

Ms Monica Croucher Little Carrington 6 EDDEYS LANE, HEADLEY DOWN BORDON HAMPSHIRE GU35 8HU

# Here's your gas bill

**Covering:** 5 Aug 2022 to 4 Nov 2022 **Bill date:** 4 Nov 2022 **Customer number:** 850017644992

Your previous balance on 5 Aug 2022	£29.78
Total energy costs (including VAT)	£29.97
You've paid us	£29.78 CR
Your new balance on 4 Nov 2022	£29.97

To help make your bills more manageable, if you are unable to pay your bill within 28 days and owe us money, we may move you onto a monthly billing plan. We have changed our Terms and Conditions. Visit britishgas.co.uk/terms for details.

# Please pay £29.97 by 18 Nov 2022 thank you

Find out more about the Energy Price Guarantee visit britishgas.co.uk/govhelp

You could save £s by switching tariffs You can compare our tariffs and find the best one for you at britishgas.co.uk/tariffs

**Your gas tariff:** Standard

Paid by: Cash/Cheque Tariff ends: No end date Exit fee: Not applicable Estimated annual usage: 0.00 kWh Estimated annual cost: £122.39

#### Have you got a question about your bill?

Search at britishgas.co.uk/billFAQs. You can also call us on 0333 202 9802, Mon-Fri from 9am to 5pm or live chat on the website or through the British Gas app 7 days a week.

# Your account in detail

Your previous balance on 5 Aug 2022

£29.78

#### Total energy costs

Total payments - Thank you Your new balance on 4 Nov 2022		£29.78 CR
Your payments 6 Aug 2022	Online Card Payment	£29.78 CR
Total energy costs (i	ncluding VAT)	£29.97
Total gas costs (inclu	ding VAT)	£29.97
	Gas VAT at 5.00%	£1.42
5 Aug 2022 - 4 Nov 2022	Total Gas costs	£28.55
	<b>Standing charge</b> 35 days at 31.939p per day	£11.17
	O gas units at 39.6 calorific value	
	23872 - you gave us your meter reading	
1 OCL 2022 - 4 NOV 2022	23872 - estimated meter reading at price change	10.00
1 Oct 2022 - 4 Nov 2022	57 days at 30.506p per day 0.00kWh at 10.713p per kWh	£0.00
	Standing charge	£17.38
	O gas units at 39.6 calorific value	
	23872 - estimated meter reading	
5 Aug 2022 - 30 Sep 2022	0.00kWh at 7.503p per kWh 23872 - you gave us your meter reading	£0.00

You're using the same amount of gas compared to this period last year:

## O kWh 5 Aug 2022 - 4 Nov 2022

O kWh 5 Aug 2021 - 4 Nov 2021

You can also take a look at our energy efficiency tips and see what works best for you and your home visit: britishgas.co.uk/energyefficiencyguide

### Helpful contacts

Question about your bill? Call us on 0333 202 9802. We're here Mon-Fri from 9am to 5pm. You could also live chat on the website or using our app. Or visit britishgas.co.uk/billFAQs.

Need extra help such as advanced power cut warnings or letters in large print, Braille or audio? Visit: britishgas.co.uk /priority-service-register

Please let us know if you're unhappy with our service at: britishgas.co.uk /energycomplaints

**Or write to:** Complaints Management Team, PO Box 226, Rotherham S98 1PB

# Ways to Pay

Pay online britishgas.co.uk /makeapayment or use the British Gas app **Smell gas? T**: 0800 111 999

Electrical emergency or power cut? T: 105

Independent advice through Citizens Advice: citizensadvice.org.uk/energy T: 0808 223 1133 If you have a complaint that we haven't been able to resolve, you can contact the ombudsman: ombudsman-services.org/energy T: 0330 440 1624

British Gas bank details

**Sort code:** 40-05-30

AMEX not accepted

£

6

number (850017644992)

your bill, visit:

T: 0333 202 9524

Account Number: 71584685

Reference: Please use your customer

britishgas.co.uk/payhelp

Automated phone payment:

If you are having trouble paying

Your gas pipeline delivery network visit: energynetworks.org

Your gas meter point reference number

40 31 92 06 04



Scan this on a price comparison app to compare your tariff with others on the market

# payzone

Visit payzone.co.uk/consumers to find your nearest Payzone outlet.

- **Post Office or bank:** Take the payment slip and pay by card, cash or cheque at the Post Office or bank. By cheque, make payable to Post Office Ltd or at the bank it's British Gas Trading Ltd.
- Post: Send the enclosed payment slip and a cheque made payable to British Gas Trading Ltd, to BGT Area 55 (IPSL), Blaise Pascal House, 100 Pavilion Drive, Northampton NN4 7YP Please allow 5 working days for your cheque to clear on time.

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