

24 June 2025

Tel: 01483 464002  
Monday to Friday 08.30-16.30  
Email: rsc-tr.opdapptcentre@nhs.net

378

Mr Frank O'gorman  
6 Eddeys Lane  
Headley Down  
BORDON  
GU35 8HU



R615HMJGU01  
A378 c1.341/365 b1

Hospital Number: X1139520  
NHS Number: 442 154 0366

Dear Mr O'gorman

**FACE TO FACE OUTPATIENT APPOINTMENT DETAILS**

Please come to **Royal Surrey County Hospital** for your appointment:

On: **Tuesday 05 August 2025 at 09:00**

With: **A member of Miss Dimitry's Team, Ophthalmology Service**

Please go to: **Outpatients 10, Level B**

At: **Royal Surrey County Hospital, Egerton Road, Guildford, Surrey, GU2 7XX.**

If you need to reschedule or cancel your appointment:

Please contact our Appointments Team using the details above or via [www.royalsurrey.nhs.uk](http://www.royalsurrey.nhs.uk), so that your appointment may be offered to another patient.

**DO NOT DRIVE ON THE DAY OF YOUR APPOINTMENT** – As part of your appointment you may need to have your pupils dilated which will prevent you from driving. If you think this may not apply to you call the Eye Clinic for advice on 01483 571122 ext. 4648.

Please bring with you: Distance and reading glasses, repeat prescription or list of medications.

It may be useful to have someone accompany you as you may be given lots of information by your doctor.

Although the medical staff will endeavour to see you as near to your appointment time as possible, unavoidable delays do occur and we would seek your understanding and patience. Please allow 3 hours. There are often several different clinics running at once, so it is possible for someone else arriving later than you to be seen before you.

Please note that the clinic door will remain open during your appointment with the ophthalmic doctor.

If you would like the clinic room door to be closed during your appointment and have a chaperone with you, then please ask the doctor or the nurse and we will be happy to provide a chaperone for your consultation.

You may not always be seen by the Consultant; however, a member of their team will be available to see you. Please bring a list or samples of any prescribed medication to your appointment.

We recommend using public transport where possible. If coming to your visit by car, please note that on-site parking is limited so allow extra time. Blue Badge parking is available. Parking machines accept cash and card payments.

Please note: The Trust aims to see and treat as many of its patients as possible within the national 18 weeks' guidelines. Our Policy is that if you request to cancel or reschedule your appointment more than once, the Outpatient Appointment Centre will not be able to automatically arrange a new date and you may be discharged back to your GP. Further information is available at [http://www.royalsurrey.nhs.uk/wp-content/uploads/2015/11/Access-Policy\\_Nov\\_2015\\_Final.pdf](http://www.royalsurrey.nhs.uk/wp-content/uploads/2015/11/Access-Policy_Nov_2015_Final.pdf)

We look forward to welcoming you.

Sign-up for MyCare at <https://mycare.westsurrey.nhs.uk>. This is our new patient portal where you can see your appointments, letters and other information about your care with us.

For more information on MyCare go to our Trust's website and search for MyCare.

Yours sincerely

Royal Surrey NHS Foundation Trust