



Triodos Bank
Deanery Road
Bristol
BS1 5AS

Tel: 0330 355 0355
www.triodos.co.uk

Account number	Account name	Last statement	Opening balance
21062722	F O'Gorman	01/07/2024	47154.98

Statement number	Account type	Statement date	Closing balance
12	Triodos Online Cash ISA	02/01/2025	46921.07

Important information about the Financial Services Compensation Scheme

Deposits in this account are eligible for protection under the Financial Services Compensation Scheme (FSCS).

More information on the scheme including details of exclusions are in the FSCS Information Sheet. For further information about the compensation provided by the FSCS, refer to the FSCS website at www.fscs.org.uk.

Customer Information

Bank transfers

Faster Payments authorised on any day (including weekends) should arrive in the beneficiary's account within two hours of being authorised. You should always allow until the next business day for a payment to arrive.

Faster Payment instructions received by post before 2.00pm on any business day should be received by the beneficiary the same day.

CHAPS (UK) payments are guaranteed same day for all instructions received by 2.00pm on any business day. There is an additional charge for CHAPS (UK) transfers. In order to make a payment to another UK bank account, we will require the recipient's eight digit account number, six digit sort code, account name and reference where applicable.

Paper statements

At Triodos Bank we do all we can to ensure that sustainability informs every element of what we do, and printing is one part of this. If you wish to reduce the number of printed paper statements that you receive, or to move your statements online, then you may do so by contacting us by secure message in internet banking, or calling our team on the number above.

Code	Description
BAC	BACS payment/receipt
BACIB	BACS payment/receipt (internet banking)
BGH/BGQ	Bank Giro Credit
CBP	Credit By Post
CCI	Customer Cheque Issued
CHG	Bank Charges
CHI	CHAPS receipt
CHP	CHAPS payment
CHQ	Customer Cheque
COR/SCR	Mispost correction
DD	Direct Debit
DIS	Dispute
DIV	Dividend
DON	Interest Donation
FP	Faster Payments
FPIB	Faster Payments (internet banking)
FRN	Foreign payment/receipt
INT	Interest
ITF	Internal Transfer
ITFIB	Internal Transfer (internet banking)
JNL	Journal
OCT	Original Credit Transfer
REP	Represented Cheque
RFP	Returned Faster Payments
RTB	Returned BACS
SO	Standing Order
SPE	Special Presentation
TAX	Tax
TEL	Telephone Payment
UDD/UDI	Unpaid Direct Debit
UNP/SUP/UCQ	Unpaid Cheque

