

MERCHANT CARD PROCESSING STATEMENT**OUTLET STATEMENT**

198083/FDS10/000/145931/0000/001

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HEADLEY DOWN
BORDON
HAMPSHIRE
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Statement Period	01 Nov 2012 - 30 Nov 2012
Merchant Number	520334502980873
Customer Service	0845 9645055
VAT Registration No	244 1555 76

**OUTLET
SUMMARY**

The information in this section and the subsequent detail sections display your processing for the statement period. It is not reflective of what was funded to your account. Funding information can be found in a separate section of the statement.

Page 4	A	Total Amount Submitted	597.00
Page 4	B	Third Party Transactions	0.00
Page 4	C	Adjustments	0.00
Page 4	D	Interchange Charges	0.00
Page 4	E	Service Charges	-12.84
Page 4	F	Fees	-8.01
Page 5	G	Chargebacks/Reversals	0.00

The currency reflected in this statement is: Pound Sterling.
Your Service Charges and Fees (D,E,F) due for this statement period will be collected on or immediately after 11/12/12.
Date Issue and Taxpoint 03/12/12

IMPORTANT INFORMATION ABOUT YOUR ACCOUNT

Merchant Solutions are provided by FDR Limited, trading as First Data Merchant Solutions, as agents for Bank of Scotland. The Merchant's contract in respect of Merchant Solutions is with Bank of Scotland plc as the registering member under the relevant Card Schemes.

Bank of Scotland plc. Registered in Scotland under number SC327000. Registered Office: The Mound, Edinburgh EH1 1YZ. Authorised and regulated by the Financial Services Authority under registration number 169628.

First Data Merchant Solutions is a business name of FDR Limited, a company incorporated and registered in the State of Delaware, USA, under No. 2269235. Registered in England as a branch of an overseas Company with Limited Liability. Company No. FC015955, Branch No. BR001147. Principal place of business branch and address for service: Janus House, Endeavour Drive, Basildon, Essex SS14 3WF

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Important Information about Merchant Agents:

Merchant agents are businesses that provide services that come into contact with cardholder information, directly or indirectly. These include, but are not limited to, payment gateways, payment applications, shopping carts and web hosts.

If you are using the services of merchant agents you need to be aware of the financial, legal and reputational risks posed by businesses that have not demonstrated adequate levels of data security and acceptable business practises for Visa card processing. Even if you have done everything possible to protect your customers' cardholder data, you do not know your service provider is doing the same - therefore your business could be at risk.

So that you can help control these risks, Visa Europe is developing a list of registered merchant agents that have stated they can demonstrate adequate levels of data security and acceptable business practices for Visa card processing.

Tell your merchant agents to sign up to www.visamerchantagents.com today so they can continue to benefit from your business. By signing up they will show they care about your customers' cardholder data and your reputation. You will have access to the list of Visa Europe-registered merchant agents at www.visamerchantagentslist.com.

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OUTLET SUMMARY BY CARD TYPE

Card Type	Sales		Refunds		Net	
	Total Items	Total Amount	Total Items	Total Amount	Total Items	Total Amount
Visa	1	297.00			1	297.00
MC	1	120.00			1	120.00
MC Comcd	1	180.00			1	180.00
Total	3	597.00	0	0.00	3	597.00

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A TOTAL AMOUNT SUBMITTED BY BATCH

Date Submitted	Batch Submitted	Visa	MC Comcd	MC	Total Submitted
10/11/12	000201007800	297.00			297.00
21/11/12	000202007800		180.00		180.00
22/11/12	000135007800			120.00	120.00
Sub Total		297.00	180.00	120.00	597.00
Total					597.00

B THIRD PARTY TRANSACTIONS

Date	Description	Amount
There are no Third Party Transactions for this statement period.		
Total		0.00

C ADJUSTMENTS

Date	Invoice Number	Description	Amount
There are no Adjustments for this statement period.			
Total			0.00

D INTERCHANGE CHARGES

Date	Description	Amount
There are no Interchange Charges for this statement period.		
Total		0.00

E SERVICE CHARGES

Date	Description	Total
30/11/12	VISA SERVICE CHARGE EX.CHCD .020000 DISC RATE TIMES 297.00	-5.94
30/11/12	MC SERVICE CHARGE EX. PREM .020000 DISC RATE TIMES 120.00	-2.40
30/11/12	MC COMMERCIAL CARD SERV CHRG .025000 DISC RATE TIMES 180.00	-4.50
Total		-12.84

F FEES

Date	Description	Amount
30/11/12	AUTHORISATION REQUEST 3 TRANSACTIONS AT .010000	-0.03
30/11/12	MONTHLY MAINTENANCE FEE	-2.99
30/11/12	PCI DSS MANAGEMENT PM	-4.99
Total		-8.01

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G**CHARGEBACKS/REVERSALS**

Date	Reference Number	Description	Card Number (Last 4 Digits)	Amount
There are no Chargebacks/Reversals for this statement period.				
Total				0.00

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AMOUNTS FUNDED

This section is included to assist you in reconciling to your bank account. This section details the amount deposited to your account daily during the statement period. It may not include all fees reported on this statement but rather those fees reported on previous statements and collected during this statement period.

Date Submitted	Submitted Amount	Third Party Transactions	Adjustments	Interchange Charges	Service Charges	Fees	Chargebacks/ Reversals	Date Funded	Net Amount Funded
31/10/2012	0.00	0.00	0.00	0.00	-6.60	-11.40	0.00	09/11/12	-18.00
10/11/2012	297.00	0.00	0.00	0.00	0.00	0.00	0.00	10/11/12	297.00
21/11/2012	180.00	0.00	0.00	0.00	0.00	0.00	0.00	21/11/12	180.00
22/11/2012	120.00	0.00	0.00	0.00	0.00	0.00	0.00	22/11/12	120.00
Total	597.00	0.00	0.00	0.00	-6.60	-11.40	0.00		579.00