



Ms Monica Croucher  
LITTLE CARRINGTON, 6  
EDDEYS LANE  
HEADLEY DOWN  
BORDON  
HAMPSHIRE  
GU35 8HU

# D Hello, here's your energy bill

Please pay £33.56  
by 15 Jan 2024  
thank you

**Covering:** 28 Sep 2023 - 1 Jan 2024

**Bill Date:** 1 Jan 2024

**Customer number:** A15187053

Your previous balance	£0.00
Total energy costs (excluding VAT)	£31.96
VAT at 5%	£1.60
Total energy costs (including VAT)	£33.56
You've paid us	£0.00
<b>Your new balance on 1 Jan 2024</b>	<b>£33.56</b>

## Your Gas tariff:

Standard Variable Tariff

**You've chosen:** Pay on receipt of a quarterly bill. See Ways to Pay for how to pay

**Exit fee:** None

**Estimated annual usage:** 1.12 kWh

**Estimated annual cost:** £127.70

It's always a good idea to check online for the best tariff deals available.

## Have you got a question about your bill?

You can live chat to us by logging into your account or visiting [britishgas.co.uk/contact](https://britishgas.co.uk/contact)

We're available Monday to Friday, 8am to 6pm. Alternatively, if you're unable to chat to us online, you can call us on 0330 808 3880.

# Your account in detail

Your previous balance

£0.00

Gas		
Gas meter number: G4K63865330513		
28 Sep 23 - 1 Oct 23	0.0 kWh at 7.631p per kWh 23872 - ACTUAL read 28 Sep 23 23872 - ESTIMATED read 1 Oct 23 0 gas units at 39.7 calorific value	£0.00
28 Sep 23 - 30 Sep 23	Standing charge 3 days at 32.704p per day	£0.98
Gas meter number: G4K63865330513		
1 Oct 23 - 1 Jan 24	0.0 kWh at 7.009p per kWh 23872 - ESTIMATED read 1 Oct 23 23872 - ESTIMATED read 1 Jan 24 0 gas units at 39.4 calorific value	£0.00
1 Oct 23 - 31 Dec 23	Standing charge 92 days at 33.32p per day	£30.65
1 Jan 24 - 1 Jan 24	Standing charge 1 days at 33.298p per day	£0.33
Total Gas costs (excluding VAT)		£31.96
Total energy VAT at 5%		£1.60
Total energy costs (including VAT)		£33.56
Your new balance on 1 Jan 2024		£33.56

## Helpful contacts

Please let us know if you're unhappy with our service. You can:

- contact us at [britishgas.co.uk/contact](https://britishgas.co.uk/contact)

If you have a complaint that we haven't been able to resolve in 8 weeks, you can contact the ombudsman on 0330 440 1624 or at [energyombudsman.org](https://energyombudsman.org)

### Smell gas?

T: 0800 111 999

### Electrical emergency or power cut?

T: 105

#### Independent advice through Citizens

Advice: [citizensadvice.org.uk/energy](https://citizensadvice.org.uk/energy)  
0808 223 1133

#### Your gas pipeline delivery network

visit: [energynetworks.org](https://energynetworks.org)

Your gas meter point reference number

40	31	92	06	04
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Scan this on a price comparison app to compare your tariff with others on the market



**Need extra help** such as advanced power cut warnings or letters in large print, Braille or audio? Visit: [britishgas.co.uk/Priority-Service-Register](https://britishgas.co.uk/Priority-Service-Register)

- For energy saving tips to help understand and reduce consumption visit: [britishgas.co.uk/energy-saving](https://britishgas.co.uk/energy-saving)
- To find out how to keep your home safe, visit: [britishgas.co.uk/home-safety](https://britishgas.co.uk/home-safety)
- For more information about the fuel mix of your electricity, please visit: [britishgas.co.uk/energy-sources](https://britishgas.co.uk/energy-sources)

## Simple ways to pay

#### Pay online

Log in or register at [britishgas.co.uk/login](https://britishgas.co.uk/login)

#### Pay by phone

Call us on **0330 818 0004**.

You'll need your customer account number:  
**A15187053**



**Post Office or bank:** Take the Energy Payment Slip and pay by card, cash or cheque at the Post Office or bank. By cheque, make payable to Post Office Ltd or at the bank it's British Gas Trading Ltd.



**payzone**

Visit [payzone.co.uk/consumers](https://payzone.co.uk/consumers) to find your nearest Payzone outlet.

We're here to help if you're struggling to pay your bill. To find out more visit [britishgas.co.uk/help-to-pay](https://britishgas.co.uk/help-to-pay)



Send the Energy Payment Slip and a cheque made payable to British Gas Trading Ltd, to **British Gas Energy, PO Box 356, Sheffield, S98 1EU**

Please allow 5 working days for your cheque to clear on time.

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## NatWest Energy Payment Slip

British Gas

bank giro credit

Reference (customer account number)

Credit account number

Amount due  
no fee payable at P.O.counter

155

A 15187053

62 3260

£ 33.56

Ms Monica Croucher

Cheque acceptable at a Post Office



9826 5194 0155 6638 24

62-32-60

NatWest Collection Account

Total cash

Cheques

£

Cashiers stamp and initials

Signature

Date

/ /

Please do not write in the area below or fold this voucher

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