

Ms Monica Croucher
Little Carrington
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BORDON
HAMPSHIRE
GU35 8HU

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Hello, here's your energy bill

Covering: 21 Oct 2020 to 29 Jan 2021

Bill date: 30 Jan 2021

Customer number: 850017644992

Please pay **£30.95**
by **15 Feb 2021**
thank you

Your previous balance on 21 Oct 2020	£58.56
Total energy costs (including VAT)	£30.95
You've paid us	£58.56 CR
Your new balance on 29 Jan 2021	£30.95



Affected by Covid-19?

We can help. Visit
britishgas.co.uk/payhelp

Your gas tariff:

Standard

Paid by: Cash/Cheque

Tariff ends: No end date

Exit fee: Not applicable

Estimated annual usage: 9253.98 kWh

Estimated annual cost: £416.49

You could save £s by switching tariffs

You can compare our tariffs and find the best one for you at
britishgas.co.uk/tariffs

Have you got a question about your bill?

Search at britishgas.co.uk/billFAQs. You could also live chat on the website with one of our advisors or through the British Gas app 7 days a week.

Your account in detail

Your previous balance on 21 Oct 2020

£58.56

Total energy costs

Gas

Gas meter number: G4K63865330513

21 Oct 2020 - 29 Jan 2021	0.00kWh at 3.135p per kWh 23872 - you gave us your meter reading 23872 - we read your meter 0 gas units at 39.1 calorific value	£0.00
	Standing charge 101 days at 29.194p per day	£29.48
21 Oct 2020 - 29 Jan 2021	Total Gas costs Gas VAT at 5.00%	£29.48 £1.47

Total gas costs (including VAT)

£30.95

Total energy costs (including VAT)

£30.95

Your payments

23 Oct 2020 Online Card Payment £58.56 CR

Total payments - Thank you

£58.56 CR

Your new balance on 29 Jan 2021

£30.95

Good news, you're using less gas compared to this period last year:

0 kWh

21 Oct 2020 - 29 Jan 2021

9643 kWh

21 Oct 2019 - 29 Jan 2020

You can also take a look at our energy efficiency tips and see what works best for you and your home visit: britishgas.co.uk/energyefficiencyguide

Helpful contacts

Question about your bill?

For help fast visit:
britishgas.co.uk/billFAQs or
start a live chat with an advisor
on our website or app.

**Need extra help such as
advanced power cut warnings
or letters in large print, Braille
or audio? Visit:** [britishgas.co.uk
/priority-service-register](https://britishgas.co.uk/priority-service-register)

**Please let us know if you're
unhappy with our service at:**
[britishgas.co.uk
/energycomplaints](https://britishgas.co.uk/energycomplaints)

Or write to: Complaints
Management Team, PO Box
226, Rotherham S98 1PB

Smell gas?

T: 0800 111 999

Electrical emergency or power cut?

T: 105

Independent advice through Citizens Advice:

citizensadvice.org.uk/energy
T: 0808 223 1133

If your complaint remains unresolved, visit:

ombudsman-services.org/energy
T: 0330 440 1624

Your gas pipeline delivery network
visit: energynetworks.org

**Your gas meter point
reference number**

40 31 92 06 04



**Scan this on a price
comparison app**
to compare your
tariff with others
on the market

Ways to Pay



Pay online
[britishgas.co.uk](https://britishgas.co.uk/makeapayment)
[/makeapayment](https://britishgas.co.uk/makeapayment)
or use the
British Gas app

British Gas bank details

Account Number: 71584685

Sort code: 40-05-30

Reference: Please use your customer
number (850017644992)

AMEX not accepted



**If you are having trouble paying
your bill, visit:**

britishgas.co.uk/payhelp



Automated phone payment:
T: 0333 202 9524*



Visit payzone.co.uk/consumers to
find your nearest Payzone outlet.



Post Office or bank: Take the
payment slip and pay by card,
cash or cheque at the Post Office
or bank. By cheque, make payable
to Post Office Ltd or at the bank
it's British Gas Trading Ltd.



Post: Send the enclosed payment
slip and a cheque made payable
to British Gas Trading Ltd, to
**BGT Area 55 (IPSL), Blaise Pascal
House, 100 Pavilion Drive,
Northampton NN4 7YP**
Please allow 5 working days for
your cheque to clear on time.

*We may record calls to help improve our service to you. Call charges to 03 numbers will cost you no more than 01 or 02 numbers, please check with your phone provider.

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