

Ms Monica Croucher
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Hello, here's your energy statement

Covering: 22 Jan 2020 to 20 Apr 2020
Statement date: 20 Apr 2020
Customer number: 850017644992

Good news, you
don't need to pay
anything for this
period

Your previous balance on 22 Jan 2020	£370.36
Total energy costs (including VAT)	£329.55
You've paid us	£699.96 CR
Your new balance on 20 Apr 2020	£0.05 CR



It's even easier to see
your balance on our app
and online

Your gas tariff:
Standard

Paid by: Cash/Cheque

Tariff ends: No end date

Exit fee: Not applicable

Estimated annual usage: 20862.54 kWh

Estimated annual cost: £914.74

You could save £s by switching tariffs

You can compare our tariffs and find the
best one for you at
britishgas.co.uk/tariffs

Have you got a question about your statement?

Search at britishgas.co.uk/billFAQs. You could also live chat on the website
with one of our advisors or through the British Gas app.

Your account in detail

Your previous balance on 22 Jan 2020

£370.36

Total energy costs

Gas

Gas meter number: G4K63865330513

22 Jan 2020 - 31 Mar 2020	6530.83kWh at 3.835p per kWh 22966 - you gave us your meter reading 23551 - estimated meter reading 585 gas units at 39.3 calorific value	£250.46
	Standing charge 70 days at 29.594p per day	£20.71
1 Apr 2020 - 20 Apr 2020	1004.74kWh at 3.643p per kWh 23551 - estimated meter reading at price change 23641 - you gave us your meter reading 90 gas units at 39.3 calorific value	£36.60
	Standing charge 20 days at 30.460p per day	£6.09
22 Jan 2020 - 20 Apr 2020	Total Gas costs Gas VAT at 5.00%	£313.86 £15.69

Total gas costs (including VAT)

£329.55

Total energy costs (including VAT)

£329.55

Your payments

23 Jan 2020	Online Card Payment	£370.36 CR
20 Apr 2020	Online Card Payment	£329.60 CR

Total payments - Thank you

£699.96 CR

Your new balance on 20 Apr 2020

£0.05 CR

Good news, you're using less gas compared to this period last year:

7535.57 kWh

22 Jan 2020 - 20 Apr 2020

7625.87 kWh

22 Jan 2019 - 20 Apr 2019

To see where your energy is from and for helpful energy saving tips visit:
britishgas.co.uk/fuelmix

Contacts

Need extra help such as advanced power cut warnings or letters in large print, Braille or audio?

Visit: britishgas.co.uk/priority-service-register

Please let us know if you're unhappy with our service at: britishgas.co.uk/energycomplaints

Or write to:

Complaints Management Team,
PO Box 226, Rotherham S98 1PB

If your complaint remains unresolved, visit:

ombudsman-services.org/energy
T: 0330 440 1624

Smell gas?

T: 0800 111 999

Electrical emergency or power cut?

T: 105

Independent advice through Citizens Advice:

citizensadvice.org.uk/energy
T: 0808 223 1133

Your gas pipeline delivery network
visit: energynetworks.org

Your gas meter point
reference number

40 31 92 06 04



Scan this on a price comparison app to compare your tariff with others on the market

Ways to Pay



Pay online
britishgas.co.uk/makeapayment
or use the
British Gas app

British Gas bank details

Account Number: 71584685

Sort code: 40-05-30

Reference: Please use your customer number (850017644992)

AMEX not accepted



If you are having trouble paying your bill, visit:

britishgas.co.uk/payhelp



Automated phone payment:
T: 0333 202 9524



Visit payzone.co.uk/consumers to find your nearest Payzone outlet.



Post Office or bank: Take the payment slip and pay by card, cash or cheque at the Post Office or bank. By cheque, make payable to Post Office Ltd or at the bank it's British Gas Trading Ltd.



Post: Send the enclosed payment slip and a cheque made payable to British Gas Trading Ltd, to **BGT Area 55 (IPSL), Blaise Pascal House, 100 Pavilion Drive, Northampton NN4 7YP**. Please allow 5 working days for your cheque to clear on time.

We may record calls to help improve our service to you. Call charges to 03 numbers will cost you no more than 01 or 02 numbers, please check with your phone provider.

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