

Ms Monica Croucher  
Little Carrington  
6 EDDEYS LANE, HEADLEY DOWN  
BORDON  
HAMPSHIRE  
GU35 8HU

Q

# Here's your gas statement

**Covering:** 7 Feb 2023 to 5 May 2023

**Bill date:** 5 May 2023

**Customer number:** 850017644992

<b>Your previous balance on 7 Feb 2023</b>	<b>£31.51</b>
Total energy costs (including VAT)	£29.77
You've paid us	£61.28 CR
<b>Your new balance on 5 May 2023</b>	<b>£0.00</b>

To help make your bills more manageable, if you are unable to pay your bill within 28 days and owe us money, we may move you onto a monthly billing plan.

**Good news, you  
don't need to pay  
anything for this  
period**

**We've applied the  
Energy Price Guarantee  
to your tariff.**

**To view your rates visit  
[britishgas.co.uk/epg](https://britishgas.co.uk/epg)**

**Your gas tariff:**

Standard

**Paid by:** Cash/Cheque

**Tariff ends:** No end date

**Exit fee:** Not applicable

**Estimated annual usage:** 0.00 kWh

**Estimated annual cost:** £125.67

**You could save £s by switching tariffs**

You can compare our tariffs and find the best one for you at  
[britishgas.co.uk/tariffs](https://britishgas.co.uk/tariffs)


## Have you got a question about your statement?

Search at [britishgas.co.uk/billFAQs](https://britishgas.co.uk/billFAQs). You can also call us on 0333 202 9802, Mon-Fri from 9am to 5pm or live chat on the website.

# Your account in detail

Your previous balance on 7 Feb 2023

£31.51

Total energy costs		
<div><div> Gas</div><div>Gas meter number: G4K63865330513</div></div>		
7 Feb 2023 - 31 Mar 2023	0.00kWh at 10.831p per kWh 23872 - you gave us your meter reading 23872 - estimated meter reading 0 gas units at 39.1 calorific value	£0.00
	Standing charge 53 days at 31.939p per day	£16.92
1 Apr 2023 - 5 May 2023	0.00kWh at 10.560p per kWh 23872 - estimated meter reading at price change 23872 - you gave us your meter reading 0 gas units at 39.1 calorific value	£0.00
	Standing charge 35 days at 32.704p per day	£11.44
7 Feb 2023 - 5 May 2023	Total Gas costs Gas VAT at 5.00%	£28.36 £1.41

Total gas costs (including VAT)

£29.77

Total energy costs (including VAT)

£29.77

Your payments		
9 Feb 2023	Online Card Payment	£31.51 CR
5 May 2023	Online Card Payment	£29.77 CR

Total payments - Thank you

£61.28 CR

Your new balance on 5 May 2023

£0.00

You're using the same amount of gas compared to this period last year:



0 kWh  
7 Feb 2023 - 5 May 2023



0 kWh  
7 Feb 2022 - 5 May 2022

You can also take a look at our energy efficiency tips and see what works best for you and your home visit: [britishgas.co.uk/energyefficiencyguide](https://britishgas.co.uk/energyefficiencyguide)

## Helpful contacts

Please let us know if you're unhappy with our service. You can:

- contact us at [britishgas.co.uk/energycomplaints](https://britishgas.co.uk/energycomplaints)
- call us on **0333 202 9532** or
- write to us at:  
**PO Box 226, Rotherham S98 1PB**

If you have a complaint that we **haven't been able to resolve in 8 weeks**, you can contact the ombudsman:  
[ombudsman-services.org/energy](https://ombudsman-services.org/energy)  
T: 0330 440 1624

**Independent advice through Citizens Advice:**  
[citizensadvice.org.uk/energy](https://citizensadvice.org.uk/energy)  
T: 0808 223 1133

**Your gas pipeline delivery network**  
visit: [energynetworks.org](https://energynetworks.org)

**Your gas meter point reference number**

40 31 92 06 04

Scan this on a **price comparison app** to compare your tariff with others on the market



**Need extra help** such as advanced power cut warnings or letters in large print, Braille or audio? Visit [britishgas.co.uk/priority-service-register](https://britishgas.co.uk/priority-service-register)

## Ways to Pay

### British Gas bank details

**Account Number:** 71584685

**Sort code:** 40-05-30

**Reference:** Please use your customer number (850017644992)

### AMEX not accepted



**If you are having trouble paying your bill, visit:**

[britishgas.co.uk/payhelp](https://britishgas.co.uk/payhelp)



**Automated phone payment:**

T: 0333 202 9524



Visit [payzone.co.uk/consumers](https://payzone.co.uk/consumers) to find your nearest Payzone outlet.

