



Ms Monica Croucher
LITTLE CARRINGTON, 6
EDDEYS LANE
HEADLEY DOWN
BORDON
HAMPSHIRE
GU35 8HU

D Hello, here's your energy bill

Please pay £576.66
by 12 Apr 2024
thank you

Covering: 28 Sep 2023 - 27 Mar 2024

Bill Date: 27 Mar 2024

Customer number: A15187053

Your previous balance on 1 Jan 2024	£33.56
Total energy costs (excluding VAT)	£549.20
VAT at 5%	£27.46
Total energy costs (including VAT)	£576.66
You've paid us	£33.56 Credit
Your new balance on 27 Mar 2024	£576.66

Your Gas tariff:

Standard Variable Tariff

You've chosen: Pay on receipt of a quarterly bill. See Ways to Pay for how to pay

Exit fee: None

Estimated annual usage: 6,353.83 kWh

Estimated annual cost: £630.32

It's always a good idea to check online for the best tariff deals available.

Have you got a question about your bill?

You can live chat to us by logging into your account or visiting britishgas.co.uk/contact

We're available Monday to Friday, 8am to 6pm. Alternatively, if you're unable to chat to us online, you can call us on 0330 808 3880.

Your account in detail

Your previous balance on 1 Jan 2024

£33.56

Gas			
Gas meter number: G4K63865330513			
28 Sep 23 - 1 Oct 23	153.4 kWh at 7.631p per kWh	£11.70	
	23872 - ACTUAL read 28 Sep 23		
	23885.6 - ESTIMATED read 1 Oct 23		
	13.6 gas units at 39.7 calorific value		
28 Sep 23 - 30 Sep 23	Cancelled standing charge from previous bill(s)	-£0.98	
	3 days at 32.704p per day		
28 Sep 23 - 30 Sep 23	Standing charge	£0.98	
	3 days at 32.704p per day		
Gas meter number: G4K63865330513			
1 Oct 23 - 1 Jan 24	4,677.2 kWh at 7.009p per kWh	£327.83	
	23885.6 - ESTIMATED read 1 Oct 23		
	24303.5 - ESTIMATED read 1 Jan 24		
	417.9 gas units at 39.4 calorific value		
1 Oct 23 - 31 Dec 23	Cancelled standing charge from previous bill(s)	-£30.65	
	92 days at 33.32p per day		
1 Oct 23 - 31 Dec 23	Standing charge	£30.65	
	92 days at 33.32p per day		
Gas meter number: G4K63865330513			
1 Jan 24 - 2 Jan 24	50.2 kWh at 7.535p per kWh	£3.79	
	24303.5 - ESTIMATED read 1 Jan 24		
	24308 - ACTUAL read 2 Jan 24		
	4.5 gas units at 39.3 calorific value		
2 Jan 24 - 27 Mar 24	2,352.2 kWh at 7.535p per kWh	£177.24	
	24308 - ACTUAL read 2 Jan 24		
	24518.7 - ESTIMATED read 27 Mar 24		
	210.7 gas units at 39.3 calorific value		
1 Jan 24 - 1 Jan 24	Cancelled standing charge from previous bill(s)	-£0.33	
	1 days at 33.298p per day		
1 Jan 24 - 27 Mar 24	Standing charge	£28.97	
	87 days at 33.298p per day		
Total Gas costs (excluding VAT)		£549.20	
Total energy VAT at 5%		£27.46	
Total energy costs (including VAT)		£576.66	
Your payments			
8 Jan 2024	Payment	£33.56	CR
Total payments - Thank you		£33.56	CR
Your new balance on 27 Mar 2024		£576.66	

Why have some of my charges been revised?

Your previous bill(s) were based on estimated meter readings. Thanks to a recent meter reading we've cancelled the charge for your estimated energy use and replaced it with your actual energy use.

Helpful contacts

Please let us know if you're unhappy with our service. You can:

- contact us at britishgas.co.uk/contact

If you have a complaint that we haven't been able to resolve in 8 weeks, you can contact the ombudsman on 0330 440 1624 or at energyombudsman.org

Smell gas?

T: 0800 111 999

Electrical emergency or power cut?

T: 105

Independent advice through Citizens

Advice: citizensadvice.org.uk/energy
0808 223 1133

Your gas pipeline delivery network

visit: energynetworks.org

Your gas meter point reference number

40	31	92	06	04
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Scan this on a price comparison app to compare your tariff with others on the market



Need extra help such as advanced power cut warnings or letters in large print, Braille or audio? Visit: britishgas.co.uk/Priority-Service-Register

- For energy saving tips to help understand and reduce consumption visit: britishgas.co.uk/energy-saving
- To find out how to keep your home safe, visit: britishgas.co.uk/home-safety
- For more information about the fuel mix of your electricity, please visit: britishgas.co.uk/energy-sources

Simple ways to pay

Pay online

Log in or register at britishgas.co.uk/login

Pay by phone

Call us on 0330 818 0004.

You'll need your customer account number:
A15187053



Post Office or bank: Take the Energy Payment Slip and pay by card, cash or cheque at the Post Office or bank. By cheque, make payable to Post Office Ltd or at the bank it's British Gas Trading Ltd.



payzone

Visit payzone.co.uk/consumers to find your nearest Payzone outlet.

We're here to help if you're struggling to pay your bill. To find out more visit britishgas.co.uk/help-to-pay



Send the Energy Payment Slip and a cheque made payable to British Gas Trading Ltd, to **British Gas Energy, PO Box 356, Sheffield, S98 1EU**

Please allow 5 working days for your cheque to clear on time.

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NatWest Energy Payment Slip

British Gas

bank giro credit

Reference (customer account number)

Credit account number

Amount due
no fee payable at P.O.counter

155

A 15187053

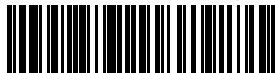
62 3260

£ 576.66

24

Ms Monica Croucher

Cheque acceptable at a Post Office



9826 5194 0155 6638 24

62-32-60

NatWest Collection Account

Cashiers stamp and initials

Signature

Date

/ /

Total cash

Cheques

£

Please do not write in the area below or fold this voucher

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