

Ms Monica Croucher Little Carrington 6 EDDEYS LANE, HEADLEY DOWN BORDON HAMPSHIRE GU35 8HU

Hello, here's your energy statement

Covering: 4 May 2021 to 6 Aug 2021 **Bill date:** 6 Aug 2021 **Customer number:** 850017644992 Good news, you don't need to pay anything for this period

Your previous balance on 4 May 2021	£28.99
Total energy costs (including VAT)	£29.66
You've paid us	£58.65 CR
Your new balance on 6 Aug 2021	£0.00



Affected by Covid-19? We can help. Visit britishgas.co.uk/payhelp

Your gas tariff: Standard

Paid by: Cash/Cheque Tariff ends: No end date Exit fee: Not applicable Estimated annual usage: 721.65 kWh Estimated annual cost: £140.11 You could save £s by switching tariffs You can compare our tariffs and find the best one for you at britishgas.co.uk/tariffs

Have you got a question about your statement?

Search at britishgas.co.uk/billFAQs. You can also live chat with one of our advisors, just click the blue chat button, or through the British Gas app 7 days a week.

Your account in detail

Your previous balance on 4 May 2021

£28.99

Total energy costs

Gas Gas Gas meter number: G4K63	865330513		Good news, you're u compared to this pe
4 May 2021 - 6 Aug 2021	0.00kWh at 3.451p per kWh 23872 - you gave us your meter reading 23872 - you gave us your meter reading 0 gas units at 39.3 calorific value	£0.00	O kWh 4 May 2021 - 6 Aug 2021
	Standing charge 95 days at 29.739p per day	£28.25	1518.85 kWh
4 May 2021 - 6 Aug 2021	Total Gas costs Gas VAT at 5.00%	£28.25 £1.41	4 May 2020 - 6 Aug 2020
Total gas costs (inclu	uding VAT)	£29.66	
Total energy costs (i	including VAT)	£29.66	
Your payments 5 May 2021 6 Aug 2021	Online Card Payment Online Card Payment	£28.99 CR £29.66 CR	
Total payments - Th	ank you	£58.65 CR)
Your new balaı	nce on 6 Aug 2021	£0.00	You can also take a efficiency tips and s

od news, you're using less gas pared to this period last year:

can also take a look at our energy

efficiency tips and see what works best for you and your home visit: britishgas.co.uk/energyefficiencyguide

Helpful contacts

Question about your statement?

For help fast visit: britishgas.co.uk/billFAQs or start a live chat with an advisor on our website or app.

Need extra help such as advanced power cut warnings or letters in large print, Braille or audio? Visit: britishgas.co.uk /priority-service-register

Please let us know if you're unhappy with our service at: britishgas.co.uk /energycomplaints

Or write to: Complaints Management Team, PO Box 226, Rotherham S98 1PB

Smell gas? T: 0800 111 999

Electrical emergency or power cut? T: 105

Independent advice through Citizens Advice: citizensadvice.org.uk/energy

T: 0808 223 1133 **If you have a complaint that we haven't been able to resolve, you can contact the ombudsman:** ombudsman-services.org/energy T: 0330 440 1624 Your gas pipeline delivery network visit: energynetworks.org

Your gas meter point reference number

40 31 92 06 04



Scan this on a price comparison app to compare your tariff with others on the market

Ways to Pay

Pay online britishgas.co.uk /makeapayment or use the British Gas app

British Gas bank details Account Number: 71584685

Sort code: 40-05-30 Reference: Please use your customer number (850017644992)

AMEX not accepted



britishgas.co.uk/payhelp **8** Automated phone payment:

T: 0333 202 9524

payzone

Visit payzone.co.uk/consumers to find your nearest Payzone outlet.

- **Post Office or bank:** Take the payment slip and pay by card, cash or cheque at the Post Office or bank. By cheque, make payable to Post Office Ltd or at the bank it's British Gas Trading Ltd.
- Post: Send the enclosed payment slip and a cheque made payable to British Gas Trading Ltd, to BGT Area 55 (IPSL), Blaise Pascal House, 100 Pavilion Drive, Northampton NN4 7YP Please allow 5 working days for your cheque to clear on time.

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