



Private and confidential

MR FRANK O'GORMAN
6
EDDEYS LANE
HEADLEY DOWN
BORDON - UNITED KINGDOM
GU35 8HU

Account Switcher Service
Santander
PO Box 297
Bradford
BD1 4YR

Phone: 0845 609 0010
Fax: 01908 338132

Date: 01/05/2018
Your Santander EVERYDAY CURRENT ACCOUNT
Sort code: 090126 Account number: 20850699
Your reference (URN): FSWI29799900001758
Our reference: 0073275005

Dear MR F O'GORMAN

We have been contacted by TRIODOSBANK NV who have advised us that you want to switch your Santander current account to them.

We are sorry that you are leaving Santander but please remember you can always switch your current account back to us in the future. If you have not requested this switch please contact us immediately on the telephone number below.

If you have requested to switch your current account, here are some important actions you need to do:

- If you have an overdrawn balance on your Santander current account on the date of the switch, under the Switcher Guarantee terms you will need to repay this balance to us so that we can close your account.
- Any cards on this account will be cancelled on the date of the switch when the account will be closed. If this card was also linked to any other Santander accounts held by you, you may need to order new cards for the remaining open accounts.

Two working days before your account is due to be closed, we will send you a current account statement containing all transactions since your last regular monthly statement. This will inform you, if applicable, of any credit balance that we will forward to your new bank on your switch completion date. Once your Santander account has been closed, we will send you a confirmation letter and a final closure statement for your records.

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Santander UK plc advises on mortgages, a limited range of life assurance, pension and collective investment scheme products and acts as an insurance intermediary for general insurance.



We will do everything we can to make sure the switch to TRIODOSBANK NV goes smoothly for you and if you want to discuss this further, please contact us on 0845 609 0010 where an adviser will be happy to help you. Lines are open from 8am to 7pm Monday to Friday, and 9am to 2pm on Saturdays.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'S Ruttledge', with a stylized flourish at the end.

Sandra Ruttledge
Business Manager
Account Switcher Team