

Your customer account number:
85 00 17 64 49 92

Supply address:
Ms Monica Croucher
Little Carrington
6 EDDEYS LANE
HEADLEY DOWN
BORDON HAMPSHIRE
GU35 8HU



Ms Monica Croucher
Little Carrington
6 EDDEYS LANE
HEADLEY DOWN
BORDON HAMPSHIRE
GU35 8HU

Date:
26 Jul 2018

Summary period:
27 Jul 2017 - 26 Jul 2018
Please keep this for your records

Your annual gas summary

Dear Ms Croucher

Here's your annual summary. It's not a bill, so there's no need to call us, it's just for your information. It shows how much gas you've used in the last year, gives an estimated cost for the next year and highlights possible savings. It also gives details of the tariff you're on now – so you can compare it with others and decide if it's the best value for you.

Remember - it might be worth thinking about switching your tariff or supplier

Any questions?



britishgas.co.uk/contactus



0333 202 9802*



18001 0800 072 8626

Mon-Fri 8am-8pm / Sat 8am-6pm



0800 072 8625*

*We may record calls to help improve our service to you. Calls to 0800 numbers are free. Call charges for 03 numbers will cost no more than 01 or 02 numbers, please check with your phone provider.

1

Your gas use summary

You're on our Standard tariff

You used

18625.37 kWh (kilowatt hours)

Your total costs were £872.58

Calculations include estimated meter readings.

If you use the same amount of energy over the next 12 months and stay on the same tariff, we estimate your cost will be £920.88¹.

How does your gas use compare to last year?



15030.52 kWh: 27 Jul 2016 - 26 Jul 2017



18625.37 kWh: 27 Jul 2017 - 26 Jul 2018

¹Based on our current prices and includes some discounts and added charges, like VAT. If the price of your tariff changes or you change your tariff, or the amount you use, this forecast will change too.

2

Could you pay less?

Cheapest Similar Tariff

You can save **£41.73** by switching to Standard DD ■ Variable tariff.

Cheapest Overall Tariff

You can save **£65.24** by switching to Everything Online Aug 2019 DD ● ■ Fixed Dual Fuel tariff.

● You will need to be a Dual Fuel customer. ■ You'll need to pay by Direct Debit.
Tariffs may have eligibility criteria, limited availability, exit fees and materially different Ts & Cs.
You won't be charged an exit fee if you switch supplier.
You may be able to switch supplier with an outstanding balance.
Visit britishgas.co.uk/tariffs to find out more about our tariffs.

See section 4

For more details about your tariff.

3 How could you save money?

Be Energy Aware

One of the best ways to reduce your bill is to use less energy. At British Gas, we want you to get on top of your energy use and are happy to provide advice about where to start and the tools you need to make a change. For top tips on saving energy in your home, visit: britishgas.co.uk/energysaving

You can get impartial advice on simple ways to save energy from the Energy Saving Advice Service. Just give them a call on **0300 123 1234**

Useful information

Need independent advice about switching tariff or supplier?

For impartial advice on switching supplier contact **Citizens Advice**; citizensadvice.org.uk/energy or call **03454 04 05 06**

Ofgem has a **confidence code** for online sites to ensure consumers receive accurate, detailed and unbiased price comparisons. ofgem.gov.uk/confidence-code

Know your rights

It's easy to get free, independent advice so that you "know your rights" as an energy consumer. You might want to get a better deal, find out how to make a complaint, get advice about the quality of your electricity or gas supply, or ask for help if you're struggling to pay your bills. To "Know your rights" visit citizensadvice.org.uk/energy for up to date information or contact the Citizens Advice consumer service on **03454 04 05 06**

If you'd like to speak to us, take a look over the page to see our contact details.

Glossary

Tariff

This is the gas package you signed up to.

Estimate

If we don't have a meter reading for you we will estimate one based on your previous gas use. Contacting us with up to date meter readings means we can make sure your bills are correct.

kWh

A kWh (kiloWatt hour) is the unit used to measure energy.

Personal Projection

This is an estimate of your gas charges for the year ahead, based on your actual gas use over the last 12 months. You can use the Personal Projection to compare the cost of other tariffs.

Unit Rate

This is a form of measurement which explains how much you are paying for your energy. This figure is represented as pence per kWh.

Standing Charge

This is a set amount and the minimum you'll pay each day, even if you don't use any energy. It's similar to the line rental on your phone.

4 About your gas tariff

Tariff details

Tariff name	Standard
Tariff type	Variable
Payment method	Cash/Cheque
Unit price	4.220p per kWh
Standing charge	37.450p per day
Tariff ends on	No end date
Price guaranteed until	No end date
Exit fee	Not applicable
(if you switch supplier before end date)	
Discounts and additional charges	Not applicable
Additional products and services included	Not applicable

Estimated gas cost for you on this tariff

Your annual usage (based on your estimated use)	18625.37kWh
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Personal Projection	£920.88
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All prices include VAT at the applicable rate and are rounded to two decimal places. These will appear differently on bills and statements. To find out more go to britishgas.co.uk/calculatingbills

Key contractual terms

Exit fees

You may end your contract at any time without being charged an exit fee. We'll need you to provide a meter reading and if you've any outstanding charges on your account, we can ask you to clear them before allowing you to move to another supplier.

Price changes

Prices can go up or down at any time. We'll let you know at least 30 days before we increase your prices.