



## The Santander Account

MR FRANK O'GORMAN  
6 EDDEYS LANE  
HEADLEY DOWN  
BORDON  
GU35 8HU

%%LINEACBC

### Your account summary for 13th Mar 2012 to 11th Apr 2012

Account name <b>MR FRANK O'GORMAN</b>	
Account number: 20850699	Sort Code 09 01 26
BIC: ABBYGB2LXXX IBAN: GB14 ABBY 0901 2620 8506 99	
Statement number: 04/2012	Page number: 1 of 2
Balance brought forward from 12th Mar Statement	£646.60
Total money in:	£1,000.00
Total money out:	-£915.60
<b>Your balance at close of business 11th Apr 2012</b>	<b>£731.00</b>

#### Interest and refunds paid this period

Date	Why we are paying you	Amount
2nd Apr	Interest on your credit balance	£0.00



Telephone Banking, enquiries or lost or stolen cards 08459 724 724, open 24 hours a day 7 days a week, person to person calls 7am to 11pm Monday to Saturday

To help us maintain and improve our customer service we may monitor or record your calls. Calls charged at local rate.

For the hard of hearing and/or speech impaired, Typetalk service available 18001 0845 972 4724



e-banking service and information available at [www.santander.co.uk](http://www.santander.co.uk)



Santander, 9 Nelson Street, Bradford, West Yorkshire, BD1 5AN.

#### Telephone Banking

Customer ID CARD ENDING 5062 F O'GORM

#### Internet Banking

Personal ID CARD ENDING 5062 F O'GORM

## News and information

### NEW services to help you manage your finances

#### Text message & email Account Alerts

Providing you with a range of Account Alerts which help you keep control of your finances.

Log on and click the Account Services tab for more information or register for Online Banking at [www.santander.co.uk/register](http://www.santander.co.uk/register)

#### Mobile Banking

A mobile-friendly version of our Online Banking service, meaning you can do your banking from any mobile phone with internet access. It's open to anyone registered for Online Banking.

Just type [m.santander.co.uk](http://m.santander.co.uk) into your mobile's internet browser and enter your Online Banking details. And if you have an iPhone or iPad you can download our free app from the Apple App Store.

#### Arranged Overdraft charges

- If you've **switched your account using the Account Transfer Service** you will not pay any Arranged Overdraft fees for the first 4 months; or
- If you are **within an introductory overdraft period** you will not pay any Arranged Overdraft fees during this period.

For full details of current interest rates and fees please visit [www.santander.co.uk](http://www.santander.co.uk).



### Important Messages

**Important information about compensation arrangements.** We are covered by the Financial Services Compensation Scheme (FSCS). The FSCS can pay compensation to depositors if a bank is unable to meet its financial obligations. Most depositors - including most individuals and small businesses - are covered by the scheme. In respect of deposits, an eligible depositor is entitled to claim up to £85,000. For joint accounts each account holder is treated as having a claim in respect of their share so, for a joint account held by two eligible depositors, the maximum amount that could be claimed would be £85,000 each (making a total of £170,000).

The £85,000 limit relates to the **combined** amount in all the eligible depositor's accounts with the bank, including their share of any joint account, and not to each separate account. For further information about the scheme (including the amounts covered and eligibility to claim) please ask at your local branch, refer to the FSCS website [www.FSCS.org.uk](http://www.FSCS.org.uk) or call 020 7741 4100 or 0800 678 1100. Santander UK plc is an authorised deposit taker and accepts deposits under the Santander and cahoot trading names. In the unlikely event of a claim, the maximum compensation levels above would apply to the combined total of all deposits held with Santander UK plc (including cahoot).

**For Customers with an Overdraft.** If you have a problem with your agreement, please try to resolve it with us in the first instance. If you are not happy with the way in which we handled your complaint or the result, you may be able to complain to the Financial Ombudsman Service. If you do not take up your problem with us first you will not be entitled to complain to the Ombudsman. We can provide details of how to contact the Ombudsman.

**Details of rates and charges can be found in your Interest Rates and Fees Information.**

If you need another copy, please call into your local branch or visit [www.santander.co.uk](http://www.santander.co.uk). Interest or fees will be calculated daily on any outstanding overdrawn balance.




















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Date	Average balance for the month	Amount
11th Apr	Average credit balance	£743.22

## Your transactions 13th Mar 2012 to 11th Apr 2012

Date	Description	Money in	Money out	£ Balance
13th Mar	<b>Balance brought forward from previous statement</b>			646.60
13th Mar	DIRECT DEBIT PAYMENT TO BT GROUP PLC REF TH12127882-000014, MANDATE NO 0024		49.47	597.13
13th Mar	 CARD PAYMENT TO CO-OP GROUP 070715,57.51 GBP ON 10-03-2012		57.51	539.62
14th Mar	 CARD PAYMENT TO WORLD WIDE SHOPPING MA, 7.44 GBP ON 12-03-2012		7.44	532.18
19th Mar	 CARD PAYMENT TO MILLCHASE LEISURE CTR, 8.00 GBP ON 15-03-2012		8.00	524.18
19th Mar	 CARD PAYMENT TO CO-OP GROUP 070715,55.81 GBP ON 16-03-2012		55.81	468.37
20th Mar	 CARD PAYMENT TO WOOLMER SERVICE STN, 60.79 GBP ON 17-03-2012		60.79	407.58
21st Mar	 CARD PAYMENT TO MILLCHASE LEISURE CTR, 8.00 GBP ON 16-03-2012		8.00	399.58
26th Mar	 CARD PAYMENT TO CO-OP GROUP 500274, 72.72 GBP ON 23-03-2012		72.72	326.86
26th Mar	 CARD PAYMENT TO WWW.CP-LIGHTING.CO, 16.63 GBP ON 23-03-2012		16.63	310.23
26th Mar	FASTER PAYMENTS RECEIPT REF.WP FROM WINGPATH LTD	1,000.00		1,310.23
27th Mar	 CARD PAYMENT TO WILKINSON, 9.62 GBP ON 24-03-2012		9.62	1,300.61
28th Mar	 CASH WITHDRAWAL AT INFOCASH LTD ATM INFOCASH-WILKO, BORDON, 100.00 GBP, ON 28-03-2012		100.00	1,200.61
29th Mar	DIRECT DEBIT PAYMENT TO CORNHILL DIRECT REF 90033417/62940816, MANDATE NO 0045		29.20	1,171.41
29th Mar	 CARD PAYMENT TO SCREWFIX DIRECT, 11.87 GBP ON 27-03-2012		11.87	1,159.54
29th Mar	 CARD PAYMENT TO WICKES BUILDING, 56.96 GBP ON 27-03-2012		56.96	1,102.58
2nd Apr	 CARD PAYMENT TO Amazon *Mktplce EU-UK, 11.90 GBP ON 30-03-2012		11.90	1,090.68
2nd Apr	DIRECT DEBIT PAYMENT TO SOUTH EAST WATER REF 202986272, MANDATE NO 0046		34.52	1,056.16
2nd Apr	DIRECT DEBIT PAYMENT TO E.H.D.C. REF 02723264 001, MANDATE NO 0015		173.68	882.48
3rd Apr	 CARD PAYMENT TO CO-OP GROUP 500274, 56.38 GBP ON 31-03-2012		56.38	826.10
5th Apr	 CARD PAYMENT TO GOODNESS DIRECT, 22.17 GBP ON 03-04-2012		22.17	803.93
7th Apr	 CARD PAYMENT TO WWW.VOIPFONE.CO.UK, 2.40 GBP ON 04-04-2012		2.40	801.53
9th Apr	 CARD PAYMENT TO MILLCHASE LEISURE CTR, 8.45 GBP ON 05-04-2012		8.45	793.08
10th Apr	 CARD PAYMENT TO CO-OP GROUP 500274, 52.08 GBP ON 07-04-2012		52.08	741.00
10th Apr	 CARD PAYMENT TO NATIONAL LOTTERY INTE, 10.00 GBP ON 07-04-2012		10.00	731.00
11th Apr	<b>Balance carried forward to next statement:</b>			<b>731.00</b>