

Ms Monica Croucher  
Little Carrington  
6 EDDEYS LANE, HEADLEY DOWN  
BORDON  
HAMPSHIRE  
GU35 8HU

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# Hello, here's your energy statement

**Covering:** 21 Apr 2020 to 22 Jul 2020

**Bill date:** 22 Jul 2020

**Customer number:** 850017644992

Good news, you  
don't need to pay  
anything for this  
period

**Your previous balance  
on 21 Apr 2020** £0.05 CR

Total energy costs  
(including VAT) £96.94

You've paid us £96.89 CR

**Your new balance on  
22 Jul 2020** £0.00



## Affected by Covid-19?

We can help. Visit  
[britishgas.co.uk/payhelp](https://britishgas.co.uk/payhelp)

### Your gas tariff:

Standard

**Paid by:** Cash/Cheque

**Tariff ends:** No end date

**Exit fee:** Not applicable

**Estimated annual usage:** 20305.44 kWh

**Estimated annual cost:** £893.44

### You could save £s by switching tariffs

You can compare our tariffs and find the  
best one for you at  
[britishgas.co.uk/tariffs](https://britishgas.co.uk/tariffs)

## Have you got a question about your statement?

Search at [britishgas.co.uk/billFAQs](https://britishgas.co.uk/billFAQs). You could also live chat on the website  
with one of our advisors or through the British Gas app.

## Your account in detail

Your previous balance on 21 Apr 2020 £0.05 CR

### Total energy costs



#### Gas

Gas meter number: G4K63865330513

21 Apr 2020 - 22 Jul 2020	1757.17kWh at 3.643p per kWh	£64.01
	23641 - you gave us your meter reading	
	23798 - you gave us your meter reading	
	157 gas units at 39.4 calorific value	
	Standing charge	£28.32
	93 days at 30.460p per day	
21 Apr 2020 - 22 Jul 2020	<b>Total Gas costs</b>	<b>£92.33</b>
	Gas VAT at 5.00%	£4.61

Total gas costs (including VAT) £96.94

Total energy costs (including VAT) £96.94

#### Your payments

22 Jul 2020 Online Card Payment £96.89 CR

Total payments - Thank you £96.89 CR

Your new balance on 22 Jul 2020 £0.00

Good news, you're using less gas compared to this period last year:

1757.17 kWh

21 Apr 2020 - 22 Jul 2020

2314.27 kWh

21 Apr 2019 - 22 Jul 2019

You can also take a look at our energy efficiency tips and see what works best for you and your home visit: [britishgas.co.uk/energyefficiencyguide](https://britishgas.co.uk/energyefficiencyguide)

## Contacts

Need extra help such as advanced power cut warnings or letters in large print, Braille or audio?

**Visit:** [britishgas.co.uk/priority-service-register](https://britishgas.co.uk/priority-service-register)

Please let us know if you're unhappy with our service at: [britishgas.co.uk/energycomplaints](https://britishgas.co.uk/energycomplaints)

**Or write to:**

Complaints Management Team,  
PO Box 226, Rotherham S98 1PB

If your complaint remains unresolved, visit:

[ombudsman-services.org/energy](https://ombudsman-services.org/energy)  
T: 0330 440 1624

### Smell gas?

T: 0800 111 999

### Electrical emergency or power cut?

T: 105

#### Independent advice through Citizens Advice:

[citizensadvice.org.uk/energy](https://citizensadvice.org.uk/energy)  
T: 0808 223 1133

Your gas pipeline delivery network  
visit: [energynetworks.org](https://energynetworks.org)

Your gas meter point  
reference number

40 31 92 06 04



Scan this on a price comparison app to compare your tariff with others on the market

## Ways to Pay



Pay online  
[britishgas.co.uk/makeapayment](https://britishgas.co.uk/makeapayment)  
or use the  
British Gas app

#### British Gas bank details

**Account Number:** 71584685

**Sort code:** 40-05-30

**Reference:** Please use your customer number (850017644992)

#### AMEX not accepted



If you are having trouble paying your bill, visit:

[britishgas.co.uk/payhelp](https://britishgas.co.uk/payhelp)



**Automated phone payment:**

T: 0333 202 9524\*



Visit [payzone.co.uk/consumers](https://payzone.co.uk/consumers) to find your nearest Payzone outlet.



**Post Office or bank:** Take the payment slip and pay by card, cash or cheque at the Post Office or bank. By cheque, make payable to Post Office Ltd or at the bank it's British Gas Trading Ltd.



**Post:** Send the enclosed payment slip and a cheque made payable to British Gas Trading Ltd, to **BGT Area 55 (IPSL), Blaise Pascal House, 100 Pavilion Drive, Northampton NN4 7YP**. Please allow 5 working days for your cheque to clear on time.

\*We may record calls to help improve our service to you. Call charges to 03 numbers will cost you no more than 01 or 02 numbers, please check with your phone provider.

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