosties: salt and su	05 05 05 05 04 04 9ar c 04	Jan Idren Nov Oct May conter Oct	50 6 53 6 nt 67	Loft Can McV biss Mail buy
Which? awards Update: walking Jackets: walking Jamster: ads targeting Jigsaws K Kellogg's: book offer Frosties: salt and sugar lower salt and sugar	05 05 05 04 04 04 04 04 04	Jan Idren Nov Oct May Cott	50 6 53 6 nt 67 59	Loft can Mail buy Mark
Which? awards Update: walking Jackets: walking Jamster: ads targeting Jigsaws K Kellogg's: book offer Frosties: salt and sugar Nuddles	05 05 05 04 04 04 04 04 04 04 04	Dec Jan Idren Nov Oct Oct Jul	50 6 53 6 11 67 59 54	Loft can Mail buy Marl cre
Which? awards Update: walking Jackets: walking Jamster: ads targeting Jigsaws K Kellogg's: book offer Frosties: salt and sugar Muddles Kerbs: dropped: coun	05 05 05 04 04 04 04 04 05 04 04 04 05 04	Jan Idren Nov Oct Oct Jul narges	50 6 53 6 10 67 59 54 54 s for	Loft can Mail buy Mark cree Mazo
Which? awards Update: walking Jackets: walking Jamster: ads targeting Jigsaws K Kellogg's: book offer Frosties: salt and sugar Muddles Kerbs: dropped: coun	05 05 05 04 04 04 04 05 04 colich 04 colich	Dec Jan Idren Nov Oct Oct Jul	50 6 53 6 11 67 59 54 54 54 54 4	Loft can Mail buy Marl cre
Which? awards Which? awards Jackets: walking Jamster: ads targeting Jigsaws Kellogg's: book offer Frosties: salt and sugat Muddles Kerbs: dropped: coun	05 05 05 04 04 04 04 05 04 colich 04 colich	Dec Jan Idren Nov Oct Oct Jul narge: May	50 6 53 6 11 67 59 54 54 54 54 4	Loft can McV biss Mail buy Mark cre 2: c
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Which? awards Which? awards Jackets: walking Jamster: ads targeting Jigsaws Kellogg's: book offer Frosties: salt and sugar Muddles Kerbs: dropped: coun Kettles Kia: owners' views	05 05 04 04 04 04 04 04 04 04 04 04 04	Dec Jan Idren Nov Oct Oct Jul narge May Dec	50 6 53 6 67 67 59 54 50 50 27	Loft can McV biss Mail buy Mark cre 2: c 3: c W
Which? awards Which? awards Jackets: walking Jamster: ads targeting Jigsaws Kellogg's: book offer Frosties: salt and sugat Muddles Kerbs: dropped: coun Kettles Kia: owners' views Carens Picanto Kitchens:	05 05 05 04 04 04 04 04 04 04 04 04 05	Dec Jan Idren Nov Oct Oct Jul May Dec Jun Oct	50 6 53 6 11 67 59 54 59 54 50 27 28	Loft can Loft can McV bise Mail buy Marl cree Maze 2: c 3: c W RX- MBN cree
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Which? awards U Jackets: walking Jamster: ads targeting Jigsaws Kellogg's: book offer Frosties: salt and sugar Muddles Kerbs: dropped: coun Kettles Kia: owners' views Carens Picanto Kitchens: companies fitting installation problem	05 05 05 04 04 04 04 04 04 04 04 04 04 05 04 04 05 04 05 05 05	Dec Jan Idren Nov Oct Oct Jul Dec Jun Oct Jun Oct Jan May Oct	50 6 53 6 11 67 59 54 50 27 28 48 60 6	Loft can Loft can McV bise Mail buy Mark cre Maz 2: c 3: c W RX- MBN cre Wea ille wat
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Which? awards U Jackets: walking Jamster: ads targeting Jigsaws Kellogg's: book offer Frosties: salt and sugar Muddles Kerbs: dropped: coun Kettles Kia: owners' views Carens Picanto Kitchens: companies fitting installation problem	05 05 05 04 04 04 04 04 04 04 04 04 04 05 04 04 05 04 05 05 05	Dec Jan Idren Nov Oct Oct Jul Dec Jun Oct Jun Oct Jan May Oct	50 6 53 6 11 67 59 54 50 27 28 48 60 6	Loft can Loft can McV bise Mail buy Marl cre Maze 2: c 3: c W RX- MBN cre Wea ille wat Med Men her
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Labelling (contd):				
nutrition facts	05	Маг		
trans fats	05		24	
Laddermat	05	Oct	39	
Ladders: damaged:	~ .			
, ,	04	Jun	4	
Laptops	05	Арг	43	
LauraStar Steamax	05		38	
LavNav	05	Aug	39	
	05	Sep	58	
Law Society:	0.5		_	
complaints to	05	Jul	5	
Legal advice:	~ .			
no win, no fee	04	Feb	14	
Legal aid: changes	05		6	
Legal Services Board	05	Nov	67	
Lexus LS430:	0.5	-	25	
Which? awards	05	Dec	25	
Life insurance	04	Jan	22	
application declaration			_	
	05	Jun	7	
Light bulbs:	~ .		~ ~	
low-energy	04		26	
	04	Арг	4	
Lights:				
fluorescent:				
j i	04	Mar	4	
security:				
solar-powered	04	Jun	41	
Liposuction pads	05	Oct	24	
Lloyds TSB:				
interest rates	05	Mar	6	
Loans:				
Best Buys	04	, -	51	
+	04	Jul	59	
interest rates:				
public opinion	05	Jan	9	
public opinion unsecured personal:		Jan	9	
		Jan	9	
unsecured personal		Jan Dec	9 39	
unsecured personal: best rates (latest) • Loft conversion: misro	05 epres	Dec sentat	39 tion:	
unsecured personal best rates (latest)	05 epres	Dec sentat	39 tion:	
unsecured personal: best rates (latest) • Loft conversion: misro	05 epres	Dec sentat	39 tion:	
unsecured personal: best rates (latest) • Loft conversion: misro	05 epres	Dec sentat	39 tion:	
unsecured personal best rates (latest) Loft conversion: misro cancelling contract	05 epres	Dec sentat	39 tion:	
unsecured personal: best rates (latest) Loft conversion: misro cancelling contract	05 epre: 04	Dec sentat	39 tion:	
unsecured personal: best rates (latest) Loft conversion: misro cancelling contract McVitie's: biscuit labelling	05 epres	Dec sentat	39 tion:	
unsecured personal: best rates (latest) Loft conversion: misro cancelling contract	05 epre: 04	Dec sentat Feb	39 tion: 60	
unsecured personal: best rates (latest) Loft conversion: misro cancelling contract McVitie's: biscuit labelling Mail-order: buyers' rights	05 epre: 04	Dec sentat Feb Dec	39 tion: 60	
unsecured personal: best rates (latest) Loft conversion: misro cancelling contract McVitie's: biscuit labelling Mail-order:	05 epres 04	Dec sentat Feb Dec	39 ion: 60	
unsecured personal: best rates (latest) Loft conversion: misro cancelling contract McVitie's: biscuit labelling Mail-order: buyers' rights	05 epres 04	Dec sentat Feb Dec Feb	39 ion: 60	
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unsecured personal: best rates (latest) Loft conversion: misro cancelling contract McVitie's: biscuit labelling Mail-order: buyers' rights Marks & Spencer: credit cards	05 epres 04 04 05 04 04	Dec sentat Feb Dec Feb	39 ion: 60 5 58 5	
unsecured personal: best rates (latest) Loft conversion: misro cancelling contract McVitie's: biscuit labelling Mail-order: buyers' rights Marks & Spencer: credit cards Mazda:	05 epres 04 04 05 04	Dec sentat Feb Dec Feb May	39 ion: 60 5 58 5 8 5 28	
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unsecured personal: best rates (latest) Loft conversion: misro cancelling contract McVitie's: biscuit labelling Mail-order: buyers' rights Marks & Spencer: credit cards Mazda: 2: owners' views 3: owners' views Which? awards RX-8: owners' views MBNA:	05 epres 04 04 05 04 05 05 05	Dec sental Feb Dec Feb May Oct May Dec Feb	39 ion: 60 5 58 5 5 28 28 28 25 23	
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unsecured personal: best rates (latest) Loft conversion: misro cancelling contract McVitie's: biscuit labelling Mail-order: buyers' rights Marks & Spencer: credit cards Mazda: 2: owners' views 3: owners' views 3: owners' views Which? awards RX-8: owners' views MBNA: credit card interest	05 epres 04 04 05 04 05 05 05 04	Dec sental Feb Dec Feb May Dec Feb Feb Mar	39 ion: 60 5 58 5 5 28 25 23 6	
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Metronet: Which? awards		OF	Dee	74
Which? awards MFI:		05	Dec	24
kitchen installatio		failu	50	
	,,,,,		Oct	6
never-ending sa	le		0.00	0
J.		05	Jul	20
MG Rover: collapse	:			
car warranties		05	Jun	6
MHRA:				
misleading public		05	Jul	9
N.4.'	-	05	Sep	58 38
Microwaves		05	Маг	38 35
barcode Baat Buura		05	Apr Mar	ээ 56
Best Buys		04	Jun	30
slimline	•	05	Jun	30
Miele: Which? awar	rde		-	
Milk: cancer concer				
Mini Convertible:		00)01	
owners' views		05	May	29
Mini-breaks:			-)	
spring	0	5	Feb	28
Minicabs:				
children in		04	Mar	29
Minidisc players:				
Best Buys	•	04	Jan	56
Mitsubishi Colt:				
owners' views		05	Oct	27
Möben Kitchens:		~ .		
complaints about		04	Mar	6
Mobile insurance:		0.4	C	0
exclusions Money:		04	Sep	8
	-	05	Aug	35
spending abroad			5	
Mortgages:	J	04	лрі	51
advice on		04	Sep	6
	+	04		64
		05	Oct	18
Best Buys		04	Jan	55
cashback		04	Jul	54
endowments		04	Jul	29
mis-selling		04	Mar	7
		04	Sep	6
		04		9
home income pla	ns			
victims of		04		7
mis-sold: freezing	, in			_
		04	Jan	7
new regulations		04	Oct	23
offset		05	Jul	32
payment protect (MPPI)	10	04		43
(IVIEEI)	+		Nov	
switching			Feb	
traps			May	
Motorbikes:				
environmentally-	frie	endl	y	
,		05		24
MOTs		04	Jan	10
		04	Mar	4
	+	04	Mar	58
computerising		05	Jun	9
Mouthwashes		04	Oct	34
MP3 players		04		
		05		
		05	Nov	38
	1	116	1100	1)

MP3 players (contd)			
	04	Jan	56
	04	May	
	04	Sep	
•	05		55
+	05		
•	05	Jul	41
iPods:			
battery life 🛛 🗖	05	Feb	58
Which? awards	05	Dec	23
Q-Be	05	Dec	44
MP4 players	04	Aug	
	05	Nov	22
MRSA	05	Sep	16
	05	Oct	58
Multimedia players:	05	0	
Roadster	05	Dec	44
NT			
1			
Nannies	04	0ct	20
National Homebuyers			
low offer	05	Nov	9
National Savings:			
Guaranteed Equity E			
		May	50
interest rates (latest			
-	04	,	57
5		Маг	
tracing lost accounts		Jan Mar	6 58
Nationwide:	04	IVIdI	20
Which? awards	05	Dec	24
Natural Health Found			2 1
dangerous advice fro			
5	04	Jun	5
Navigation system	05	Dec	23
Nectar:			
card fraud	04	Oct	7
points from Ford	04	Mar	5
Newspapers:			
financial pages NHS:	04	Sep	28
complaints system	04	Маг	7
diabetes testing stri		widi	/
and beces testing still	04	Dec	6
hospital errors	05		7
survey of	05		10
Niagara Therapy:		•	
double-selling	04	Feb	8
Nintendo DS:			
Which? awards		Dec	
Nokia: N-Gage	04	Jan	54
Norwich Union:			
pensions: charges	05	Feb	7
Novo Immogenics:			
diet rip-off	05	Jan	5
NTL:	0.5		
cancellation system		May	
Nutrition labelling	05	Маг	16

Nutrition labelling			
0			
02:			
payment problems	05	Mar	5
Ovens:			
built-in:			
Best Buys 🛛 🌒	04	Mar	56
•	04	Oct	63 I

Ρ			
Packaging:			
food	05	Арг	17
dangers of reusing	g 04	May	7
		Sep	
		Nov	
Paints: exterior	04	May	35
Paintwork:			
Flash Mark & Stain			
	04	Oct	44
Panasonic:		-	
Which? awards		Dec	
Paper: electronic	05	Nov	23
Parking:	05		_
dodgy tickets		Aug	5
	05	Dec	74
problems and righ		Nov	10
Passwords		May	
Passwords Patients:	05	widy	50
	5	Jan	17
Pensions:	5	Jan	.,
	04	May	27
security	04	-	
contracting-out ci			Ŭ
j our c		Sep	10
		Nov	
lost: tracing	04	Jan	6
occupational sche			
	04	Aug	46
policy charges		Feb	7
stakeholder		Маг	
Personal shoppers			
Perthshire:		5	
mini-breaks		Feb	
Pets: exotic	05	Mar	35
	05	May	58
	04	Mar	9
Pharmacists	04	Feb	10
Philips:			
keyring camcorder			
Photo developers: los			s:
1	04	Арг	4
Photographs:			
digital printing	04	5	
		Feb	47
Pacific Digital frame			44
Pickfords: damage to			-
compensation	05	Nov	8
Plastic containers:	0.4		7
reusing		May	7
	04	Sep	4
Plumbers:			
gas repairs:	OF	lus	E
incompetent	05	Jun Son	6 19
prices		Sep	
	05	Nov	66 6
rogue Pollution	05 05	Jul Jun	6 10
		Jun Aug	
		Aug	20
environmental offer	05	Aug	9
Polycolly Smooth Our		9	9 53
Polycell: SmoothOve	104	Aug	55
Porsche:	05	lan	5
trade-in prices	05	Jan	5
Powerhouse: extended warrantie:	0.4	Oct	7
unused		Dec	7 60
unuseu	04	Dec	00

Premium Bonds: tracing lost prizes	04	Jan	
Prescriptions:			
charges	04	Маг	2
NHS rationing	04	Dec	
Presents: returning	04	Jan	4
Printers	04	Jul	1
	05	Jul	5
for A3 printing 🛛 🔳	05	Sep	5
all-in-one	05	Арг	5 5
Best Buys 🛛 🗨	05	Feb	5
•	05	Oct	5
+	05	Nov	6
inkjet:			
Best Buys 🛛 🗨	04	Feb	5
	04	May	5
•	04	Nov	5
	04	May	1
laser: Best Buys 🏾	04	Nov	5
colour:			
/	04	May	5
mobile phone photo	S		
	05	Mar	3
Printing: digital	04	Aug	2
Pritt: Power and origi	nal		
	04	Jul	5
Prizes:			
misleading claims	05	Feb	
mail-order	05	Jul	
Product recalls	04	Маг	3
	04	, -	
Pushchairs	05	Маг	4
+	05	May	5
Stokke Xplory	04	Oct	4
PVRs (personal vide			ers
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Qualitas: taking complaints to 05 Oct Q-Be: MP3 player 05 Dec 4

Radio: digital: switch	from	n	
analogue 🛛	05	Dec	7
Radios:			
digital	04	Feb	5
+	05	Feb	5
	05	Aug	5
Best Buys 🛛 🗨	04	Dec	5
•	05	May	5
Bug with recorder	04	Sep	5
portable	04	Jun	2
Railways Bill	05	Feb	1
Railways Bill Recorders: digital	05 04		
Recorders: digital	04		1
Recorders: digital Remote controls:	04 05	Mar Oct	1
Recorders: digital Remote controls: universal	04 05 nused	Mar Oct	1
Recorders: digital Remote controls: universal Removals: damage ca	04 05 05	Mar Oct	1
Recorders: digital Remote controls: universal Removals: damage ca compensation	04 05 05 05 vs	Mar Oct	1
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Recorders: digital Remote controls: universal Removals: damage ca compensation Renault: owners' view Grand Scénic	04 05 05 05 05 04	Mar Oct J: Jun Feb	1 5 2

+ 05 Dec 72

Restaurants: charging for water ■ 04 Apr 4 05 Dec 10 fast-food hygiene checks: informing public 05 Feb 9 Retirement: 05 May 72 investments for **Retirement annuities** 05 May 26 Roads and motorways: gritting: law 04 Feb 7 ■ 04 Apr 4 Robot suit 05 Jul 40 Royal Mail: compensation from 05 Feb 7 lost and damaged post 05 Dec 5 Special Delivery: tamper-evident package 05 Dec 5 Rubbish disposal 04 Mar 25 ■ 04 May 4 at public tips ■ 04 Aug 4 Rugby: matches abroad: ticket prices 05 Feb 9 Ryanair: prices quoted on ads 05 Apr 6 Saab 9-3: 04 Feb 20 owners' views Safety: of children ■ 04 Mar 29 of food 04 Jul 24 Safety equipment: for children in home 05 Aug 40 Sainsbury's: denying customers' rights 05 Nov 6 Sales: never-ending, at MFI 05 Jul 20 Salt: 05 May 24 reducing intake Sanders 05 Jun 41 Sandwich makers 05 Aug 46 Savings accounts 05 Jan 31 best rates (latest) ● 05 Nov 30 Child Trust Funds (CTFs) 04 Feb 52 05 Apr 19 05 Aug 22 best rates (latest) • 05 Oct 32 children's: best rates (latest) • 05 Aug 36 Halifax 04 May 52 interest rates ■ 05 Feb 58 lost: tracing 04 Jan 6 regular savings: best rates (latest) • 05 Nov 30 Saws: Exalt Precision Saw 04 May 52

jigsaws

04 Oct 53

Scams:	0.5		10
competitions	05	Jun	16
premium-rate	05	Mar	9
internet dialling	05	Apr	7
prize promises	05	Feb	8
School meals	05	Nov	67
Scilly Isles:			
mini-breaks	05	Feb	30
Scooters: Trikke	04		49
Scooters (road vehic		-	12
Scotters (roud venin	05		32
Scotland: Perthshire r		, -	
		Feb	
Seal Point:			
complaints against	04	Nov	9
Seat:	υ.		2
clocking new cars	05	Dec	7
Security: for home	04		
Services:	04	TED	22
Which? awards	05	D	24
		Dec	
Set-top boxes	04	Nov	
	05	Dec	
	04	,	
	05		
•	05	May	
reliable brands	05	Jul	29
Shazam:			
naming tunes	04	Sep	52
Shirts: stain-resistant	05	Feb	38
Shoe Mouse	05	Apr	34
Shopping:			
online	04	Feb	38
+	04	Apr	50
complaints	05	Nov	8
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		Dec	74
-	05	Dec Dec	74 8
■ eBay rip-offs	05 05	Dec	8
-	05 05 04	Dec Oct	8 32
eBay rip-offs prices	05 05 04 05	Dec Oct Nov	8 32 28
eBay rip-offs prices safety	05 05 04 05 04	Dec Oct Nov Feb	8 32 28 51
eBay rip-offs prices	05 05 04 05 04 04	Dec Oct Nov Feb Sep	8 32 28 51 46
eBay rip-offs prices safety supermarkets	05 05 04 05 04 04	Dec Oct Nov Feb	8 32 28 51 46
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Speakers	04	Mar	13
wood-cone	04	Jul	54
	04		
- F		Jun	48
pinhole glasses	05	Арг	9
Speed cameras	04	0ct	17
Sports injuries:			
insurance claims	05	Nov	5
Stair gates	05	Aug	42
5	05	Aug	42
Stairlifts:			
prices	05	Jun	5
unsuitable	05	Nov	68
Stakeholder pensio			
Stakenoluer pensio	04	Mar	38
Stings: removing	04	Oct	66
Store cards:			
information on	04	Dec	5
Students: finances	04	Sep	38
	04	Nov	
Suits: bespoke			
	05	Jan	58
Sunbeds:			
young people and	05	Jul	22
Sunkissed:			
	05	D	7
holiday offers	05	Dec	7
Sunscreens	04	Jul	30
for children 🛛	04	Sep	4
Superbugs	04	Арг	10
Supermarkets/store			27
advertising in	05	Feb	37
electronics sold in	05	0ct	21
'freshly-baked' brea	d		
2	05	Jul	22
fault and use	04	-	10
fruit and veg		Jun	-
hygiene	04	Feb	8
online shopping	04	Sep	46
	04	Dec	58
		Dec	58
selling financial pro	ducts	5	
selling financial pro	ducts 04	s Jan	54
selling financial pro	ducts 04 05	s Jan Aug	54 10
selling financial pro	ducts 04	s Jan	54
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	,		
Telephone services directory enquiries	(con	td):	
home-phone com	04 nani		4
· · · · · · · · ·	-	Sep	24
		Nov	
internet line	04		51
	04	-	4
		Feb	58
landline equivalents			
	05	May	58
mobile:	~ 1		24
choosing	04	Nov	21
cross-network cha	rges		
	04	Jan	4
marketing materia	ls		
	05	Aug	7
network 3's pay-a	s-yo	u-qo	
		May	51
peak rate charges			
	04	Dec	58
Shazam tune nami		Dee	00
Shuzum tune num		Sep	52
tariff selector	04		
		Jui	00
02 payment proble			F
		Mar	
phone codes		Mar	
phone, TV & interr	-		-
	04	Feb	31
switching:			
to indirect compa	any		
	04	Sep	24
+	04	Dec	56
ʻslamming' (unfair	swit	china)
J V		Aug	7
	04	Aug	
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unsolicited marketin	04 05 ng ca	Aug Jun IIs	7 9
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Telephones: mobile unsatisfactory:	(con	td)/	
claim for	05	Oct	60
use in car	04	Jan	53
Nokia N-Gage	04	Jan	54
Telescopes	04	Mar	51
Television:	04	Iviai	51
adverts on: controls	04	Jan	8
digital	04 04	Apr	42
recording	04	Nov	4 2
5	04	Nov	25
Freeview digital	04 04	Aug	23 36
Fleeview ulgital	04	Nov	48
aerials	04	Apr	40
phone, TV and inte			40
packages	04	Feb	31
set-top boxes	04	Nov	48
set-top boxes	04	Dec	68
Best Buys •	05	Jan	55
· · · · · · · · · · · · · · · · · · ·	05	May	54
reliable brands	05	Jul	29
Television licences:	05	Jui	29
non-payment	04	Sep	8
Television sets:	04	Seh	0
disposing of	04	Dec	6
flat-panel	0 5	Nov	
flat-screen	04	May	
high definition (HD)	0+	wiay	50
	05	Oct	58
-	05	Nov	20
IDTV: Best Buys 🏾	05	Jan	55
integrated digital	04	May	34
LCD	04	May	32
	05	May	36
	05	Jun	31
small	05	Арг	48
	04	Sep	4
	04	Jan	16
	04	May	32
portable:	0.	may	02
'wireless' LCD	04	Feb	50
Smart-Scart adaptor	Г		
	05	May	37
widescreen	04	May	
	04	0ct	
+	04	Nov	56
	05	May	
	05	Nov	50
Best Buys 🛛 🗨	04	Apr	48
•	05	Jan	55
IDTVs:			
reliable brands	05	Jul	
reliable brands		May	
		Jul	
wristwatch		Nov	
Tents	05	Арг	36
Tesco:			
increasing order pric			
	05		7
11 5		Dec	
Timestrips		Mar	
Tiny PCs: collapse	05	Sep	9
Toilets:	05	C	22
water-saving device	05	Зер	33
Toothbrushes:	05	Eal	20
solar-powered	05		
Toothpastes	04	0ct	34
Toucan: Which? awards	OF	Dee	24
which? awards	05	Dec	24

Tour agents:			
breach of contract	04	Jul	60
Toyota: owners' views			2.1
Corolla Verso Previa	05 04	May Feb	31 20
Prius: owners' views		Feb	20
safety +	05	Apr	22 56
Which? awards:	05	дрі	50
Avensis	05	Dec	25
Yaris Verso	05	Dec	25
Toys: symbols on	04	Mar	29
Xmas suggestions	04	Dec	32
Toys R Us: refunds	05	May	7
Traders: cross-border:			_
court action against	05	Feb	8
Trains and railways: advice on services	04	A	6
Railways Bill	04 05	Aug Feb	6 10
	05	May	58
rip-off train prices	05	Dec	8
selling tickets	04	Feb	7
Transport Direct:			
teething problems	05	Oct	5
	05	Dec	74
Travel insurance	04	Арг	32
	04	May	58
•	04	Jun	4
De et Duure	05	Арг	25
2	04 04	Oct	42 56
	04	Dec Oct	33
ialesi +	05	Nov	55 64
covering Air Miles 🔳		Jun	58
exclusions	04	Dec	7
holiday curtailed:			
refund	04	Sep	60
Trikke	04	Jun	49
TrustMark: protecting		-	
traders		Jul	
Tumble driers		Nov	
De et Duure		Nov Jul	
· ·		Jui Mar	
		Jun	
reliable brands		May	
	05	Jun	21
Tuners	04	Mar	
Turntables	04	Feb	28
TV projectors	05	Jul	50
Тугез		Маг	
-	04	May	4
+	04	May	58
Best Buys •	05	Mar Apr	53
+ old: deterioration ■			
	04	Teb	57
TT			
U			
Use-by dates	04	Арг	18
Utility Warehouse:	0.5		2.4
Which? awards	05	Dec	24
* 7			
V			

V			
Vaccinations: BCG	05	Oct	24
Vacuum cleaners			
	04	0-+	10
	04	0ct	40
	• 05	Jan	37
	• 05		37

Vacuum cleaners (co				Warrant
/	04	-	56	
		Dec	55	
•	05	Apr	54	contro
•	05	Nov	36	on elec
Dyson Animal	04	Nov	34	refund
Dyson Ball	05	Jun	30	and gua
Which? awards	05	Dec	23	misrepr
handheld and stic	k			new-ca
	05	Арг	46	Washer-
Hoover Air Rider ho	verci	aft:		Best Bu
Which? awards	05	Dec	23	
reliable brands	04	May	12	reliable
	05	Jun	18	
Vauxhall: owners' view				Washers
Astra	05	May		high-p
Meriva	04	Jun	29	Washing
Signum: safety	04	Mar	5	Best Bu
Zafira:				
spare wheel thefts	04	Nov	9	
VCRs: Best Buys	04	Apr	48	
•	04	Jun	54	large-c
•	04	Dec	53	
•	05	Jun	52	reliable
reliable brands	04	May	14	
	05	Jul	28	Watches
Vegetables:				Water: b
cut-price	05	Apr	24	
in supermarkets	04	Jun	10	Water co
Video: portable	05	Nov	22	complai
Video games: retro	05	Jan	35	pollutio
Video recorders see V	CRs			Water su
Video recorders, pers	onal	see P	VRs	Floodch
Vitamins: compared				WaterVoi
Vodafone:				Websites
competition concerr	าร			cheap fl
·	05	Oct	7	holiday
stolen phones:				landline
calls from	05	Jul	5	numbe
Vodka	05	Sep	20	Wedding
Volkswagen (VW):				breach o
Golf: owners' views	05	Feb	19	compe
Golf V:				Which?:
Which? awards	05	Dec	25	website
Touran:				
owners' views	04	Oct	29	Whisky: \
windscreen wash	05	Feb	6	Window
Volvo:				Wine bre
S40: owners' views	05	Oct	26	Wine chil
Which? awards	05	Dec	25	Wines a
sleep detector		Nov		big bra
V50: owners' views	05	Oct	26	Califor
				Chilean
TT 7				for Chri
VV				English
Waitrose:				fine: buy
Which? awards	05	Dec	24	gadget
Wales: north:				Rioja
mini-breaks in	05	Feb	29	rosé
Walking boots		Jan		vodka
-		Mar		Wire det
	-	-	-	

04 Dec 59

• 05 Aug 38

04 Feb 5 05 Jan 6

05 May 6

car: servicing and ■ 04 Nov 58

Walking buses

Wallplugs

problems

Warranties:

extended

Wanadoo: broadband

Warranties (extende			
	05	Jun	2
	05	Dec	1
controls	05	Jan	
on electrical goods	04	Dec	
refund if unused	04	Dec	6
and guarantees	05	Jun	5
misrepresentation	05	Aug	6
new-car	04	May	
	04		
Washer-driers		Aug	4
	05	Jan	3
•	05	Mar	3
reliable brands	04	May	1
	05	Jun	2
Washers:			
high-pressure	04	Арг	3
Washing machines	05	Jan	3
-	04	Mar	
			5556
-	04	Jul	5
+	04	Aug	5
٠	04	Oct	6
large-capacity	04	Jan	4
+	04	Feb	
			5 1
reliable brands	04	May	1
	05	Jun	2
Watches see Clocks an	nd w	atche	S
Water: bottled	04	Aug	3
	04	Nov	5
Water companies:			
complaints against	04	Jul	
· -		,	
pollution	04	Aug	
Water supplies: leaks			
Floodcheck	04	Jun	5
WaterVoice	04	Jul	
Websites:			
cheap flights	04	Jan	5
holidays	04 04	Арг	2
			4
landline equivalents			
numbers 🔳	05	May	5
Wedding reception:			
breach of contract:			
compensation	04	May	6
Which?: Awards	05	Dec	2
website: personal fir		-	
	05	Sep	5
Whisky: Welsh	04	Mar	5 2
Window locks	04	Feb	2
Wine breathers	05	Dec	5
Wine chillers	05	Dec	5
Wines and spirits:			
big brands	05	Mar	-
5	05		2
Californian red	04		
Chilean white	04	Sep	5
for Christmas	05	Dec	5 3 4 3 5 2 2 2 5 3
English	04	Jun	4
fine: buying	04	Dec	3
gadgets for	05		5
	04		2
Rioja ,			2
rosé	05	Jun	2
vodka	05	Sep	2
Wire detectors	05	Jul	5
Woodstains	04	Ma	3
Y			

05 Feb 3 + 05 Jun 5

05 Dec 2

Yacht: buying

Which? awards

Yorkshire Building Society:

INDEX 2004 2006 WHICH?