

Pre-installation Phase	Octopus	Customer	Notes
Supply upgrade prior to installation (mains fuse)	N	Y	Upgrade of the incoming fuse by your District Network Operator from 60amp to 100amp fuse
OES if an Octopus customer			
Supply, erection and removal of scaffolding	Y		
Supply and operation of lifting equipment	Y		

Installation Phase	Octopus	Customer	Notes
Clearance of work areas	N	Y	Customer to ensure areas are cleared for access and works to take place
Plumbing work	Y		
Electrical work	Y		
System commissioning	Y		
Gas isolation	Y		Gas safety certificate
Flue removal	Y		
Make good works	N	Y	Cosmetic work to property following installation
Customer handover	Y		
Pipework and cable penetrations sealed	Y		
Boiler flue removal	Y		Only up to last section where flue exits roof
Acceptable water quality	N	Y	In line with heat pump manufacturers recommendations