

Ms Monica Croucher Little Carrington 6 EDDEYS LANE, HEADLEY DOWN BORDON HAMPSHIRE GU35 8HU

# **Hello,** here's your energy statement

**Covering:** 7 Aug 2021 to 3 Nov 2021 **Bill date:** 3 Nov 2021 **Customer number:** 850017644992 Good news, you don't need to pay anything for this period

/	Your previous balance on 7 Aug 2021	£0.00
	Total energy costs (including VAT)	£27.62
	You've paid us	£27.62 CR
	Your new balance on 3 Nov 2021	£0.00



**Affected by Covid-19?** We can help. Visit britishgas.co.uk/payhelp

**Your gas tariff:** Standard

Paid by: Cash/Cheque Tariff ends: No end date Exit fee: Not applicable Estimated annual usage: 0.00 kWh Estimated annual cost: £112.35 You could save £s by switching tariffs You can compare our tariffs and find the best one for you at britishgas.co.uk/tariffs

#### Have you got a question about your statement?

Search at britishgas.co.uk/billFAQs. You can also live chat with one of our advisors, just click the blue chat button, or through the British Gas app 7 days a week.

# Your account in detail

Your previous balance on 7 Aug 2021

£0.00

#### Total energy costs

Total payments - Thank you Your new balance on 3 Nov 2021		£27.62 CR
Your payments 3 Nov 2021	Online Card Payment	£27.62 CR
Total energy costs (i	ncluding VAT)	£27.62
Total gas costs (including VAT)		£27.62
	Gas VAT at 5.00%	£1.31
7 Aug 2021 - 3 Nov 2021	Total Gas costs	£26.31
	<b>Standing charge</b> 34 days at 29.317p per day	£9.90
	O gas units at 39.3 calorific value	£9.96
	23872 - you gave us your meter reading	
1000 2021 - 5 1400 2021	23872 - estimated meter reading at price change	10.00
1 Oct 2021 - 3 Nov 2021	55 days at 29.739p per day 0.00kWh at 4.181p per kWh	£0.00
	Standing charge	£16.35
	O gas units at 39.3 calorific value	
	23872 - estimated meter reading	
7 Aug 2021 - 30 Sep 2021	0.00kWh at 3.451p per kWh 23872 - you gave us your meter reading	£0.00

Good news, you're using less gas compared to this period last year:

0 kWh

7 Aug 2021 - 3 Nov 2021

721.65 kWh 7 Aug 2020 - 3 Nov 2020

You can also take a look at our energy efficiency tips and see what works best for you and your home visit: britishgas.co.uk/energyefficiencyguide

## Helpful contacts

Question about your statement?

For help fast visit: britishgas.co.uk/billFAQs or start a live chat with an advisor on our website or app.

Need extra help such as advanced power cut warnings or letters in large print, Braille or audio? Visit: britishgas.co.uk /priority-service-register

Please let us know if you're unhappy with our service at: britishgas.co.uk /energycomplaints

**Or write to:** Complaints Management Team, PO Box 226, Rotherham S98 1PB

### **Smell gas? T**: 0800 111 999

Electrical emergency or power cut? T: 105

Independent advice through Citizens Advice: citizensadvice.org.uk/energy T: 0808 223 1133

If you have a complaint that we haven't been able to resolve, you can contact the ombudsman: ombudsman-services.org/energy T: 0330 440 1624 Your gas pipeline delivery network visit: energynetworks.org

Your gas meter point reference number

40 31 92 06 04



#### Scan this on a price comparison app to compare your tariff with others on the market

## Ways to Pay

Pay online britishgas.co.uk /makeapayment or use the British Gas app

#### British Gas bank details Account Number: 71584685

Sort code: 40-05-30 Reference: Please use your customer number (850017644992)

AMEX not accepted



Automated phone payment: T: 0333 202 9524

# Opayzone

Visit payzone.co.uk/consumers to find your nearest Payzone outlet.

- **Post Office or bank:** Take the payment slip and pay by card, cash or cheque at the Post Office or bank. By cheque, make payable to Post Office Ltd or at the bank it's British Gas Trading Ltd.
- Post: Send the enclosed payment slip and a cheque made payable to British Gas Trading Ltd, to BGT Area 55 (IPSL), Blaise Pascal House, 100 Pavilion Drive, Northampton NN4 7YP Please allow 5 working days for your cheque to clear on time.

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